



TEXAS DEPARTMENT OF LICENSING AND REGULATION

PO Box 12157 Austin, Texas 78711

LEWIS RAY LIGHTFOOT
1026 FORT WORTH HWY
WEATHERFORD TX 76086-4510



The Texas Department of Licensing and Regulation (TDLR) is responsible for licensing and regulating a broad range of occupations, businesses, facilities, and equipment in Texas. Our purpose is to protect the health and safety of Texans and ensure they are served by qualified professionals. We foster a predictable regulatory climate and avoid unreasonable government interference. In all of these endeavors, we:

- are open and transparent;
- apply clear, consistent, and common-sense standards;
- keep costs low and efficiency high; and
- deliver exceptional customer service.

For assistance contact Customer Service
 Customer.service@tdlr.texas.gov
 512-463-6599
 800-803-9202 (toll free statewide)

TDLR's Mission:

To honor the trust of all Texans, safeguard the public, and provide a fair and efficient licensing and regulatory environment at the lowest possible cost.

TDLR's Vision:

To be the leader in public service by creating innovative, low-cost licensing and regulatory "next" practices, and cultivating highly-engaged employees who provide exceptional customer service.

TDLR's Core Values:

- Accountability
- Customer Service
- Innovation
- Integrity
- Open and Free Communication
- Respect
- Teamwork

Visit us on the web at www.tdlr.texas.gov

