

TAX INVOICE

Ginny Noelle Shearer
7 SEVENTH AVENUE, KATOOMBA, NSW, 2780



MOBILE No

0420 984 481

ACCOUNT NO.: LW100225190

INVOICE NO.: REG0000002748532

DUE DATE

19 Jul 2021

BILL DATE: 01 Jul 2021

PERIOD: 01 Jun 2021 - 30 Jun 2021

NET BILL AMOUNT

\$28.00

Includes GST of \$2.55

BILL SUMMARY:

All bills follow Sydney Time (AEST/AEDT)

Monthly Plan Subscription

\$38.00

01 Jul 2021 -31 Jul 2021

\$38.00

Adjustments [\(See breakdown\)](#)

-\$10.00

BILL AMOUNT

\$28.00

Monthly Plan Subscription		\$38.00
01 Jul 2021 - 31 Jul 2021		\$38.00
Monthly Plan	100.0 GB, Unlimited Mins, SMS, MMS	\$38.00
Additional Data	+ 0.0 GB	\$0.00
Bonus Data	0.0 GB	\$0.00

Summary of Local Usage (01 Jun 2021 - 30 Jun 2021)		
Usage Type	Total Allocated	Total Consumption
Local Calls	Unlimited	09:11:00 (HH:MM:SS)
Local SMS	Unlimited	364 SMS
Local MMS	Unlimited	1 MMS

Adjustments (01 Jun 2021 - 30 Jun 2021)		-\$10.00
Date	Reason	Amount
30 Jun 2021	Bill Waiver - Promocode: RTNMAY10A	-\$10.00

GST Details		
	GST	Total
Amount subject to GST(10%) : \$25.45	\$2.55	\$28.00
Amount non-taxable (GST-Free) : \$0.00	\$0.00	\$0.00

Data Usage (01 Jun 2021 - 30 Jun 2021)		
Type	Total Data Allocated	Data Used
Base Data	100.0 GB	33.3 GB
Total	100.0 GB	33.3 GB

Your Recent Bills	
01 Apr 2021	\$28.00
01 May 2021	\$28.85
01 Jun 2021	\$28.00

SOME THINGS TO NOTE

PAYMENT INFO

There will be no additional transaction charges (e.g. credit card merchant fees) for any bill payment method.

Please pay by the due date to avoid any late payment fees.

HOW TO PAY

Download the Circles.Life app (iOS or Android) to manage your bill payments. Please note that we support credit or debit card payments.

IF YOU HAVE AUTOMATIC PAYMENT TURNED ON

- This bill will be deducted automatically from the credit/debit card on file on the due date.
- You may turn off automatic payment anytime on the Circles.Life app, go to Home > View Upcoming Bills.

IF YOU HAVE AUTOMATIC PAYMENT TURNED OFF

- Pay manually through your Circles.Life app, go to Home > View Upcoming Bills > Tap the 'Pay now' button.
- Payment will then be deducted from your credit/debit card on file immediately.
- Please make payment by the due date shown on this bill or in the app.

UPDATING YOUR CREDIT/DEBIT CARD DETAILS

- To update your credit/debit card details on the Circles.Life app, go to Home > View Upcoming Bills > Bills Charged To > Change.
- You can verify if a payment has been made by checking the Circles.Life app, go to Home > View Upcoming Bills > Past Bills.

Make your life easier by turning on automatic payment (Circles.Life app, go to Home > View Upcoming Bills) and we'll automatically deduct payments from your nominated card every month.

BILLING

All data usage information is available on the Circles.Life app, Home > Plan Usage.

You can view past bills on the Circles.Life app, Home > View Upcoming Bills > Past Bills.

Each bill cycle is from the first day to the last day of the month.

1 Gigabyte (GB) = 1024 Megabytes (MB) 1 Megabyte = 1024 Kilobytes (KB).

All International calls are billed per 30 second increment or part thereof.

All International calls incur a flag fall of \$0.33.

CUSTOMER CARE

You can contact our Customer Happiness experts via the following channels:

- Live Chat via the Circles.Life app (iOS or Android)
- Email us at happinessau@circles.asia - our team will get back to you within one business day
- Leave us a voicemail by calling 1300 863 004 - our team will get back to you within one business day

For all enquiries received, our Customer Happiness experts will be in touch with you within our operating hours:

- 8am to 8pm Monday to Friday
- 8am to 5pm on Weekends and Public Holidays
- Times are Australian Eastern Standard Time (AEST) / Australian Eastern Daylight Time (AEDT)

HOW TO READ YOUR BILL

Everything you need to know to understand your Circles.Life bills.

