

# Your utilities bill

Statement Date February 17, 2023

**APPLIANCE KINGDOM INC**

Your account number 34398536  
For service at 4 locations

**Questions?**

Epcor.com 24/7  
310-4300 or 1-800-667-2345  
Monday to Friday 8 am - 7 pm,  
Saturday 8 am - 4:30 pm,  
Closed Sundays and stat. holidays

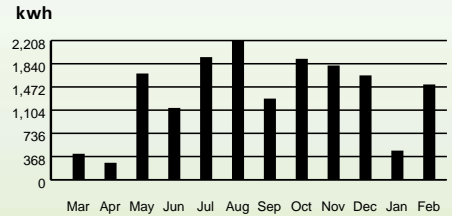
**Utility Repair / Emergency Calls Only**

Power, Water & Drainage 780-412-4500  
Natural Gas 1-800-511-3447

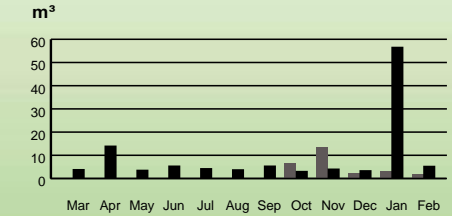
## Here's what you owe *For details, please turn over*

Amount of your last bill	\$3,733.58
Payments we processed	0.00
Amount outstanding	3,733.58
New charges	2,181.75
<hr/>	
Late payment charge	58.13
Adjustments	14.04
Electric energy	120.62
Natural Gas	1,602.86
GST	98.12
Water	45.53
Drainage/wastewater	242.45
<b>Total payment now due</b>	<b>\$5,915.33</b>
Payment due after March 10, 2023	\$5,974.07

**YOUR ELECTRICITY USE AT A GLANCE**



**YOUR WATER USE AT A GLANCE**



Tear off here

Turn over for details of your bill

3439853600005915337

## Payment return slip

Please complete and return this slip with your payment. Make your cheque or money order payable to EPCOR. For other payment options, please turn over.

Your account number **34398536**    Total payment due **\$5,915.33**    Payment due after March 10, 2023 **\$5,974.07**



W 00001 20230217

Payment Enclosed

\$

APPLIANCE KINGDOM INC  
14524 115 AVE NW  
EDMONTON AB T5M 3B9

EPCOR  
PO BOX 500  
EDMONTON AB T5J 3Y3

APPLIANCE KINGDOM INC  
Your account number 34398536  
For service at 4 locations

## Details of your previous payments

Amount of your last bill	\$3,733.58
<b>Amount overdue from your last bill</b>	<b>\$3,733.58</b>

## Details of your adjustments

Collection Fee	15.00
Goods and Services Tax (GST Reg. #837273630RT)	0.75
Paperless Option Credit	0.96 CR
Paperless Option Credit GST	0.05 CR
<b>Your total adjustments</b>	<b>\$14.74</b>

## For your information

- | This account is still in arrears as of Feb 17. To ensure there is no disruption of service, please send payment in full immediately.
- | **PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS**  
The customer in account is responsible for all charges until service is formally disconnected.
- | Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- | Customers are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit [ucahelps.alberta.ca](http://ucahelps.alberta.ca) or call 310-4822 (toll free in Alberta).
- | Encor by EPCOR is provided by 1772387 Alberta Limited Partnership, who is the EPCOR competitive retailer providing natural gas and power energy plans through contracts.

| EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at [epcor.com](http://epcor.com), or in printed form by request.

| The Alberta Government is providing eligible customers with a GOA Utility Commodity Rebate and the rebate appears on your bill if you are eligible. The GOA has defined that eligible customers include residential, farm, irrigation and commercial electricity sites consuming less than 250 MW hours per year.

### LATE PAYMENT CHARGE

| We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.

### A balance is still outstanding.

| **If credit arrangements are required, please call Customer Service. If payment has been made, please disregard this notice. Payments processed after Feb 17 will not appear on this statement.**

| Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check [epcor.com/aw-epp-updates](http://epcor.com/aw-epp-updates) for more information.

### Understanding your bill:

- Electric Energy Charges: The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- Delivery Charges: Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on [epcor.com](http://epcor.com) or call us to talk to a customer service consultant.

BANK STAMP

### Bill payment options:

- Visit [epcor.com/MyAccount](http://epcor.com/MyAccount) to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting [epcor.com/MyAccount](http://epcor.com/MyAccount) or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.  
If your payment is returned because of insufficient funds, a service charge will be added to your account.

**Your utilities bill**  
**Statement Date February 17, 2023**

**APPLIANCE KINGDOM INC**  
 Your account number **34398536**  
 For service at **4 locations**

**Details of your new charges for**

**14528 115 AVE NW**  
**EDMONTON AB**



**Service 1**

Site: 0030110274051 - GUARANTEED RATE POWER (5YR)  
 Billing period: Jan 10 to Feb 7, 2023  
 Meter Readings by EPCOR Dist. & Trans.

Meter: 71456

Reading on Feb 7 (Actual)	16531.00	
Reading on Jan 31 (Actual)	16468.00	
Reading on Jan 9 (Actual)	16265.00	
Amount of electric energy you used	266.00	kWh

**Electric Energy Charges**

Provided by Encor by EPCOR 310-4300  
 New charges based on 266.00 kWh

Jan 10-Feb 7	266.00 kWh at 8.29¢ / kWh	\$22.05
Administration Charge		6.77
<b>Subtotal of Electric Energy Charges</b>		<b>\$28.82</b>

**Delivery Charges**

Provided by EPCOR Dist. & Trans. 1-780-412-4500  
 Consumption: 266.00 kWh  
 New Charges:

Distribution Charge	25.41
Transmission Charge	10.55
Transmission Charge Deferral Account True-Up Rider	3.72
Transmission True-Up Rider	0.25
Balancing Pool Allocation Rider	0.61
Local Access Fee Edmonton	2.79
GOA Utility Commodity Rebate	75.00 CR
<b>Subtotal of Delivery Charges</b>	<b>\$31.67 CR</b>

GST (reg. 845992171RT) at 5% on \$72.15	3.61
<b>Total for Service 1</b>	<b>\$0.76</b>



**Service 2**

Site: 0030110274064 - GUARANTEED RATE POWER (5YR)  
 Billing period: Jan 10 to Feb 7, 2023  
 Meter Readings by EPCOR Dist. & Trans.

Meter: 66620

Reading on Feb 7 (Actual)	5330.00
Reading on Jan 31 (Actual)	5329.00

Reading on Jan 9 (Actual)	5325.00
Amount of electric energy you used	5.00 kWh

**Electric Energy Charges**

Provided by Encor by EPCOR 310-4300  
 New charges based on 5.00 kWh

Jan 10-Feb 7	5.00 kWh at 8.29¢ / kWh	\$0.41
Administration Charge		6.77
<b>Subtotal of Electric Energy Charges</b>		<b>\$7.18</b>

**Delivery Charges**

Provided by EPCOR Dist. & Trans. 1-780-412-4500  
 Consumption: 5.00 kWh  
 New Charges:

Distribution Charge	17.33
Transmission Charge	0.20
Transmission Charge Deferral Account True-Up Rider	0.07
Balancing Pool Allocation Rider	0.01
Local Access Fee Edmonton	0.05
GOA Utility Commodity Rebate	75.00 CR
<b>Subtotal of Delivery Charges</b>	<b>\$57.34 CR</b>

GST (reg. 845992171RT) at 5% on \$24.84	1.24
<b>Total for Service 2</b>	<b>\$48.92 CR</b>
<b>Your total electricity charges</b>	<b>\$48.16 CR</b>



**NATURAL GAS**

Site: 0001379634816 - GUARANTEED RATE GAS (5YR)  
 Billing period: Dec 18 to Jan 22, 2023  
 Meter Reading by ATCO North

Meter: T00012-Z93652

Reading on Jan 22 (Actual)	820.00
Reading on Dec 31 (Estimate)	800.00
Reading on Dec 17 (Actual)	782.00
Units of natural gas you used	37.99
GJ multiplier	1.0197814
Amount of natural gas you used	38.75 GJ

**Natural Gas Charges**

Provided by Encor by EPCOR 310-4300  
 New charges based on 38.75 GJ

Dec 18-Jan 22	38.75 GJ at \$4.79 /GJ	\$185.61
Administration Charge		8.40
<b>Subtotal of Natural Gas Charges</b>		<b>\$194.01</b>

**Delivery Charges**

Provided by ATCO North 310-5678  
 Consumption: 38.75 GJ

**Your utilities bill**  
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**APPLIANCE KINGDOM INC**  
Your account number **34398536**  
For service at **4 locations**

New charges:

Delivery Charge	73.78
Transmission Service Charge Rider	43.04
Load Balancing Deferral Account Rider	1.74
Franchise Fee Edmonton	41.50
Property Tax	4.98
UFG and Other Riders	3.29
Federal Carbon Tax	101.87
<b>Subtotal of Delivery Charges</b>	<b>\$270.20</b>

GST (reg. 845992171RT) at 5% on \$464.21 23.21  
**Your total natural gas charges \$487.42**

**\$ TOTAL NEW CHARGES FOR**  
**14528 115 AVE NW \$439.26**

**Your utilities bill**  
**Statement Date February 17, 2023**

**APPLIANCE KINGDOM INC**  
 Your account number **34398536**  
 For service at **4 locations**

**Details of your new charges for**

**14524 115 AVE NW**  
**EDMONTON AB**



**ELECTRICITY**



Site: 0030112704994 - GUARANTEED RATE POWER (5YR)  
 Billing period: Jan 10 to Feb 7, 2023  
 Meter Readings by EPCOR Dist. & Trans.

Meter: 351007

Reading on Feb 7 (Actual)	2085.00	
Reading on Jan 31 (Actual)	2078.00	
Reading on Jan 9 (Actual)	2054.00	
Units of electric energy you used	31.00	
kWh multiplier	40.00	
Amount of electric energy you used	1,240.00	kWh

**Electric Energy Charges**

Provided by Encor by EPCOR 310-4300  
 New charges based on 1,240.00 kWh

Jan 10-Feb 7	1,240.00 kWh at 8.29¢ / kWh	\$102.80
Administration Charge		6.77
<b>Subtotal of Electric Energy Charges</b>		<b>\$109.57</b>

**Delivery Charges**

Provided by EPCOR Dist. & Trans. 1-780-412-4500  
 Consumption: 1,240.00 kWh  
 New Charges:

Distribution Charge	55.53
Transmission Charge	49.19
Transmission Charge Deferral Account True-Up Rider	17.34
Transmission True-Up Rider	1.15
Balancing Pool Allocation Rider	2.83
Local Access Fee Edmonton	13.02
GOA Utility Commodity Rebate	75.00 CR
<b>Subtotal of Delivery Charges</b>	<b>\$64.06</b>

GST (reg. 845992171RT) at 5% on \$248.63	12.43
<b>Your total electricity charges</b>	<b>\$186.06</b>



**NATURAL GAS**



Site: 0001901065614 - GUARANTEED RATE GAS (5YR)  
 Billing period: Dec 18 to Jan 22, 2023  
 Meter Reading by ATCO North

Meter: T00012-388794

Reading on Jan 22 (Actual)	851.00
Reading on Dec 31 (Estimate)	799.00
Reading on Dec 17 (Actual)	750.00
Units of natural gas you used	101.00

GJ multiplier	1.0197814
Amount of natural gas you used	103.00 GJ

**Natural Gas Charges**

Provided by Encor by EPCOR 310-4300

New charges based on 103.00 GJ

Dec 18-Jan 22	103.00 GJ at \$4.79 /GJ	\$493.37
Administration Charge		8.40
<b>Subtotal of Natural Gas Charges</b>		<b>\$501.77</b>

**Delivery Charges**

Provided by ATCO North 310-5678  
 Consumption: 103.00 GJ

New charges:

Delivery Charge	137.66
Transmission Service Charge Rider	114.41
Load Balancing Deferral Account Rider	4.64
Franchise Fee Edmonton	89.85
Property Tax	10.78
UFG and Other Riders	8.76
Federal Carbon Tax	270.78
<b>Subtotal of Delivery Charges</b>	<b>\$636.88</b>

GST (reg. 845992171RT) at 5% on \$1,138.65	56.93
<b>Your total natural gas charges</b>	<b>\$1,195.58</b>



**TOTAL NEW CHARGES FOR**

**14524 115 AVE NW \$1,381.64**

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**APPLIANCE KINGDOM INC**  
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For service at **4 locations**

**Details of your new charges for**

**14524 115 AVE NW**  
**CITY OF EDMONTON AB**

 **WATER**

Provided by EPCOR Water Services Inc.

Meter: 65025419

Reading on 9-Feb-23 (actual)	857.900
Reading on 11-Jan-23 (actual)	852.400
Amount of water you used, in cubic metres	5.500

Basic monthly water service charge	\$12.46
Fire Protection	5.87
Cost of water you used	
5.50 m <sup>3</sup> at 161.22¢ per m <sup>3</sup>	8.87
<b>Your total water charges</b>	<b>\$27.20</b>

 **DRAINAGE AND WASTEWATER TREATMENT**

Provided by EPCOR Water Services Inc.

**Drainage**

Basic monthly sanitary service charge	\$10.65
Sanitary charges, based on total water used of 5.5 m <sup>3</sup>	
5.50 m <sup>3</sup> at 124.93¢ per m <sup>3</sup>	6.87
Stormwater charge	
(area x development intensity x runoff coefficient x rate)	
1,904.201 m <sup>2</sup> x 1.00 x 0.90 at 5.6908¢ per m <sup>2</sup>	97.53
<b>Subtotal of Drainage charges</b>	<b>\$115.05</b>

**Wastewater Treatment Charges**

Basic monthly wastewater treatment service charge	\$6.22
Wastewater treatment charges, based on total water used of 5.5 m <sup>3</sup>	
5.50 m <sup>3</sup> at 123.34¢ per m <sup>3</sup>	6.78
<b>Subtotal of Wastewater charges</b>	<b>\$13.00</b>
<b>Your total drainage/wastewater charges</b>	<b>\$128.05</b>

 **TOTAL NEW CHARGES FOR**

**14524 115 AVE NW** **\$155.25**

**Your utilities bill**  
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**APPLIANCE KINGDOM INC**  
Your account number **34398536**  
For service at **4 locations**

**Details of your new charges for**

**14528 115 AVE NW**  
**CITY OF EDMONTON AB**



**WATER**

Provided by EPCOR Water Services Inc.

Meter: 62243264

Reading on 9-Feb-23 (actual)	57.000
Reading on 11-Jan-23 (actual)	57.000
Amount of water you used, in cubic metres	0.000

Basic monthly water service charge	\$12.46
Fire Protection	5.87
Cost of water you used	
0.00 m <sup>3</sup> at 161.22¢ per m <sup>3</sup>	0.00
<b>Your total water charges</b>	<b>\$18.33</b>



**DRAINAGE AND WASTEWATER TREATMENT**

Provided by EPCOR Water Services Inc.

**Drainage**

Basic monthly sanitary service charge	\$10.65
Sanitary charges, based on total water used of 0.0 m <sup>3</sup>	
0.00 m <sup>3</sup> at 124.93¢ per m <sup>3</sup>	0.00
Stormwater charge	
(area x development intensity x runoff coefficient x rate)	
1,904.201 m <sup>2</sup> x 1.00 x 0.90 at 5.6908¢ per m <sup>2</sup>	97.53
<b>Subtotal of Drainage charges</b>	<b>\$108.18</b>

**Wastewater Treatment Charges**

Basic monthly wastewater treatment service charge	\$6.22
Wastewater treatment charges, based on total water used of 0.0 m <sup>3</sup>	
0.00 m <sup>3</sup> at 123.34¢ per m <sup>3</sup>	0.00
<b>Subtotal of Wastewater charges</b>	<b>\$6.22</b>
<b>Your total drainage/wastewater charges</b>	<b>\$114.40</b>



**TOTAL NEW CHARGES FOR**

**14528 115 AVE NW** **\$132.73**