

Invoice



Accounts Payable
AnyVisa
1st Floor
King House
5-11 Westbourne Grove
London
W2 4UA

Account No: 124258
Invoice number: 1184843
Invoice Date: 14-May-2021
Billing Period: Apr 2021

Customer Service 020 8545 8545
Accounts Queries 020 8545 8200

Your Invoice ...

Summary of Voice & Data Charges

Call Charges	£10.54
Fixed Line Services	£107.16
Broadband Services	£0.00
Ethernet Services	£0.00
SIP Charges	£0.00
Inbound Services	£0.00
Hosted Telephony	£80.06
Network Services	£1.90

Summary of Mobile Charges

Line Rental Charges	£0.00
Call/SMS Charges	£0.00
Data Charges	£0.00

Sundries	£0.00
Other	£75.51

Total Net Amount	£275.17
Total VAT Amount	£55.03

Invoice Total £330.20



Thank you for paying by Direct Debit. Payment will be collected on or after the 28/05/2021

USEFUL INFORMATION

We try to make our invoices self explanatory; however, should you have any questions regarding your invoice then please do not hesitate to contact us on 020 8545 8200

If you wish to install new lines, transfer lines, add or remove services then please contact us on 020 8545 8545 or at customerservice@opustech.co.uk.

If you wish to view your bills online or have the ability to download historical invoices, please contact us at billing@opustech.co.uk to arrange this. Please note this service is chargeable.

If any of your contact details change, please call our Customer Service Help Desk on 020 8545 8545 so we can update your records accordingly.

Opening Hours:

Our standard office opening hours are Mon - Fri 8:30am to 5:30pm

If you are experiencing a telephone line, data connection or mobile fault then please use our dedicated contact number which is 020 8545 8545, option 2, available 24 hours a day 365 days of the year.

Please note: the speed of reponse to your fault by BT Openreach engineers will depend upon which support level you have.

Complaints:

Should you be unhappy with our service then please contact our Customer Service team on 020 8545 8545 or at customerservice@opustech.co.uk and we will do our best to resolve any issues you may have. In the event we are unable to reach an agreement, you are entitled to contact the Ombudsmen Communications Service at PO Box 730, Warrington, WA4 6WU. This service is free of charge to small businesses. You may also contact the Office of Communication (OfCom) at Riverside House, 2a Southwark Bridge Road, London SE1 9HA.

Settling your Invoice:

Direct Debit: Our preferred method of payment is Direct Debit. It is the easiest way to automatically settle your invoice. If you wish to setup a direct debit with us then please call us on 020 8545 8545 or e-mail our credit control dept. at accounts@opustech.co.uk

BACS / Online Banking:

To pay us by internet banking or by BACS, please send payments to the following bank account.

Bank Name: HSBC Bank Plc

Bank Sort Code: 40-40-32

Bank Account number: 91588265

Payment By Post:

Please send funds to the following address:-

Opus

1st Floor, London Court

39 London Road

Reigate

RH2 9AQ

Please send us a note of your account number so that we can allocate this correctly.

Terms of Business

Please note that our full terms of business are provided with your order, which detail procedures in regards to termination for failing to settle your invoice and any re-connection charges can be provided on request.

Direct Debit Guarantee

- The Guarantee is offered by all banks and building societies that accept instruction to pay Direct Debits
 - If there are any changes to the amount, date or frequency of your Direct Debit the organisation will notify you (normally 10 working days) in advance of your account being debited or as otherwise agreed. If you request the organisation to collect a payment, confirmation of the amount and date will be given to you at the time of the request
 - If an error is made in the payment of your Direct Debit, by the organisation or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when the organisation asks you to
 - You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation
-

AnyVisa
1st Floor
King House
5-11 Westbourne Grove
London
W2 4UA

Customer Code : 124258
Invoice Number : 1184843
Invoice Date : 14-May-2021

Summary of Calls For : Apr 2021

Landline Calls

Description	Call Count	Duration	Charge
UK Mobile O2	61	02:16:00	£8.24
UK Mobile Three	3	00:07:00	£0.41
UK National Call	1	00:01:00	£0.00
Call to Non Geographic Number	16	00:01:47	£1.37
Call to Non Geographic Number	1	00:03:01	£0.51

Total calls **82** **02:28:48** **£10.54**

Totals 82 02:28:48 £10.54

AnyVisa
 1st Floor
 King House
 5-11 Westbourne Grove
 London
 W2 4UA

Customer Code : 124258

Invoice Number : 1184843

Invoice Date : 14-May-2021

List of Itemised Calls For : Apr 2021

Date	Time	Destination	Called Number	Duration	Charge	Date	Time	Destination	Called Number	Duration	Charge
Phone Number 02072430774						19/04/21	10:04:35	UK Mobile O2	07761315923	00:03:00	£0.21
01/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	19/04/21	13:36:15	UK Mobile O2	07761315923	00:06:00	£0.42
02/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:06	£0.08	19/04/21	15:44:40	UK Mobile O2	07761315923	00:01:00	£0.05
03/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:06	£0.08	19/04/21	16:24:07	UK Mobile O2	07761315923	00:02:00	£0.13
04/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:06	£0.08	20/04/21	10:25:21	UK Mobile O2	07761315923	00:05:00	£0.33
05/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	20/04/21	10:35:21	UK Mobile O2	07761315923	00:01:00	£0.06
06/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	20/04/21	11:41:23	UK Mobile O2	07761315923	00:02:00	£0.14
07/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:06	£0.08	20/04/21	16:25:30	UK Mobile O2	07761315923	00:02:00	£0.10
08/04/21	01:03:29	Non Geographic (SC08)	08448000827	00:03:01	£0.51	20/04/21	17:12:34	UK Mobile O2	07761315923	00:01:00	£0.03
08/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	21/04/21	11:47:17	UK Mobile O2	07761315923	00:01:00	£0.05
09/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	22/04/21	11:11:06	UK Mobile O2	07761315923	00:02:00	£0.13
10/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	22/04/21	13:33:20	UK Mobile O2	07761315923	00:01:00	£0.07
11/04/21	01:59:38	Premium Rate (SC27)	09068950501	00:00:07	£0.09	23/04/21	11:44:55	UK Mobile O2	07761315923	00:01:00	£0.03
12/04/21	01:59:37	Premium Rate (SC27)	09068950501	00:00:07	£0.09	23/04/21	13:24:15	UK Mobile Hutchison 3G	07367666675	00:01:00	£0.05
13/04/21	01:59:37	Premium Rate (SC27)	09068950501	00:00:07	£0.09	23/04/21	13:43:22	UK Mobile Hutchison 3G	07367666675	00:01:00	£0.02
14/04/21	01:59:37	Premium Rate (SC27)	09068950501	00:00:07	£0.09	23/04/21	17:00:58	UK Mobile O2	07761315923	00:08:00	£0.52
15/04/21	01:59:37	Premium Rate (SC27)	09068950501	00:00:07	£0.09	23/04/21	17:09:20	UK Mobile O2	07761315923	00:01:00	£0.03
16/04/21	01:59:37	Premium Rate (SC27)	09068950501	00:00:06	£0.08	23/04/21	17:31:51	UK Mobile O2	07761315923	00:01:00	£0.03
Total					£1.89	26/04/21	10:53:43	UK Mobile O2	07761315923	00:02:00	£0.14
Phone Number 02072435903						26/04/21	11:35:18	UK Mobile O2	07761315923	00:01:00	£0.02
07/04/21	16:37:52	UK Mobile O2	07761315923	00:05:00	£0.36	26/04/21	12:40:44	UK Mobile O2	07761315923	00:04:00	£0.26
08/04/21	09:25:43	UK Mobile O2	07761315923	00:03:00	£0.17	26/04/21	13:36:55	UK Mobile O2	07761315923	00:05:00	£0.35
08/04/21	13:36:34	UK Mobile O2	07761315923	00:03:00	£0.16	26/04/21	15:15:51	UK Mobile O2	07761315923	00:01:00	£0.06
10/04/21	12:25:57	UK Mobile O2	07761315923	00:01:00	£0.03	26/04/21	15:21:29	UK Mobile O2	07761315923	00:02:00	£0.16
12/04/21	11:58:23	UK Mobile O2	07761315923	00:02:00	£0.11	26/04/21	16:31:43	UK Mobile O2	07761315923	00:01:00	£0.03
12/04/21	12:40:43	UK Mobile O2	07761315923	00:07:00	£0.48	26/04/21	17:28:47	UK Mobile O2	07761315923	00:02:00	£0.13
12/04/21	14:01:22	UK Mobile O2	07761315923	00:03:00	£0.16	27/04/21	10:02:51	UK Mobile O2	07761315923	00:01:00	£0.06
12/04/21	14:08:01	UK Mobile O2	07761315923	00:02:00	£0.14	27/04/21	11:21:51	UK Mobile O2	07761315923	00:03:00	£0.19
13/04/21	11:20:58	UK Mobile O2	07761315923	00:02:00	£0.12	27/04/21	11:48:26	UK Mobile O2	07761315923	00:02:00	£0.14
13/04/21	11:53:16	UK Mobile O2	07761315923	00:02:00	£0.13	27/04/21	11:51:54	UK Mobile O2	07761315923	00:01:00	£0.03
13/04/21	13:06:27	UK Mobile O2	07761315923	00:02:00	£0.14	27/04/21	12:02:13	UK Mobile O2	07761315923	00:01:00	£0.02
14/04/21	10:53:03	UK Mobile O2	07761315923	00:03:00	£0.18	27/04/21	14:42:24	UK Mobile O2	07761315923	00:07:00	£0.51
14/04/21	11:03:25	UK Mobile O2	07761315923	00:01:00	£0.05	27/04/21	15:25:35	UK Mobile O2	07761315923	00:01:00	£0.02
14/04/21	11:26:24	UK Mobile O2	07761315923	00:02:00	£0.12	27/04/21	16:12:06	UK Mobile O2	07761315923	00:01:00	£0.03
14/04/21	12:12:52	UK Mobile O2	07761315923	00:02:00	£0.14	28/04/21	11:23:07	UK Mobile O2	07761315923	00:01:00	£0.03
14/04/21	13:53:42	UK Mobile O2	07761315923	00:02:00	£0.12	28/04/21	11:44:41	UK Mobile O2	07761315923	00:01:00	£0.02
14/04/21	15:20:48	UK Mobile O2	07761315923	00:01:00	£0.06	28/04/21	14:16:35	UK Mobile O2	07761315923	00:02:00	£0.12
14/04/21	16:06:57	UK Mobile O2	07761315923	00:02:00	£0.13	28/04/21	16:01:28	UK Mobile O2	07761315923	00:04:00	£0.27
15/04/21	12:34:47	UK Mobile O2	07761315923	00:02:00	£0.09	29/04/21	11:01:11	UK Mobile O2	07761315923	00:01:00	£0.03
16/04/21	12:09:55	UK Mobile O2	07761315923	00:01:00	£0.06	30/04/21	10:31:23	UK Mobile O2	07761315923	00:02:00	£0.15
16/04/21	12:44:19	UK Mobile O2	07761315923	00:01:00	£0.02	Total					£8.65
16/04/21	13:07:49	UK Mobile Hutchison 3G	07367666675	00:05:00	£0.34	Phone Number 02072439633					
16/04/21	13:21:27	UK Mobile O2	07761315923	00:01:00	£0.07	01/04/21	14:42:23	UK TAUNTON	01823672388	00:01:00	£0.00
16/04/21	14:40:39	UK Mobile O2	07761315923	00:02:00	£0.10	Total					£0.00