TAX INVOICE Ginny Noelle Shearer 7 SEVENTH AVENUE,KATOOMBA,NSW, 2780



MOBILE No 0420 984 481 ACCOUNT NO.: LW100225190 INVOICE NO.: REG0000002748532	DUE DATE 19 Jul 2021 BILL DATE: 01 Jul 2021 PERIOD: 01 Jun 2021 - 30 Jun 2021	NET BILL AMOUNT \$28.00 Includes GST of \$2.55
BILL SUMMARY: Allbills follow Sydney Time (AEST/AEDT)		
Monthly Plan Subscription		\$38.00
01 Jul 2021 -31 Jul 2021		\$38.00
Adjustments (See breakdown)		-\$10.00

BILL AMOUNT	\$28.00
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Monthly Plan Subscrip	tion	\$38.00
01 Jul 2021 - 31 Jul 2021		\$38.00
Monthly Plan	100.0 GB, Unlimited Mins, SMS, MMS	\$38.00
Additional Data	+ 0.0 GB	\$0.00
Bonus Data	0.0 GB	\$0.00

Summary of Local Usage (01 Jun 2021 - 30 Jun 2021)				
Usage Type	Total Allocated	Total Consumption		
Local Calls	Unlimited	09:11:00 (HH:MM:SS)		
Local SMS	Unlimited	364 SMS		
Local MMS	Unlimited	1 MMS		

Adjustments (01 Jun 2021 - 30 Jun 2021)			-\$10.00
Date	Reason	Reason	
30 Jun 2021	Bill Waiver - Promocode	Bill Waiver - Promocode: RTNMAY10A	
GST Details			
Amount subject to CCT/1/		GST	Total
Amount subject to GST(10 Amount non-taxable (GST		\$2.55	\$28.00
		\$0.00	\$0.00
Data Usage (01 Jun 20)21 - 30 Jun 2021)		
Туре	Total Data Allocated		Data Used
Base Data	100.0 GB		33.3 GB
Total	100.0 GB		33.3 GB
Your Recent Bills			
01 Apr 2021			\$28.00
01 May 2021			\$28.85
01 Jun 2021			\$28.00

--Page 2 of 4— Find more about your usage records here via our mobile app (use your mobile to open the link)

CIRCLES AUSTRALIA PTY LIMITED ABN: 25 630 647 264

PAYMENT INFO

There will be no additional transaction charges (e.g. credit card merchant fees) for any bill payment method.

Please pay bythedue date to avoid any late payment fees.

HOW TO PAY

Download the Circles.Life app (iOS or Android) to manage your bill payments. Please note that we support credit or debit card payments.

IF YOU HAVE AUTOMATIC PAYMENT TURNED <u>ON</u>

- This bill will be deducted automatically from the credit/debit card on file on the due date.
- You may turn off automatic payment anytime on the Circles.Life app, go to Home > View Upcoming Bills.

IF YOU HAVE AUTOMATIC PAYMENT TURNED OFF

- Pay manually through your Circles.Life app, go to Home > View Upcoming Bills > Tap the 'Pay now' button.
- Payment will then bededucted from your credit/debit card on file immediately.
- Please make payment by the due date shown on this bill or in the app.

UPDATING YOUR CREDIT/DEBIT CARD DETAILS

- To update your credit/debit card details on theCircles.Life app, go to Home > View Upcoming Bills >Bills Charged To > Change.
- You can verify if a payment hasbeen made by checking the Circles.Life app, go to Home > View Upcoming Bills > Past Bills.

Make your life easier by turning on automatic payment (Circles.Life app, go to Home > View Upcoming Bills) and we'll automatically

deduct payments from your nominated card every month.

BILLING

All data usage information is available on the Circles.Life app, Home > Plan Usage.

You can view past bills on the Circles.Life app, Home > View Upcoming Bills > Past Bills.

Each bill cycle is from the first day to the last day of the month.

1 Gigabyte (GB) = 1024 Megabytes (MB) 1 Megabyte = 1024 Kilobytes (KB).

All International calls are billed per 30 second increment or part thereof.

All International calls incur a flag fall of \$0.33.

CUSTOMER CARE

You can contact our Customer Happiness experts via the following channels:

- Live Chat via the Circles.Life app (iOS or Android)
- Email us at <u>happinessau@circles.asia</u> our team will get back to you within one business day
- Leave us a voicemail by calling 1300 863 004 our team will get back to you within one business day

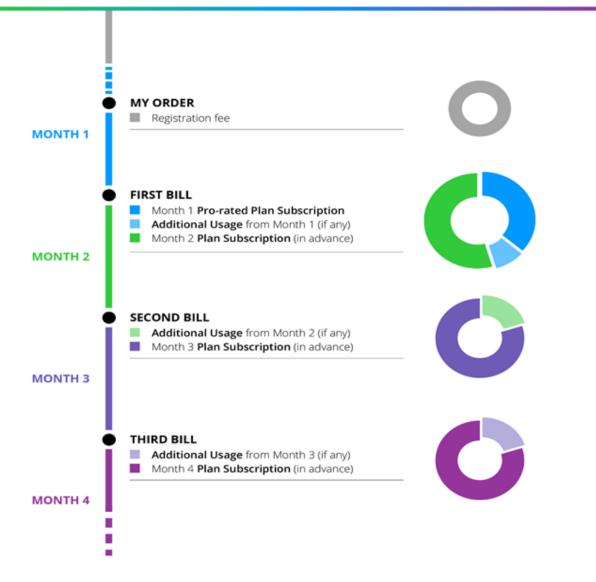
For all enquiries received, our Customer Happiness experts will be in touch with you within our operating hours:

- 8am to 8pm Monday to Friday
- 8am to 5pm onWeekends and Public Holidays
- Times are Australian Eastern Standard Time (AEST) / Australian Eastern Daylight Time (AEDT)

HOW TO READ YOUR BILL

Everything you need to know to understand your Circles.Life bills.





--Page 4 of 4--Find more aboutyour usage records here via our mobile app (use your mobile to open the link)