


Electricity account



036/4294967197
MR Shayne Knipe
17 CUTHBERT ST
ALBANY CREEK QLD 4035

 Enquiries **133 466**
Loss of supply (24 Hrs)
Energex **13 62 62**
Emergency (24 Hrs)
Energex **13 19 62**

 Internet **energyaustralia.com.au**

Customer number	5821 151 428
Account number	5474 157 401
Service address	17 Cuthbert ST, ALBANY CREEK,QLD 4035
Tax Invoice	Issue date 13 Apr 2023

Electricity account summary 11 Jan 2023 to 09 Apr 2023

Plan	Flexi Plan (Home)
Opening balance	\$0.00
Balance carried forward	\$0.00
Current charges (see over for details)	\$512.32
Total amount due (incl. GST)	\$512.32

An * means that the amount shown includes GST.

Reminder that your electricity rates changed from 1 March 2023. In February we let you know your rates were going to change. Your new electricity rates now appear on your bills from 1 March 2023. **More at energyaustralia.com.au/ratechanges**

For information on greenhouse gas emissions generated from your electricity consumption please refer to the graph overleaf.

Overdue bills may incur a late payment fee. For more information, go to energyaustralia.com.au/latefees

You have opted-in to Go Neutral on your electricity service at no additional cost. We will keep you updated on the program via email.

Due date
05 May 2023

Total amount due
\$512.32

**More convenience,
less clutter.**

Switch to eBills at
energyaustralia.com.au/myaccount

4294967198/R1.406/20.01.1P/dft

EnergyAustralia Pty Ltd ABN 99 086 014 968.

Your account and personal information security is our priority

Read our updated tips for keeping your information safe online at energyaustralia.com.au/onlinesecurity



EnergyAustralia
LIGHT THE WAY

See the following pages for details of your electricity usage and service calculation.

E-99 5-98 14294967199

COPY

Contact information

Contact Hours

For all your enquiries, our customer service hours are:

Monday to Friday: 8:00am – 7:00pm AEST

Calling from overseas? Phone +61 3 9422 2968.

Payment Assistance 133 466

Please contact us to discuss how we can help you pay your energy account including:

State Government Concession

Extended Time to Pay

Regular Pay Instalment Plan

Help with Hardship or Payment Difficulty

If you do not wish to receive information about

EnergyAustralia's other products and services please call

us on 1800 624 426.

Interpreter Service

1300 622 718

خدمة الترجمة الشفهية

Servizio Interpreti

傳譯員服務

Υπηρεσία Διεμνηνέων

Dịch vụ Thông dịch

Servicio de Intérpretes

Hearing Impaired Service

Telephone Typing (TTY) service is available for the cost of local call.

General Enquiries 133 677.

Life Support

To register life support on your account or for further information about life support please call us on 133 466.

Moving?

133 466

Contact us at least 3 business days before moving so we can finalise your account and organise electricity and gas supply to your new address. Please have your new meter numbers handy, these are located on the front of your meter. You'll be glad we moved with you. Just call 133 466.

Written Enquiries

Please direct all correspondence to: EnergyAustralia
GPO Box 756, Brisbane QLD 4001
or fax to 1300 363 398

Electricity payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.



Direct Debit

Call 133 466



Billpay Code: 3248

Ref: 1005 4741 5740 11

Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au



Bill Code: 97410

Ref: 1005 4741 5740 11

BPAY® - Make this payment via Internet or phone banking.

BPAY View® - Receive, view and pay this bill using Internet banking.

BPAY View Registration No - 5474157401

® Registered to BPAY Pty Ltd, ABN 69 079 137 518



*3248 10054741574011

Due date

05 May 2023

Total amount due

\$512.32
(incl. GST)



Mail

Please post this payslip with your cheque payable to: EnergyAustralia, GPO BOX 4491, Melbourne, Victoria 3001



Phone

Call 1300 559 873 to pay by MasterCard, Visa or American Express for payment amounts up to \$10,000.

*A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%. Fee is calculated on the total payment amount.

Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.

Office use only	Trancode	User code	Payment reference
	831	067024	10054741574011

<0000051232>

<067024>

<010054741574011>

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Your electricity usage and service calculation

Account number 5474 157 401 Billing period 11 Jan 2023 to 09 Apr 2023
 NMI QB024753 160 Service address 17 Cuthbert St, Albany Creek, QLD 4035

Details	Total Usage	Charge/ Rate	\$
Flexi Plan (Home)			
11/01/2023 - 09/04/2023 - 89 Days			
Energy Charges			
11/01/2023 - 28/02/2023 - 49 Days			
* Flexi Plan (Home) Peak Consumption (12.99265 kWh/day)^	636.640 kWh	\$0.2696870 per kWh	\$171.70
* Flexi Plan (Home) Dedicated Circuit 2 Consumption (2.43622 kWh/day)^	119.375 kWh	\$0.2015310 per kWh	\$24.06
* Flexi Plan (Home) Supply Charge	49 days	\$1.072500 per day	\$52.56
01/03/2023 - 09/04/2023 - 40 Days			
* Flexi Plan (Home) Peak Consumption (14.34913 kWh/day)^	573.965 kWh	\$0.3313860 per kWh	\$190.20
* Flexi Plan (Home) Dedicated Circuit 2 Consumption (3.42443 kWh/day)^	136.977 kWh	\$0.2519110 per kWh	\$34.51
* Flexi Plan (Home) Supply Charge	40 days	\$1.094500 per day	\$43.78
Retailer Solar Buy Back Rate (0.76230 kWh/day)^	-67.845 kWh	\$0.066 per kWh	\$4.48Cr
11/01/2023 - 09/04/2023 - 89 Days			
* Go Neutral - You have registered for carbon neutral electricity at no additional cost. This takes up to 6 months to start on your account.			\$0.00
Total Current Charges (incl. GST of \$46.98)			\$512.32

An * means that the amount shown includes GST.

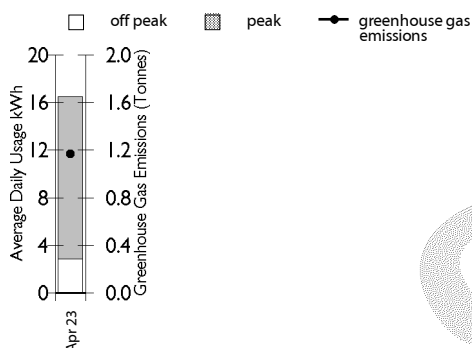
^ This figure is your usage shown as an average per day over the number of days that apply to this rate.

Next meter read

Your next meter reading is planned to occur during 4 - 14 Jul 2023.

Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

Electricity usage and greenhouse gas emissions



Average daily use (kWh)
 This account: **16.48**
 Same time last year: **0**
 Average cost per day
 (incl. GST): **\$5.76**

Total greenhouse gas emissions
 (Tonnes) this account: **1.17**
 For more information visit
www.switchon.vic.gov.au

To reduce your greenhouse
 gas emissions, call us on
 133 466 to find out how you
 can support green energy.

Compare your electricity usage with similar households in your area.

How it works:

- Select the household size that represents the number of people in your home,
- Compare the 'Average daily consumption benchmark' to 'Your household daily consumption'.

To find out more about how average household energy usage is calculated and get some energy efficiency tips, visit www.energymadeeasy.gov.au

Your household daily consumption (kWh)	16.48	
Household size without swimming pool	Average daily consumption benchmark (kWh)	Rating
1 person	9.32	X
2 people	13.92	X
3 people	16.63	✓
4 people	21.03	✓
5 people	23.72	✓

This benchmark applies to residential electricity consumption. It is calculated based on figures provided by the Australian Energy Regulator (AER) and is indicative only. Consumption benchmarks exclude some large appliances, such as pool pumps, and generation systems (e.g. PV). For more information or useful energy efficiency tips, visit www.energymadeeasy.gov.au