



JETPACKS LTD  
UNIT 4 GOYT MILL  
UPPER HIBBERT LANE  
MARPLE  
SK6 7HX

Account number **MR 7635 1078**  
Bill reference M064 9V  
Bill issue date 2 Oct 2015

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## This bill is for

- > **Phone services** including
  - 01625 262148

## BT Business bill

The total owed on this account is **£25.20** including VAT.

**Thank you for paying by Direct Debit** - this payment will be taken from your bank account on or just after 16 October.

- Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

**If there's anything you need, we're here to help**

Your BT Business Team

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## Online billing - available now.



You can make payments, switch off your paper bill to go completely paper-free, analyse your bill to see if any savings can be made and much more.

**[bt.com/business/billoptions](http://bt.com/business/billoptions)**

Bill issue date

2 Oct 2015

Bill reference

M064 9V

Your account number

**MR 7635 1078**

## Paying your bill

### Your payment will be collected by Direct Debit on or just after 16 October

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, 0845 600 6156.

#### Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

## Contacting BT

Please have your account number ready. It's in the top right hand corner.

#### Billing enquiries

0845 600 6156

[www.bt.com/billing](http://www.bt.com/billing)

#### Sales, Product information

0800 400 400

or [www.bt.com/bill/productsandservices](http://www.bt.com/bill/productsandservices)

#### Faults and service problems

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or [www.bt.com/bill/help](http://www.bt.com/bill/help)



**If you have a textphone** Please use BT TextDirect by dialling 18001 before the number you want, for example for sales dial 18001 0800 400 400

## Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on [www.bt.com](http://www.bt.com)) sets out full details of what you can expect from BT.

If you have a complaint :-

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, PO Box 730, Wilderspool Park, Warrington WA4 6WU, [www.os-communications.org](http://www.os-communications.org) 0845 050 1614

If you have a complaint about premium rate services contact PhonepayPlus on 0800 500 212 or visit [www.phonepayplus.org.uk](http://www.phonepayplus.org.uk)

#### Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

# BT Business bill

## Summary of charges this month

Regular charges	£ 22.29	
The fixed charges for your services (eg line rental, package price)		
Usage charges	£ 4.66	
What you used this month (eg minutes or data outside any inclusive packages)		
<b>TOTAL not including VAT</b>	<b>£ 26.95</b>	
Total VAT - see VAT summary page 4	£ 5.39	
<b>Total for this bill</b>	=	<b>£ 32.34</b>

## Summary of charges for this account

Total for this bill	£ 32.34	
Remaining account credit	- £ 7.14	
This includes any previous credits or payments		
<b>Please pay now</b>	=	<b>£ 25.20</b>



Did you know?  
You can look into all your charges in detail online and make your bill work for your business. Just go to [www.bt.com/billing](http://www.bt.com/billing)

# Your VAT summary

## VAT summary

Total for items where VAT is charged at 20%	£ 26.95	
<b>Total excluding VAT</b>	£ 26.95	
VAT at 20%	£ 5.39	
<b>Total VAT</b>	£ 5.39	
<b>TOTAL</b> which includes total VAT of <b>£ 5.39</b>	=	<b>£ 32.34</b>

## Important information

Your VAT invoice number  
**MR763510780641**

BT VAT registration number  
**GB245 7193 48**

Tax point  
**2 October 2015**

## VAT calculation

### Items where VAT is charged at 20%

These figures exclude VAT

<b>Regular charges</b> ▶ 1 Oct-31 Oct 15	£ 22.29
• Phone services : £ 22.29	
<b>Usage charges</b> ▶ 2 Sep-1 Oct 15	£ 4.65
• Phone services : £ 4.65	
<b>TOTAL</b> for items where VAT is charged at 20%	= £ 26.95
<b>Total VAT</b> at 20%	£ 5.39

British Telecommunications plc  
Registered Office  
81 Newgate Street  
London EC1A 7AJ  
Registered in England  
**1800000**

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