



ACCOUNT NUMBER 6142 231 610 7  
 SERVICE FOR  
 GENEVA ROTH HOLDINGS  
 COIN LAUNDRY  
 310 W SAN YSIDRO BLVD  
 SAN YSIDRO, CA 92173

DATE MAILED Oct 22, 2018  
 sdge.com

### Account Summary

Previous Balance			\$5,745.30
Payment Received	10/08/18	THANK YOU	- 5,745.30
Current Charges			+ 3,506.35
<b>Total Amount Due</b>			<b>\$3,506.35</b>

.7% Delayed Payment Charge Due If Paid After Nov 16, 2018.

### Summary of Current Charges

(See page 2 for details)

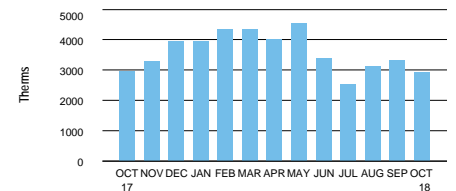
	Billing Period	Usage	Amount(\$)
Gas	Sep 18, 2018 - Oct 18, 2018	2,926 Therms	1,840.15
Electric	Sep 18, 2018 - Oct 18, 2018	7,192 kWh	1,666.20
<b>Total Charges this Month</b>			<b>\$3,506.35</b>

### Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE DUE	Nov 6, 2018
AMOUNT DUE	\$3,506.35

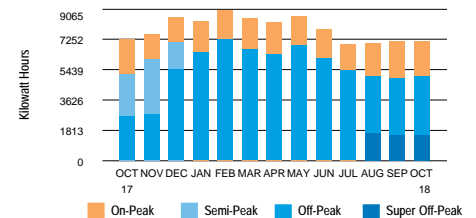
### Gas Usage History (Total therms used)



**2,926** Therms used

- 97.5 Daily avg therms
- 111.0 Daily avg therms last month
- 3.9% Change in daily avg therms from last year
- 12.2% Change in daily avg therms from last month
- 30 Days in billing cycle

### Electric Usage History (Total kWh used)



**7,192** kWh used

- 239.7 Daily avg kWh
- 238.5 Daily avg kWh last month
- 4.7% Change in daily avg kWh from last year
- 0.5% Change in daily avg kWh from last month
- 26.2 Max monthly demand
- 34.2 Max annual demand
- 30 Days in billing cycle

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)  
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS: 310 W SAN YSIDRO BLVD SY 92173

GENEVA ROTH HOLDINGS  
 24842 RED LODGE PL  
 LAGUNA HILLS CA 92653-5832

Save Paper & Postage  
 PAY ONLINE  
 sdge.com

ACCOUNT NUMBER  
**6142 231 610 7**

DATE DUE	Nov 6, 2018
AMOUNT DUE	\$3,506.35

Please enter amount enclosed.

\$

Write account number on check and make payable to **San Diego Gas & Electric**.

SAN DIEGO GAS & ELECTRIC  
 PO BOX 25111  
 SANTA ANA CA 92799-5111



A Semptra Energy utility®

ACCOUNT NUMBER 6142 231 610 7

DATE DUE

Nov 6, 2018

DATE MAILED Oct 22, 2018

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## Detail of Current Charges

### Gas Service

Rate: GN3-Commercial

Meter Number: 01457028 (Next scheduled read date Nov 19, 2018) Cycle: 14

Billing Period	Days	Current Reading	- Previous Reading	= Difference	x Meter Constant	x Therm Multiplier	= Total Therms
09/18/18 - 10/18/18	30	21262	18424	2,838	1.000	1.031	2,926

### GAS CHARGES

Customer Charge Amount(\$) 10.00

Gas Service (Details below) 2,926 Therms

	1000 Therms	1001 - 21,000 Therms	Over 21,000 Therms	
Therms used	1,000	1,926		
Rate/Therm	\$.33142	\$.20021		
Charge	\$331.43	+ \$385.60		= 717.03



#### Gas Energy Rate Change This Billing Period:

There was a rate change on day 13 of your Billing Period. Therefore, your charges for the first 12 days were at Rate 1, and the remaining 18 days were at Rate 2.

Gas Energy Charge (Details below) 2,926 Therms

	Usage	
Therms used	2,926	
Rate/Therm	\$.36521	
12 of 30 Days	\$427.44	= 427.44
Therms used	2,926	
Rate/Therm	\$.27889	
18 of 30 Days	\$489.62	= 489.62

**Total Gas Charges \$1,644.09**

(Continued on next page)

### Important Phone Numbers

**1-800-336-SDGE (7343)** English  
**1-800-311-SDGE (7343)** Español  
**1-877-889-SDGE (7343)** TTY

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call. **1-800-386-0067**

## Payment Options \$ Please visit [sdge.com/residential/pay-your-bill](http://sdge.com/residential/pay-your-bill) for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at [myaccount.sdge.com](http://myaccount.sdge.com), or visit your bank's website for home banking options.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting [sdge.com/residential/pay-your-bill](http://sdge.com/residential/pay-your-bill). Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### Mobile:

SDG&E's free app for your mobile device gives you more ways to connect with us. Visit [sdge.com/mobileapps](http://sdge.com/mobileapps) to download.



#### In Person:

To find the nearest location and hours of operation, visit [sdge.com/locations](http://sdge.com/locations).



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at [sdge.com/assistance](http://sdge.com/assistance) or call 1-800-411-7343



#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



## Detail of Current Charges - Continued

## TAXES &amp; FEES ON GAS CHARGES

		Amount (\$)
City of San Diego Franchise Fee Differential	1,644.09 x 1.03%	16.93
Public Purpose Program	2,926 Therms x \$.059560	174.27
State Regulatory Fee	2,926 Therms x \$.001660	4.86

**Total Taxes & Fees on Gas Charges \$196.06**

**Total Gas Service \$1,840.15**

## Electric Service

Rate: TOU Plus - TOU-M/ CPP-D-Commercial Climate Zone: Coastal  
 Billing Period: 9/18/18 - 10/18/18 Total Days: 30  
 Meter Number: 06576404 (Next scheduled read date Nov 19, 2018) Cycle: 14  
 Meter Constant: 80.000 Billing Voltage Level: Secondary  
 Circuit: 0462 Your circuit is currently not subject to rotating outage.  
 However, this is subject to change without notice.  
 Total Usage: 7,192 (Usage based on interval data)

## ELECTRIC CHARGES

Customer Charge 101.56

Electricity Delivery (Details below) 7,192 kWh

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	2,154	3,532	1,506	
Rate/kWh	\$.08627	\$.08627	\$.08627	
Charge	\$185.82	+ \$304.71	+ \$129.92	= 620.45

Summer Non-Coincident Demand 26.2 kW x \$2.09 54.75

DWR Bond Charge 7,192 kWh x \$.00549 39.48

Electricity Generation (Details below) 2,836 kWh

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	849	1,328	659	
Rate/kWh	\$.13234	\$.11068	\$.08366	
12 Day Charge	\$112.36	+ \$146.98	+ \$55.13	= 314.47

Electricity Generation (Details below) 4,356 kWh

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	1,305	2,204	847	
Rate/kWh	\$.10172	\$.08526	\$.06287	
18 Day Charge	\$132.74	+ \$187.91	+ \$53.25	= 373.90

**Rate Change This Billing Period:**

There was a rate change on day 13 of your Billing Period. Therefore, your charges for the first 12 days were at Rate 1, and the remaining 18 days were at Rate 2.

Capacity Reservation Demand 15.1 kW x \$4.98 x 12/30 30.08  
 Capacity Reservation Demand 15.1 kW x \$3.86 x 18/30 34.97

**Total Electric Charges \$1,569.66**

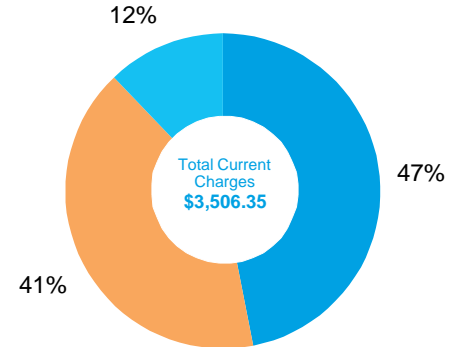
## TAXES &amp; FEES ON ELECTRIC CHARGES

		Amount (\$)
City of San Diego Franchise Fee Differential	1,530.18 x 5.78%	88.44
Franchise Fees on Electric Energy Supplied by Others	39.48 x 6.88%	2.72
State Surcharge Tax	7,192 kWh x \$.000290	2.08
State Regulatory Fee	7,192 kWh x \$.000460	3.30

**Total Taxes & Fees on Electric Charges \$96.54**

**Total Electric Service \$1,666.20**

## Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 6 of your bill.

Period: 09/18 - 10/18

**Gas Charges**

Gas Service \$1,644.09

**Other Charges & Credits (Gas)**

Public Purpose Programs \$174.27  
 Other \$21.79

Period: 09/18 - 10/18

**Electric Charges**

Electricity Generation \$753.42  
 Transmission \$158.44  
 Distribution \$456.50  
 Nuclear Decommissioning -\$36  
 Competition Transition Charge \$11.95  
 Local Generation Charge \$55.81  
 Reliability Services \$28

**Other Charges & Credits (Electric)**

Public Purpose Programs \$94.14  
 DWR Bond Charge \$39.48  
 Other \$96.54

**Total Current Charges \$3,506.35**



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*Total Current Charges* \$3,506.35

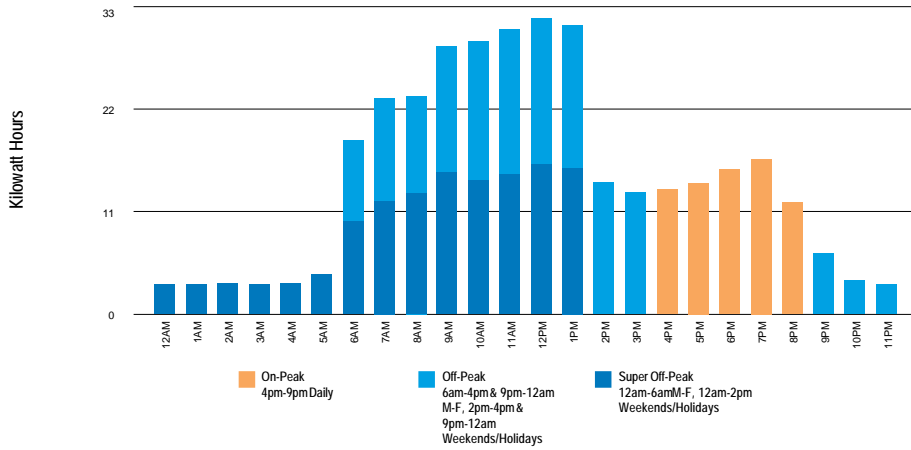


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

Period: 09/18 - 10/18

## Average Hourly Electric Usage



⚡ For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

⚡ **27.5 kW on October 14, 2018 from 11:00am to 12:00pm**

Demand is the highest amount of electricity used at a given point in time.

## Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	2,154	4pm-9pm Daily
Off-Peak	3,532	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	1,506	12am-6am M-F, 12am-2pm Weekends/Holidays
<b>Total</b>	<b>7,192</b>	



## Definitions

**California Climate Credit** - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

**City of San Diego Franchise Fee Differential** - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

**Climate Zone** - The CPUC established four Climatic Zones in California, based on annual average temperatures.

**Competition Transition Charge (CTC)** - Through this charge, SDG&E recovers costs for power plants and long-term power contracts approved by state regulators that have been made uneconomic by the shift to competition.

**Delivery** - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

**Distribution** - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

**DWR Charges** - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

**Electricity Generation Charge** - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

**Franchise Fees for Electric Energy Supplied by Others** - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

**kWh (kilowatt hour)** - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

**Local Generation Charge** - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

**Maximum Annual Demand** - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

**Maximum Monthly Demand** - The maximum demand during the current billing period.

**Nuclear Decommissioning** - This charge pays for the retirement of nuclear power plants.

**Public Purpose Programs** - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

**Reliability Services (RS)** - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

**State Regulatory Fee** - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

**State Surcharge Tax** - Collected by the State of California for the conservation and development of energy resources in the state.

**Therm** - Unit of measurement for billing purposes, nominally 100,000 Btu.

**Therm Multiplier** - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

**Total Rate Adjustment Component (TRAC)** - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

**Transmission** - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

## SDG&E Policies and Notices

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. *If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.*

**Rates & Rules** - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at [www.sdge.com](http://www.sdge.com). Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

**Pay Before Date / Disconnection Policy** - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: [info@sdge.com](mailto:info@sdge.com).

**Disputed Bills** - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

**Re-Establishment of Credit / Deposit** - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

**Large Font Bill** - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).