



Date of bill
6 June 2021

Tax invoice number
H19ED73DB3
VAT registration number
559 0978 89

Get in touch

Visit

eonenergy.com/business/help

Email us on

business@eonenergy.com

Your account number

0167 8875 9170

FXRB



Deutschtec-Uk Limited
52 High Street
Pinner
Middlesex
HA5 5PW

Electricity bill

For electricity supplied to Ground Floor - A, Unit 33, Woodside, Thornwood, Epping, CM16 6LJ

Questions? The last page of this bill includes answers to questions we are frequently asked

We have read your meter

Latest electricity reading **00184** read by us on 4 June 2021.

Please pay £44.36

Please pay now using the payment slip below. Alternatively, you can find details of our other payment methods on the back of this bill.



Important information about your plan

You can find all important information about your plan in the 'About your plan' section of your bill.



E.ON

bank giro credit



Reference

016788759170 998

Credit account number

157 8464

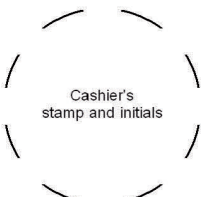
Amount due
(No fee payable at PO counter)

£ 44.36

Cheques payable to POST OFFICE LTD

Printed by Vertex Billing Services 01925 465001

158
288
24



6331260167887591704

NatWest Collection A/C, E.ON Energy Solutions Limited

57-84-64

Please do not write below this line or fold this payment slip

Signature _____

Date _____

Cash		
Cheque		

£

About your plan

Plan name Variable Deemed Electricity Prices - Baserate
 For a copy of our Deemed terms and conditions go to eonenergy.com/smeterns or give us a call.
Did you know our Fixed Business Plans are generally cheaper? If you'd like to talk about your options, call us now on 0345 301 4881 to find out about the plans we can offer you.

Charges, discounts and VAT**Variable Deemed Electricity Prices - Baserate plan**

Meter readings				A = actual E = estimate
Period	Meter no.	Previous	Present Rate	Kilowatt-hours used
26 Apr 21 to 04 Jun 21	20E5065081	00139 E	00184 A Normal	45
Charges				
Normal	45 kWh at 21.920p each		£9.86	
Standing Charge	41 days at 79.000p per day		£32.39	
Sub total of charges before VAT				£42.25
VAT @ 5.0% on £42.25				£2.11
Total charges including VAT				£44.36

Please pay**£44.36**

Changes to the Climate Change Levy (CCL) From 1st April 2021, the Government changed the Climate Change Levy (CCL) rate to 0.775p/kWh for electricity and 0.465p/kWh for gas. This means that for any energy used where the CCL applies, it will be charged for at the new rate. You should review your entitlement to claim CCL reliefs to ensure that any reduction claimed continues to be correct and notify E.ON if any changes are required. For further information please see www.hmrc.gov.uk

Contacting us

Call us 0345 366 5974 We're open Monday to Friday 9am to 5pm
Write to E.ON Smart, PO Box 10148, Nottingham, NG8 9JN
Minicom 0800 056 6560 textphone suitable for deaf customers.
Moving premises? 0345 366 5977
 You can read your meter up to five days before you move.

Emergencies**Power cut? FREEPHONE 105** open 24/7**Smell gas? 0800 111 999** open 24/7**Do you have a complaint?**

Contact us: we care about putting it right.

Resolving your complaint

Phone **0345 366 5979** email via eonenergy.com/business/help or write to **E.ON Energy Solutions Ltd, PO Box 2010, NG1 9GQ**

Where our electricity comes from

Electricity source			
From 20 January 2020, all non-half hourly Fixed Business Plans agreed directly with E.ON use 100% renewable electricity as standard.			
Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%) [*]
Coal	2.6	3.7	3.9
Natural Gas	30.5	42.2	39.4
Nuclear	3.5	4.8	16.6
Renewable	61.2	46.3	37.9
Other	2.2	3	2.2
Total	100	100	100
For more information on the environmental impact of your electricity supply go to eonenergy.com/about-eon/fuel-mix			
[*] Data sourced from www.gov.uk/government/publications/fuel-mix-disclosure-data-table			
E.ON Energy Solutions Limited is part of the E.ON SE Group Data year: 1 April 2019 to 31 March 2020			

To see our Billing Standards for Small Business and Micro-Enterprise customers, go to eonenergy.com/billingstandards

Your supply details

Electricity supply number:

S	03	801	201
	10	5000	1948 399

Your electricity distributor is: UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA

E.ON Energy Solutions Limited

Registered Office: Westwood Way, Westwood Business Park, Coventry, CV4 8LG. Registered in England & Wales, No: 3407430.

How to pay

Pay online you can pay by credit or debit card at eonenergy.com/payment

Telephone/internet banking You will need to tell your bank: our bank sort code '60-80-09', our bank account number '36166103' and your E.ON account number '0167 8875 9170'.

By debit or credit card Call us on 0345 055 0065.

By post Make cheques out to 'E.ON' and write '0167 8875 9170' (your account number) on the back. Post cheques with this slip to **E.ON, PO Box 123, Nottingham, NG1 6HD.**

You can also pay

- 1 at any Payzone outlet
- 2 by cash at any PayPoint outlet
- 3 by cash or cheque at any Post Office.

At a bank Pay by cash or cheque at your bank or at Natwest (other banks may charge). Make cheques out to 'E.ON' and write '0167 8875 9170' (your account number) on the back.

Answering your questions

Do I need to do anything if I have not had a final bill from my old supplier?

If you have not received a final bill from your old electricity or gas supplier within 28 days of providing us with your opening meter reading, please contact them to ensure they have the correct readings to close your account.

I think my bill is incorrect: what should I do?

If you think your bill is incorrect, please first check that it is based on actual, rather than estimated, meter readings. If it is estimated, please go online at eonenergy.com or call us on 0345 366 5974, with your own meter readings.

Unfortunately, we can't at this time accept meter readings online from our Maximum Demand electricity customers or our large gas users consuming 73,268 kwh or more, per year. For now please call the number provided.

If the bill is based on estimated readings, please send us your own meter readings by calling us on 0345 366 5974, or by going to eonenergy.com

If you think there is something else wrong with your bill, please call us on 0345 366 5974.

Why do E.ON use estimated readings?

If we cannot obtain readings for your property - perhaps because you were out when the meter reader called - then we will generate an estimated reading. We base estimated readings on how you have used electricity or gas in the past. All electricity and gas companies in the UK use estimated readings when they cannot obtain actual readings.

What happens if I send in my own readings?

If you send us your own readings just before we are due to send you a bill, we will use them on your bill.

If you send us your own readings and we are not due to send you a bill, we will use your readings to improve the accuracy of your bills because the readings will give us a better picture of how much electricity and gas you use.

