



Current balance due

\$104.19**Direct Pay**
07/12/21

MARIA ORDONEZ

Account Number: 63-3316-5431-2102-9

Your bill breakdown**Last billing period**

Your billing summary as of Jun 29, 2021

Your previous charges and payments	
Total charges from your last bill	\$84.19
Payments through Jun 25, thank you	-\$84.19

Balance from previous bill	None
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Your new charges

Billing period: May 27, 2021 to Jun 28, 2021	
Electricity charges - for 32 days	\$104.19

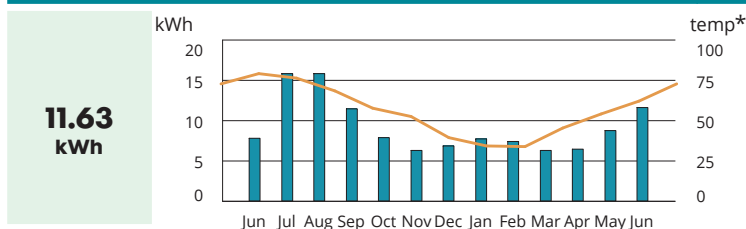
Total from this billing period	\$104.19
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Total amount due	\$104.19
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Direct Payment Plan - The amount of \$104.19 will be automatically deducted from your bank on Jul 12, 2021.

Service delivered to: 875 DEKALB AVE 2F

Next billing date: Wednesday, July 28, 2021

Your average daily electric usage

📢 As New Yorkers face the challenges presented by the coronavirus, Con Edison is suspending electric and gas shutoffs for customers having payment difficulties. **If there is a turn-off notice on this bill, no action will be taken to disconnect your service. We're here to help - visit conEd.com for payment arrangement options or call us at 1-800-752-6633.** Residential customers may be able to get help in paying their utility bills by contacting the NYC Human Resources Administration (HRA) at 1-800-692-0557 or the Westchester Department of Social Services (DSS) at a 1-914-995-3333.

📢 Important Notice: If you have experienced a change in your financial circumstances as a result of the COVID State of Emergency,

you may be eligible for special protections to avoid disconnection of your service. To receive these protections, visit conEd.com/PaymentAgreement or you must call us at 1-800-752-6633. Find out more conEd.com/BillHelp.

📢 Get Smarter with your smart meter.

Learn how much energy you are using, and how to avoid seasonal spikes in energy use. Log in or create an account at conEd.com/EnergyUsage.

Questions? Contact Us: conEd.com/ContactUs [1-212-243-1900](tel:1-212-243-1900) or [1-800-752-6633](tel:1-800-752-6633)



PO Box 1702
New York, NY 10116-1702

Your Energy Bill

Account number: 63-3316-5431-2102-9

Direct Pay
07/12/21**\$104.19**

The amount of \$104.19 will be automatically deducted from your bank on Jul 12, 2021.

Direct Payment Plan
Do not mail a payment

MARIA ORDONEZ
875 DEKALB AVE 2F
BROOKLYN NY 11221-6245

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M97
0012682

0020 633316543121029 00000010419 00000010419



Your electricity breakdown Rate: EL1 Residential or Religious



Electric Meter Detail - billing period from May 27, 2021 to Jun 28, 2021 (32 days)

Meter #	New Reading	Reading Type	Date	Prior Reading	Reading Type	Date	Reading Diff	Total Usage
012479352	4300	Actual	Jun 28, 21	3928	Actual	May 27, 21	372	372 kWh

Your Supply Charges

Supply 372 kWh @7.3737¢/kWh	\$27.43
Merchant function charge	\$1.35
GRT & other tax surcharges	\$0.69
Total electricity supply charges	\$29.47

Your total electricity supply cost for this bill is 7.9¢ per kWh. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit PowerYourWay.com or call 1-800-780-2884.

Your Delivery Charges

Basic service charge	\$18.88
Delivery 372 kWh @12.4355¢/kWh	\$46.26
System Benefit Charge @0.5403¢/kWh	\$2.01
GRT & other tax surcharges	\$3.08
Total electricity delivery charges	\$70.23
Sales tax @4.5000%	\$4.49
Total sales tax	\$4.49

Your electricity total **\$104.19**

Understanding your bill

Basic service charge (Electric): Charge for basic system infrastructure and customer-related services, including customer accounting, and metering services. A billing and payment processing charge of \$1.28, which may be avoided by switching to an energy services company (ESCO), is also included.

Billing charges: These charges are for the electricity you need (supply) and getting the electricity to you (delivery). Rates are based on a 30 day period. When your billing period is more or less than 30 days, we prorate your bill accordingly.

Delivery: Charge for maintaining the system through which Con Edison delivers electricity to you.

Electricity Supply: Charge for the electricity supplied to you by Con Edison.

GRT & other tax surcharges: Taxes on Con Edison gross receipts from sales of utility services and other tax surcharges.

Merchant Function Charge (Electric): Charge associated with procuring electricity, credit and collection related activities and uncollectible accounts.

Sales tax: Tax collected on behalf of New York City.

System Benefit Charge (Electric): The System Benefits Charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA) and energy efficiency programs implemented by the Company.

Temperature Data* Source: Central Park Weather station

How to get in touch with us

Email or chat: conEd.com/ContactUs

Phone: 1-800-752-6633

Mail: Con Edison, PO Box 138, New York, NY 10276-0138

Ways to pay your bill

- Auto Pay:** Pay your bill automatically from your checking or savings account at no charge. Enroll at conEd.com/MyAccount or call 1-212-243-1900.
- Online:** Pay at conEd.com/MyAccount using your bank account, credit card or debit card.
- App:** Download the Con Edison app from the App Store or Google Play Store.
- Phone:** Pay by phone at 1-888-925-5016 using your bank account, credit card or debit card.
- In Person:** We have temporarily closed our walk-in centers due to covid-19. Our walk-in center locations are below.

Manhattan: 122 East 124th Street

Brooklyn: 345 Jay Street

Queens: 89-67 162nd Street

Bronx: 1775 Grand Concourse

Staten Island: 1140 Richmond Terrace

Westchester: 1 Bogopa Plaza

- Mail:** Send a check or money order, payable to Con Edison, using the envelope provided to authorize us to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not get the check back. Do not send cash.

Con Edison
PO Box 1702
New York, NY 10116-1702

Questions? Call toll free 1-800-75-CONED (1-800-752-6633)



Save a stamp. Pay your bill online at
ConEd.com/MyAccount



Need Help With Your Bill?

We know times are tough right now, and we can help. If your financial circumstances have changed because of the COVID-19 pandemic, you are eligible for special protections to avoid a service termination, including a no-money-down payment agreement. Find out more at conEd.com/BillHelp or call us at **1-800-752-6633** for assistance.

Other help is available at conEd.com:

- Sign into your account to set up payment arrangements at conEd.com/PaymentAgreement. You can choose terms for a flexible payment agreement or an extension if you need more time to pay your bill.
- Sign up for Level Payments at conEd.com/PaymentPlans. We estimate your yearly energy costs and spread payments out evenly over 12 months.
- Find out if you qualify for a grant from Con Edison's EnergyShare program, and explore other governmental assistance programs at conEd.com/BillHelp.

HEAP offers grants to eligible customers to help pay their energy bills. New York City residents can call the HEAP hotline (**1-800-692-0557**) or **311**. Customers in Westchester can call the Department of Social Services (**1-914-995-5619**). If you receive a HEAP grant from another utility or oil company, you may be eligible for reduced electric rates. Fax a copy of your HEAP grant letter to **1-212-844-0110**.



★ Beat the Heat This Summer

Looking for ways to improve efficiency and control energy costs? Here's how to keep your cool:

- Save money and energy with LED bulbs. LED lightbulbs last 15 times longer than incandescent bulbs, and reduce energy use by about 90%. Get instant discounts on ENERGY STAR LED bulbs at conEd.com/Lighting.
- Replace your ugly and aging window AC with an electric ductless mini-split system. It's an energy-efficient and quiet alternative that provides heating, too. Find a local qualified contractor to see if this technology is right for your home at conEd.com/FindAContractor.
- Keep your home cool in summer and warm in winter. Our partner, Sealed, covers the upfront costs of new insulation and upgraded HVAC, and matches a qualified contractor to help you improve efficiency year-round. Learn more and see if your house qualifies at conEd.com/Weatherproof.

Find more ways to stay cool and control costs at conEd.com/EnergySavingTips.

💰 Summer Bill Outlook

When energy prices fluctuate due to seasonal demand, it can result in higher—or lower—bills for you. Find out more about how this season's prices may affect your bill at conEd.com/AboutRates.

Weather conditions and your individual usage will also affect your bill.

Our Home Energy Analysis tool can give you customized tips and suggestions to help you improve efficiency and control costs this summer—and all year long: conEd.com/HomeEnergyAnalysis.

Power Problems?

Report outages, partial, dim, or flickering lights at conEd.com, or use our mobile app for iOS or Android devices, or call **1-800-75-CONED (1-800-752-6633)**.

Be sure we have your current email address and cell phone number so we can contact you during an emergency. When you report an outage at your home or business, you'll get regular updates.

- Visit conEd.com/StormCentral to check your status and see what's happening in your neighborhood.
- Never go near or touch a fallen power line.
- If you see a downed wire, call **1-800-75-CONED** immediately.
- If power goes out, turn off appliances, but leave a light switched on so you'll know when service is restored.

🏠 Life-Support Equipment and Medical Emergencies

If you or someone in your household uses life-support equipment or has a medical-emergency condition, we need to be able to reach out during storms and other emergencies so we can provide important safety information.

Both life-support equipment and medical-emergency conditions require certification that must be updated periodically.

Get started by calling **1-877-582-6633** or log into conEd.com/MyAccount and use our online forms. Or download the Life Support Equipment form at conEd.com/LifeSupportEquipment and email it to LifeSupportEquipment@conEd.com. You'll need your 15-digit account number.

Make Your Move Smoother

It's easy to stop, start or move service to a new address at conEd.com/Service.



Community Partnerships

We support hundreds of nonprofits that help strengthen neighborhoods, sustain communities, and improve lives.

Summer Cycle

On Sundays in May, June, and September, a 13.1-mile loop of the Bronx River Parkway from White Plains to Yonkers is open for biking, walking, and jogging, thanks to Westchester Parks Foundation's Bicycle Sundays Program. thewpf.org/programs.



Photo: Westchester Parks Foundation



Photo: Jill Jones

Midsummer Nights

Every summer, Classical Theatre of Harlem kicks off its season with Uptown Shakespeare in the Park at Marcus Garvey Park. Adaptations of classic plays, interpreted through the lens of the African Diaspora and infused with music and dance, are free and unticketed, providing access to Harlem's great art for a culturally diverse audience. cthnyc.org



Don't Fall for Scams

Real Con Edison employees wear a photo ID. They'll give you their supervisor's name and ask you to call **1-800-75-CONED** to verify their identity.

Scammers can make it look like Con Edison is calling you on your Caller ID. If you ever receive a call asking for payment or other personal information related to your account, hang up and call us: **1-800-75-CONED**. We would never demand payment via a pre-paid debit card, gift card, bitcoin, Cash App or any digital wallet app like Venmo.

Don't pay online unless you are certain you're using Con Edison's automated system. Con Edison payments can only be made through conEd.com and conEd.com/GuestPayment.

We do not charge for the installation of smart meters.

Report scams to your local police department. Learn more about common scams at conEd.com/ScamAlert.

Call 811 Before You Dig

Are you planning yard work this summer? Hitting a gas line with your shovel or other equipment can seriously injure you. Before digging, call **811** two to 10 days ahead of time (it's the law), so utilities can mark the location of lines for free. Some pipelines are marked with the name and phone of the pipeline operator.

We continuously monitor and inspect our 4,300 miles of natural-gas pipelines. Keeping you safe around them is our top priority. For more information, visit conEd.com/GasSafety or npsms.phmsa.dot.gov

Smell Gas. Act Fast.

Smell: Natural gas smells like rotten eggs.

Gas: If gas is in the air, a spark could cause an explosion. Don't light a match, smoke, flip a switch, ring a doorbell, or touch appliances or electronics, including phones.

Run: If you suspect a gas leak, get everyone out immediately.

Call: When you're safely away from the area, call **911**, Con Edison (**1-800-75-CONED**) or National Grid (**1-718-643-4050**). Don't assume someone else has already called. You can report leaks anonymously. Learn more at conEd.com/GasSafety.

Protect Yourself From This Deadly Gas

Carbon monoxide (CO) is odorless, colorless, and it could be deadly.

Know the signs of CO poisoning—headaches, shortness of breath, dizziness, nausea, and fatigue.

Leave the area immediately and call **911** if you suspect CO poisoning.

Once a year, replace the batteries in your CO detector, and clean heating systems, vents, chimneys, and flues. Learn more at conEd.com/COSafety.

Watt's New?

Introducing our virtual assistant, Watt. Whether you need to pay your bill, move your service to a new address, or manage how you pay, Watt will walk you through the process, step-by-step, 24 hours a day. During business hours, Watt can also connect you with a customer service representative who can help you resolve special issues. Watt is always learning new skills, so check back often to see what else you can do together. Find Watt on conEd.com

We Speak Your Language!

You can now pay your bill, submit a meter reading, report an outage and more using our automated phone service in Spanish, Mandarin, Cantonese, Russian, Polish and Korean. Call **1-800-75-CONED**.

Spot Steam?

Immediately call **1-800-75-CONED**. Visible steam can reveal a leak and we need to check it out.

 30% post-consumer waste

Hey, Alexa, Pay My Bill!

You can now use Alexa or Google Assistant to check your account balance, schedule or make a payment, and more with a Google or Alexa device. No device? Use the Alexa or Google Assistant app with your mobile phone.

