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Lloyds Bank
Internet Banking Helpdesk
CSU Charlton Place
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Andover
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SP10 1RE

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Mr Pierre Bauzee
Learn&Succeed Hospitality Trainings
FLAT 4
TRIUMPH COURT
664 FINCHLEY ROAD
LONDON
NW11 7NT



Dear Mr Bauzee

Lloyds Bank Online for Business
Your User ID: PIERREBAUZEE

Welcome to Lloyds Bank Online for Business.

You'll shortly receive a welcome pack containing your card reader, a small hand held device which you'll use for certain services including authorising payments. We'll prompt you each time you need to use it and provide simple on screen instructions. We want Online for Business to be as accessible as possible. If for any reason you are unable to use a card reader then please call our helpdesk on 0345 300 0116.

If you're new to Internet Banking full instructions on how to log on for the first time will be included in your welcome pack. Once you get this you'll then be able to use all the features of Internet Banking, such as:

- View your organisation's balance and statements whenever you want
- Manage all your organisation's payments - including setting up to 25 at one time
- Set up standing orders and cancel direct debits

And if you already use Internet Banking to access your personal accounts online, your user ID, password and memorable information may be the same as for your personal accounts. However, you will need your card reader to log on and for some other services.

Business Mobile Banking App*

- You can bank on the move with our mobile banking app, the app offers fast, secure log on and enables you to make payments, view balances and statements and manage direct debits and standing orders without the need to log on to a computer.
- You'll need your new card reader to complete registration for the mobile banking app on your smartphone**. To help you we will include a handy guide in your card reader pack.

If you have any questions please visit our website at www.lloydsbank.com/business/internetbanking

You'll find the answers to most questions there, and we have an online demo to guide you through Internet Banking. There's also a Contact Us section if you still need help after that.

Yours sincerely,

Nick Williams
Managing Director, Commercial Digital

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