

Luxury Sent Ltd 60 West Road Newcastle Upon Tyne NE4 9PY

# Your Electricity Invoice

Supply Address

Luxury Sent Ltd
60 NATIONAL TYRE & AUTOCARE
NATIONAL TYRES & AUTOCARE
WEST ROAD
NEWCASTLE UPON TYNE
NE4 9PY

MPAN 0380102A 1591031238101

Site Reference EGM500127738 Acc No: YGP500508570

#### Contact Us

Call us: 0113 856 0056 Mon - Fri 9am - 5pm

#### Write to us:

Yorkshire Gas and Power, 4305 Park Approach, Thorpe Park, Leeds, LS15 8GB

Email: contact@ygp.co.uk
Visit: www.ygp.co.uk

#### Your Account Details

#### **Contract Start Date:**

3rd September 2021

#### **Contract End Date:**

1st September 2024

#### **Termination Notice Date:**

2nd August 2024

#### Your Invoice Details

Invoice No: 365651

Bill Date: 3rd December 2021

Due Date: 13th December 2021

### The Balance is £980.24

Please provide payment for the balance by the 13th December 2021.

#### **Customer Read Submission**

More frequent reads will improve the accuracy of your invoice. Please see the Contact Us section above for our contact details to submit reads

#### **Balance Summary**

Balance Carried Forward	£710.80
Sub-Total Including VAT (Gross)	£269.44
New Balance	£980.24

See page 2 for the Charges Summary and Consumption Details.

#### **Contract Termination**

To terminate your contract and prevent it being extended for a further fixed term period you must send us notification via email or in writing by recorded delivery before your Termination Notice Date or within your Termination Notice Window. See the Contact Us section above for email and address details.

#### **Advanced Energy Cost**

This invoice includes an advanced energy cost of £212.83 plus VAT.

### Charges Summary

Item	Quantity	Rate	Total
Day Rate	2,418.00 kWh	25.54 p/kWh	£617.66
Site Standing Charge (Daily) - Elec	90.00 days	60 p/day	£54.00
Advanced Energy Cost			£212.83
Advanced Energy Cost Credit			-£638.49
Sub-Total Excluding VAT (Net)			£246.00
VAT 5%	£671.66	5%	£33.58
VAT 20%	£-425.66	20%	-£85.14
Non DD Uplift			£75.00
Sub-Total Including VAT (Gross)			£269.44

### Consumption

Meter Serial Number	Register	Previous Read Date	Previous Read	Current Read Date	Current Read	Standing Charge Days	CCL Rate (p/kWh)	Consumption (kWh)
D10L95388	Day	03/09/21	126783 E	02/12/21	129201 E	90	0.000p	2,418

## Help Us To Help You

Yorkshire Gas and Power is committed to providing the best level of customer service in the industry. If for any reason you are not satisfied with our service, please contact us on 0113 856 0056 or email us at contact@ygp.co.uk and we'll do our best to resolve your concern on the spot.

If you are still dissatisfied, you can contact us again using the phone number and email address above to make a complaint which we will endeavour to resolve within 8 weeks.

You may also contact Citizens Advice consumer service on 03454 040 506, who will offer free and impartial advice on how to resolve your query. For more information please visit www.citizensadvice.org.uk/energy.

If you are a Micro-Business and feel that your complaint is still unresolved after 8 weeks, you can contact the Energy Ombudsman. To find out more, call them on 0330 440 1624, textphone 0330 440 1625, email osenquiries@os-energy.org or visit www.ombudsman-services.org/sectors/energy.



# Moving Premises? Take Us With You!

Are you moving? Please let us know by giving us a call or sending an e-mail (details at the top of the first page) and we will talk you through the process.

### How To Calculate Your Bill

- Your Electricity meter measures your consumption in kWh, so simply take the start reading away from the end reading to find out how much energy you've used.
- Multiply your kWh usage by your unit rate to check how much you need to pay. Don't forget to add any additional charges, plus VAT!



#### Emergency

Please call 0800 111 999 to report a gas or carbon monoxide emergency. If you have a power cut, call 105. This will put you through to your local network operator.



#### Did You Know...

YGP is a signatory of the Prompt Payment Code. This means that we are dedicated to treating you fairly. For more information, visit www.promptpaymentcode.org.uk.

# Payment Details

By Phone 0113 856 0056 (Mon - Fri 9am to 5pm)
Cheque Payments Please make the cheque payable to:

Eco Green Management Ltd t/a Yorkshire Gas and Power

And post to

Yorkshire Gas and Power, 4305 Park Approach,

Thorpe Park, Leeds, LS15 8GB

Bacs/CHAPS Yorkshire Gas and Power,

30-65-22, 32758168, Lloyds TSB

Ref 900008584

Card Payments/

**Direct Debits** 

0113 856 0056

Any payment will always be allocated to your oldest unpaid invoice

Thank you for your valued custom

Please Note: Calls may be recorded and /or monitored for security and training purposes. Charges may vary depending on your network provider. Please check call-costs before phoning.



