



ACCOUNT NUMBER 039 225 9913 3
 SERVICE FOR
 SEAN M ELFSTEN
 861 NOTTINGHAM DR
 CORONA CA 92878-4403

DATE MAILED Aug 22, 2022 Page 1 of 2
 24 Hour Service
 1-800-427-2200 English
 1-800-342-4545 Español
 1-800-252-0259 TTY
 socialgas.com

CARE You are currently receiving the CARE discount. The discount now appears as a separate credit on your bill.

Account Summary

Amount of Last Bill		\$20.38
Payment Received	08/11/22	THANK YOU - 20.38
Current Charges		+ 17.85
Total Amount Due		\$17.85

Current Charges

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 12 Therms
 Meter Number: 03763745 (Next scheduled read date Sep 19 2022) Cycle: 13

Billing Period	Days	Meter Number	Current Reading	Previous Reading	= Difference	Billing x Factor	BTU x Factor	= Total Therms
07/20/22 - 08/18/22	29	03763745	6183	6173	10	1.000	1.024	10

GAS CHARGES

Customer Charge		29 Days x \$.16438	Amount(\$)	4.77
Gas Transportation (Details below)		10 Therms		
	Baseline			
Therms used	10			
Rate/Therm	\$.82487			
Charge	\$.825	=		8.25
Gas Commodity		10 Therms x \$.89368		8.94
Transportation Charge Adj		10 Therms x \$.00032		.00
CARE Program Discount				-4.39
		Total Gas Charges		\$17.57

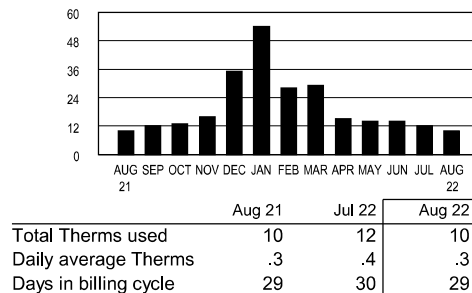
TAXES & FEES ON GAS CHARGES

State Regulatory Fee		10 Therms x \$.00577	Amount(\$)	.06
CARE Public Purpose Surcharge		10 Therms x \$.02241		.22
		Total Taxes and Fees on Gas Charges		\$0.28

Total Current Charges \$17.85

DATE DUE	Sep 12, 2022
AMOUNT DUE	\$17.85

Gas Usage History (Total Therms used)



SoCalGas is committed to protecting your privacy. Visit socialgas.com/privacypolicy to learn about our privacy policy and socialgas.com/privacynotice to learn how we safeguard your energy usage information.

The cost of natural gas has increased significantly nationwide and is expected to remain high throughout summer 2022. Learn more about how we can help you with our customer assistance programs, Ways to Save tool, and Level Pay Plan at socialgas.com/HighBills

SoCalGas' gas commodity cost per therm for your billing period:
 Aug. \$.97540 Jul. \$.75995

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



Save Paper & Postage
 PAY ONLINE
 socialgas.com

ACCOUNT NUMBER
 039 225 9913 3

DATE DUE	Sep 12, 2022
AMOUNT DUE	\$17.85

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

SEAN M ELFSTEN
 861 NOTTINGHAM DR
 CORONA CA 92878-4403

SoCalGas
 PO BOX C
 MONTEREY PARK CA 91756-5111

80 0392259913 00001785 38

0392259913 0000025338

CY 13 8252 0225 P

SoCalGas Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits - Non-Residential accounts only
Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No Interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration.

BTU Factor - Adjusts the amount of gas measured to reflect the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Gas Commodity Charge - Cost of gas purchased by SoCalGas on behalf of its customers.

Are you starting a project that involves digging? Did you contact 811? What if you hit a gas line? Who pays for it? It's important to ask questions. Make sure you or your contractors contact 811 before digging. Visit socalgas.com/811 for more information.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

Public Utilities Commission Notice - If you believe there is an error on your bill or have a question about your service, please call **SoCalGas customer support at (800) 427-2200.**

If you are not satisfied with **SoCalGas** response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. phone: **800-649-7570**.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Language	Toll-Free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Other Important Phone Numbers 

For the following, call Monday - Friday, 8 a.m. - 5 p.m.:

- 粵語 電話 Cantonese **1-800-427-1420**
- 한국어 전화 Korean **1-800-427-0471**
- 國語 電話 Mandarin **1-800-427-1429**
- NÓI TIẾNG VIỆT Vietnamese **1-800-427-0478**

Self Service Options available 24 hours a day, 7 days a week **1-800-772-5050**

For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill, Residential Past Due Bill Forgiveness through the Arrearage Management Plan, and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6 a.m. - 7 p.m. **8-1-1**

Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

Home banking: If you pay bills online through your bank, check with them, to see if you can receive your bill online.

Direct Debit: Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit socalgas.com

Pay by Phone: Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park, CA 91756

Debit/Credit Card or Electronic Check: You can use Discover, Mastercard, Visa Credit/Debit cards, and Electronic Checks thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit socalgas.com.

In Person: Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit socalgas.com.

SoCalGas Payment Locations

Authorized Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices - Business Hours: Monday - Friday 9am - 5pm

Alhambra, 333 E. Main St. Suite J
 Anaheim, 716 S. State College Blvd.
 Banning, 60 E. Ramsey St. #A
 Commerce, 5708 E. Whittier Blvd.
 Compton, 700 N. Long Beach Blvd.
 Corona, 341 S. Lincoln Ave. #A
 Covina, 932 N. Citrus Ave.
 Delano, 1227 Jefferson St.
 Dinuba, 239 E. Tulare St.
 El Centro, 1111 W. Main St.
 El Monte, 11912 Valley Blvd., Suite B
 Fontana, 9781 Sierra Ave. #C
 Glendale, 919 S. Central Ave. #B
 Hanford, 420 N. 11th Ave. #105
 Hemet, 280 E. Stetson Ave.

Hollywood, 1811 Hillhurst Ave.
 Huntington Park, 5916 Pacific Blvd.
 Indio, 45123 Towne Ave.
 Inglewood, 3530 W. Century Blvd. Ste. 102
 Lancaster, 2065 W. Avenue K
 Lompoc, 128 S. "H" St.
 Los Angeles, 3739 Crenshaw Blvd. #C
 Los Angeles, 4619 S. Central Ave.
 Los Angeles, 2522 N. Daly St.
 Ontario, 962 N. Mountain Ave.
 Oxnard, 1640 E. Gonzales Rd.
 Pasadena, 1214 E. Green St. #102
 Pomona, 196 E. 3rd St.
 Porterville, 59 W. Thurman Ave.
 Riverside, 7000 Indiana Ave. #105

San Bernardino, 1136 N. Mount Vernon Ave. #305
 San Fernando, 444 S. Brand Blvd. Suite 101
 San Luis Obispo, 2240 Emily St. Suite 140
 San Pedro, 1851 N. Gaffey St. Suite A
 Santa Ana, 738 S. Harbor Blvd.
 Santa Barbara, 134 E. Victoria St.
 Santa Fe Springs, 11516 Telegraph Rd.
 Santa Maria, 550 E. Betteravia Rd. Suite B
 South Gate, 3530 Tweedy Blvd.
 Van Nuys, 6550 Van Nuys Blvd.
 Visalia, 1305 E. Noble Ave.
 Watts, 1665 E. 103rd St.
 Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department,
 164 W. Magnolia Blvd.