

#### **Private & Confidential**

Mr Phill Aylen Phillip Aylen t/a Pip Lockout Locksmiths Hadleigh Close Andover SP11 6WQ

10th December 2021

Dear Mr Aylen,

Insurance Policy: Tradesman & Professionals Package

Client Name: Phill Aylen

Client Reference Number: 41584925

Policy Reference: 9126856N Effective Date: 06/01/2022 Second Floor Custom House Waterfront Business Park Brierley Hill West Midlands DY5 1XH

Tel: 01384 822 239

www.lloydsbankbusiness.com/insuring

Further to our recent renewal letter and any subsequent discussions, we are delighted that you have chosen to renew your business through Gallagher.

In accordance with your instructions, or where we advised you that we have automatically renewed, we have placed your insurances with the insurers shown below.

| Policy                                  | Insurer                    | Premium | Insurance<br>Premium<br>Tax | Administration<br>Fee(s) | Total Due |
|---|----------------------------|---------|-----------------------------|--------------------------|-----------|
| Tradesman &<br>Professionals<br>Package | Ageas Insurance<br>Limited | £146.22 | £17.55                      | £40.00                   | £203.77   |
| Total                                   |                            | £146.22 | £17.55                      | £40.00                   | £203.77   |

# Significant Terms, Subjectivities, Endorsements, Conditions, Warranties and Exclusions

Your **policy documents** will record what is insured and against what **Insured Perils** (risks) apply, along with details of any **Warranties** which sets out those things which you must make sure happen or have in place at all times. Your cover may be subject to **Exclusions** and **Endorsements**, **which** set out additional **policy** terms which are particularly important. Please also consider any **Conditions** with which you have to comply in order for your cover to be valid and for you to make a claim.

It is important that you read and make sure that you understand the full extent and all of the cover that is provided by your insurance policy. The policy wording should be read in conjunction with your policy schedule. Please read these carefully as they may have an impact on the validity of your cover and/or your ability to make recovery for any claims made.

If there are any areas of the policy which you are concerned about or do not understand, or where you are unable to comply, then please contact us to discuss in further detail. It may be possible, albeit at higher cost, to obtain wider or less restrictive cover.



## **Policy Documents**

It is important that you check through your policy documentation. Please read all documents carefully, paying particular attention to the limits, endorsements and exclusions. If any information is incorrect, please contact us immediately.

## Making a Claim

If you need to make a claim, please refer to your insurer policy documentation for contact details for your insurer's claims department and what to do in the event of a claim.

The majority of insurers have a dedicated claims line to speed up the claims process. You will need to have as much information about the claim as possible, including but not limited to: -.

- Policy type and policy number
- Date loss occurred
- Location and description of loss
- Name and address of injured party if applicable

Claims must be notified to insurers immediately. Any delay in notification could prejudice your own or your insurer's position. Our full information regarding on what to do in the event of a claim was provided in our renewal invitation letter.

### **Payment Options**

You have confirmed that your preferred method of payment is BACS or Internet Banking - Payments by BACS transfer should be made to the account shown on your invoice using client reference number details on the first page of this letter OR Cheque - Made payable to Arthur J. Gallagher Insurance Brokers Limited. Please add your client reference number onto the back of the cheque.

Please note, should cover be accepted verbally and payment not received, you will also be responsible for any insurer 'time on risk' charge due from your renewal date to the date of cancellation.

We look forward to receiving your remittance by return.

#### **Any Questions?**

Thank you for renewing your policy with us and if you have any questions relating to your insurance arrangements, please do not hesitate to contact us.

Yours sincerely,

Simon Davies
Account Handler
Direct: 01384 822 239
Simon Davies@aig.com



| Enclosures           | Action Required by You  |
|----------------------|---|
| Statement of Fact(s) | Information you have provided to us and on which your policy is based. Please review and advise us of any changes required. |
| Policy Schedule(s)   | Please review and advise us immediately if there are any terms you are unable to comply with or do not understand.          |
| Our Invoice          | Please note payment terms.  |