


Bill date: 31 January 2018
Bill number: 957311805
This is a VAT invoice
VAT registration number 684 9667 62
side 1 of 4



British Gas

Account number:
601113495

Contact us

 **0330 100 0222**
Mon - Fri 8am to 6pm
Sat 9am to 1pm

 britishgas.co.uk/business



Making Fun Limited T/A. Adams Catering
Adams House Dundee Way
Adams House
Brimsdown Middlesex
EN3 7SX

Your business gas bill

Dencoram Business Centre, Dundee Way Unit 4, Middlesex, EN3 7SX

1 November 2017 - 30 January 2018

Your account

Since your previous bill

Outstanding balance on 1 November 2017	£57.80
Direct Debit - 17 November 2017, thank you	£57.80 CR
Balance from last bill	£0.00

New charges this bill (see over for details)

Gas charges	£117.63
Standing charges	£48.97
Total charges exc VAT	£166.60
VAT	£8.33
Total new charges this bill inc VAT	£174.93

Total amount due **£174.93**

We'll claim this amount from your bank account by Direct Debit on or immediately after 19 February 2018

Your Variable Price plan

You could save money with a Fixed Price Energy Plan - call us on **0800 316 4113**. To switch, give us 30 days notice by calling us on **0330 100 0537**, or write using the contact details in 'Useful Information'.

Useful information

Gas emergency

0800 111 999

If you smell gas or suspect a gas leak, please call the National Gas Emergency Service immediately. This line is available 24 hours.

No heating or hot water?

Call our* 24 hour emergency helpline on 0800 294 8562

* Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit britishgas.co.uk/business/emergencies for more details

Help us prevent fraud

You can pay your bills by Direct Debit, BACS, Credit or Debit Card and cheque – we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0800 975 9423.

Calls to British Gas may be monitored for quality assurance and compliance purposes. British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Account enquiries

0330 100 0222

businesscustomerservice@britishgas.co.uk

Renewals

Email: businessrenewals@britishgas.co.uk or write to: British Gas, Business Retention Team, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP

Are you moving your business?

We understand there's a lot to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bill you accurately. 0330 100 0222

Converting units to kWh

Imperial Meters (displaying cubic feet or Ft on the meter) start at step 1

Metric Meters (displaying cubic meters or M³ on the meter) start at step 2

- ① Convert the units into cubic meters by multiplying by 2.83
- ② Multiply the cubic meters by the Correction Factor 1.022640
- ③ Multiply this by the Calorific Value
- ④ Convert to kWh by dividing by 3.6

What to do if you have a complaint:

- ① Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.
- ② If you are still dissatisfied, please contact our Director of Customer Service. Email customer.service.director@britishgas.co.uk or write to: Lindsey Willars, British Gas, Head of Business Customer Service, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP
- ③ If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1624 (Textphone 0330 440 1600), or via www.os-energy.org

Further information about our complaints procedure and the definition of a micro-business is available on our website at britishgas.co.uk/business/complaints

Citizens Advice provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpline on 08454 040506.

To view your terms and conditions please go to britishgas.co.uk/business/terms

Details of charges

Meter point reference: **9220147400** Meter serial number 983402

<i>Previous reading</i>	<i>Current reading</i>	<i>Units</i>	<i>kWh</i>	<i>Rate</i>	<i>Charges</i>
Unit Charge					
3410 READ 31 Oct 2017	3659 CUSTOMER 30 Jan 2018	249	2758.57	4.264p	£117.63
Gas charges exc VAT					£117.63
Standing Charge		91 days at 53.816p			£48.97
Total charges exc VAT					£166.60
VAT at 5%					£8.33
Total new charges this bill inc VAT					£174.93

The easy way to manage your bills, meter readings and more

Your business already has an online account, so you can just log in to manage your business energy when it suits you.

With a few clicks you can:

- **View and pay bills online**
Keep an eye on your costs, day or night
- **Submit meter readings**
Only pay for the energy you use
- **Manage Direct Debits**
Change existing payments or set up new ones when you need to
- **See where you could save energy**
Track what you use with easy-to-read graphs
- **Get in touch with us whenever you want**
You can raise questions outside of office hours

Simply log in to your online account at britishgas.co.uk/bgb and enter your username and password.



To log in to your online account:

Just visit the link below britishgas.co.uk/bgb and enter your username and password.

If you've forgotten your details, you can reset your password here too.



1690/12/16

COPY