

**OVO Energy**

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Mr Daniel Wiltshire
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Date: 1 March 2021

Account number: 20034294



Your latest energy bill

Hi Daniel

Your latest energy bill is ready, so you can see what you've used and spent between 24 January 2021 and 23 February 2021.

Your bill at a glance

Your opening balance

24 January 2021 £130.25 in debit

We've charged you

This includes your energy use,
any upgrades (such as OVO Beyond), £149.29
Interest Reward, and 5% VAT

You've paid

This includes any refunds you
might have received £96.00

Your closing balance

23 February 2021 £183.54 in debit

We've also attached your bill in full, which explains how we calculate your balance. Need help understanding it? Please search for our 'Understanding your energy bill' guide at <https://ovoenergy.com/guides>.

Your balance at the moment...

You have a negative balance, so your monthly payments might not be covering your monthly costs.

You can use our Direct Debit calculator at <https://smartpaym.ovoenergy.com/payments/direct-debit/calculator> to check how changing your Direct Debit can affect your balance over time.

We run regular Direct Debit check-ins on your energy account to make sure your payments cover your costs – and

you don't end up having to pay us a lump sum later down the line. If it looks like this will happen, we'll let you know and ask you to increase your payments.

The cheapest plan from the OVO family

Check out the table below to see if you could pay less for your energy.

If one of these plans is from a different brand in the OVO family and you want to move to that plan, you'll need to switch to that supplier by contacting them directly. Remember that terms and conditions and eligibility criteria apply.

Electricity	Gas
Our cheapest similar electricity plan	Our cheapest similar gas plan
OVO Energy Better Smart 01 October 2020 Direct Debit	OVO Energy Better Smart 01 October 2020 Direct Debit
You are already on our cheapest similar plan**	You are already on our cheapest similar plan**
Our cheapest overall electricity plan	Our cheapest overall gas plan
OVO Energy Better Smart 01 October 2020 Direct Debit	OVO Energy Better Smart 01 October 2020 Direct Debit
You are already on our cheapest overall plan**	You are already on our cheapest overall plan**

The cheapest overall plan is the cheapest plan we have available within our OVO family. It might be a different type of plan from what you currently have – for example, a longer one.

The cheapest similar plan is the cheapest from the same type of plans that you currently have. For example, if you're on a fixed rate plan, we only show you other fixed rate plans.

*We worked this out based on how much energy you normally use over a year. We used today's prices, but they can change day by day, so savings can be different at another date.

**This tariff might be subject to materially different terms and conditions, eligibility criteria, or may only be available for a limited period of time. If you want to change your tariff to one that requires a different meter from what you currently have, we might have to exchange your meter (there may be a fee for this service).

If you're on a variable rate plan, your prices might go up or down in the future.

Check out our helpful guides

Our guides help you with all sorts – including how to make a top-up payment, use our Direct Debit calculator, and send a meter reading. Just visit <https://help.ovoenergy.com>.

Megawatts of love,
The OVO Team

You're getting 100% renewable electricity as standard¹, and one carbon-busting tree planted in your name every year². Nice one!