



Account number GP 0100 8007  
Bill issue date 28 Jun 2022  
Bill reference I001 I2

MR D TAHERIAN  
VOVO CARE LIMITED  
UNIT 214 LANSBURY ESTATE  
102 LOWER GUILDFORD ROAD  
KNAPHILL  
WOKING  
GU21 2EP

### Services covered by this bill

see [bt.com/billing](https://bt.com/billing) for full details

Broadband

## Your business bill

The total owed on this account is  
**£ 22.32 including VAT**

**Thank you for paying by Direct Debit** - this payment will be taken from your bank account on or just after 12 July.

### This bill

|                             |                |
|-----------------------------|----------------|
| Regular charges             | £ 11.65        |
| One-off charges and credits | £ 164.95       |
| Discounts                   | - £ 158.00     |
| Total VAT                   | £ 3.72         |
| <b>Total for this bill</b>  | <b>£ 22.32</b> |

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## Thanks for paying by Direct Debit

We'll take payment on or just after 12 July

If you need to change your Direct Debit details or pay a different way please contact us using one of the options opposite.

## How to get in touch

Please have your account number ready.  
It's in the top right hand corner.

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### Questions about your bill

[bt.com/billing](https://bt.com/billing)  
or **0800 800 156**

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### Information about our products

[bt.com/bill/productsandservices](https://bt.com/bill/productsandservices)  
or **0800 400 400**

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### Fixing a fault

[bt.com/bill/help](https://bt.com/bill/help)  
or **0800 800 154**

 **If you use a either a textphone or the Relay UK app**  
Please dial 18001 before the number you want  
e.g. 18001 0800 800 150  
More information is available at [relayuk.bt.com](https://relayuk.bt.com)

## Everything OK?

If we haven't got things right this time, the best way to let us know is by using one of the contact options above.

We'll do our best to sort things out with you.

But if we haven't managed to agree an outcome within eight weeks of your complaint, you can ask **Ombudsman Services: Communications** to look into it. They provide free and independent advice on dispute resolution.

You can contact them on **0330 440 1614**  
or at [ombudsman-services.org/complain-now](https://ombudsman-services.org/complain-now)

### Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

### Paper bill reminders

We reserve the right not to send further paper reminders for payment of this bill. To prevent late payment charges and possible restriction of services make sure that we get payment by the due date shown.

British Telecommunications plc (registered in England no. 1800000). Registered office: 1 Braham Street, London, E1 8EE  
Details about the relationship between you and BT plc can be found in the terms and conditions we sent you when you joined, or you can find them on the web at [bt.com/terms](https://bt.com/terms)



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# Your VAT summary

## VAT summary

|  |                  |
|--|------------------|
| Total for items where VAT is charged at 20%            | £ 18.60          |
| <b>Total excluding VAT</b>                             | <b>£ 18.60</b>   |
| VAT at 20%   | £ 3.72           |
| <b>Total VAT</b>                                       | <b>£ 3.72</b>    |
| <b>TOTAL</b> which includes total VAT of <b>£ 3.72</b> | <b>= £ 22.32</b> |

## Important information

Your VAT invoice number  
**GP010080070011**

BT VAT registration number  
**GB245 7193 48**

Tax point  
**28 June 2022**

## VAT calculation

### Items where VAT is charged at 20%

These figures exclude VAT

**Regular charges** ▶ 21 Jun 22-30 Jun 22 **£ 11.65**

- Bundled services : £ 11.65

**One-off charges and credits** **£ 164.95**

- 7 Jun 22 Other account related items  
This is your Broadband delivery charge : £ 9.95
- 21 Jun 22 Other account related items  
This is the one off charge for Cloud Voice Express One-off : £ 30.00
- 21 Jun 22 Other account related items  
This is your charge for Broadband standard connection : £ 125.00

**Discounts** ▶ 21 Jun 22-30 Jun 22 **- £ 158.00**

- Bundled services : - £ 3.00
- Broadband services : - £ 125.00
- Other account related items : - £ 30.00

**TOTAL** for items where VAT is charged at 20% = **£ 18.60**

**Total VAT** at 20% **£ 3.72**

British Telecommunications plc  
Registered Office  
1 Braham Street  
London E1 8EE  
Registered in England  
**1800000**

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