



Utility News

Bill Cycle 17

Read Dates

Next meter read date will be on or about 4/22/2021.

Are you struggling to meet basic needs during the COVID-19 pandemic? Get help with food, housing, transportation and more by calling 2-1-1 or visiting connectatx.org.

City of Austin Utilities offers several ways for customers to pay and manage their utility bills. To learn more about payment arrangements, financial assistance and other bill payment options, visit austinenergy.com/go/cap.

Your new wastewater average should be in effect with your April bill. Your wastewater average period was (11-19-2020 to 02-19-2021). For more ways to save visit: AustinWater.org.

Stop utility scammers: don't fall for the call! Austin Energy does not threaten to immediately disconnect your utilities or demand payment with cash or gift cards. Discover tips to help prevent scams: austinenergy.com/go/stopscams.

City of Austin Utilities Online Customer Care website has changed! You will find a redesigned look, improved functionality and new self-service options. Log in at coautilities.com.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical **OUTAGE** call **512-322-9100** or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

LOKE INVESTMENTS, LLC
Service Address: 12505 RAMPART ST A, ZIP: 78727

Account Number: 89311 75356
Invoice Number: 893412676524

Bill Print Date Mar 25, 2021
Due Date Apr 12, 2021

Previous Activity/Charges

Total Amount Due at Last Bill	\$3,916.45
Payment received - Thank you	-\$3,916.45
Previous Balance	\$0.00

Current Activity/Charges

Electric Service	\$868.89
Water Service	\$2,082.62
Wastewater Service	\$2,720.28
Clean Community Service	\$20.75
Street Service	+ \$33.80
Current Balance	\$5,726.34

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$5,726.34

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Account: 89311 75356

Make Checks payable to City of Austin.
View or Pay online:
www.coautilities.com

Total Amount Due: \$5,726.34
Date Due: 04/12/21

Penalty After Date Due:	\$283.58
Total Due After 04/12/2021:	\$6,009.92
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Public School Energy Asst.:	\$ _____

Enter contributions and include in Total Paid → **Total Paid:** \$ _____

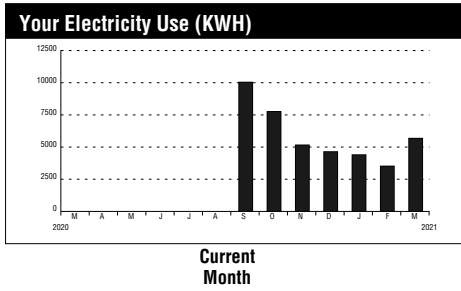
CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267

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LOKE INVESTMENTS, LLC



Service Details



ELECTRIC SERVICE

12505 RAMPART ST A, ZIP: 78727

Meter # 6105322

Read Date	02/19/2021	03/22/2021	Consumption
Read	9427	9569	142
Reading Difference			142
Meter Multiplier			40
Total Consumption in KWH			5680
Demand Usage			26.40
Power Factor			0.52

Days of service 31
 kWh Used 5680
 Avg. kWh per day 183.2
 Avg. cost per day \$28.03
 7 month avg. consumption: 5885.71

City of Austin Electric - Secondary Voltage >10kW <300kW

Customer Charge	\$27.50
Electric Delivery 26.40 kW at \$4.50 per kW	\$118.80
Demand Charge 26.40 kW at \$4.19 per kW	\$110.62
Energy Charge 5,680 kWh at \$0.02421 per kWh	\$137.51
Community Benefit Charges	\$23.85
Regulatory Charges 26.40 kW at \$2.81 per kW	\$74.18
Power Supply Adjustment, Winter 5,680 kWh at \$0.03078 per kWh	\$174.83
Power Factor Adjustment Below 90%	\$221.85
Load Factor Adjustment Below 20%	-\$86.48
Total Current Charges	\$802.66
Commercial Sales Tax	
Taxable Amount	\$802.66
Capital Metro Sales Tax 1%	\$8.03
City Sales Tax 1%	\$8.03
State Sales Tax 6.25%	\$50.17
TOTAL CURRENT CHARGES	\$868.89

Save Energy for What Matters. Enjoy extra savings whole-home energy upgrades through 4/15. Find savings at the store on LED bulbs, smart power strips & more. Enjoy rebates & incentives on smart thermostats. Info at austinenergy.com/go/tips.

View or Pay online: www.coutilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area HEB and Randall's stores, as well as:

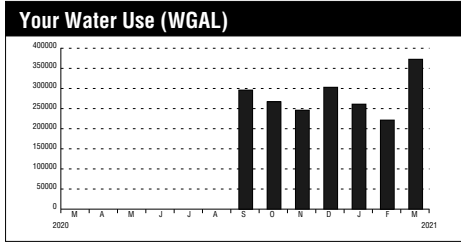
- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

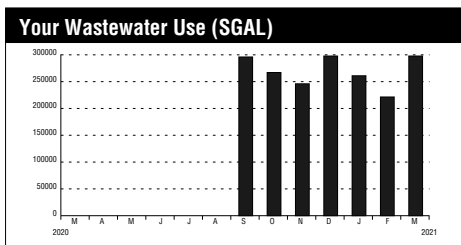
City of Austin Utility Customer Service,
 P.O.Box 2267 Austin, TX 78783-2267



Current Month

Days of service 31
 Gallons used 372600
 Avg. gallons per day 12019.4
 Avg. cost per day \$67.18

7 month avg. consumption: 281000.00



Current Month

Days of service 31
 Gallons used 297800
 Avg. gallons per day 9606.5
 Avg. cost per day \$87.75



WATER SERVICE

12505 RAMPART ST A, ZIP: 78727

Meter # 185883

Read Date	02/19/2021	03/22/2021	Consumption
Read	706674	710400	3726
	Reading Difference in Hundreds		3726
	Total Consumption in Gallons		372600

City of Austin Water - Commercial

Customer Charge \$15.50
 Fixed Charge \$29.00
 372,600 Gallons at \$5.27 per 1,000 - Off Peak \$1,963.60
 372,600 Gallons at \$0.15 per 1,000 - Water Community Benefit Charge . . . \$55.89
 372,600 Gallons at \$0.05 per 1,000 - Reserve Fund Surcharge \$18.63

TOTAL CURRENT CHARGES \$2,082.62



WASTEWATER SERVICE

12505 RAMPART ST A, ZIP: 78727

City of Austin WasteWater - Commercial

Customer Charge \$10.30
 297,800 Gallons at \$8.95 per 1,000 \$2,665.31
 297,800 Gallons at \$0.15 per 1,000 - WW Community Benefit Charge \$44.67

TOTAL CURRENT CHARGES \$2,720.28



CLEAN COMMUNITY SERVICE

12505 RAMPART ST A, ZIP: 78727

Service Dates	02/24/2021	03/25/2021
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City of Austin - Clean Community Fee Commercial

Austin Resource Recovery \$16.50
 Austin Code Department \$4.25

TOTAL CURRENT CHARGES \$20.75



STREET SERVICE

12505 RAMPART ST A, ZIP: 78727

Service Dates	02/24/2021	03/25/2021
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City of Austin Transportation User Fee - Commercial

Transportation User Fee - Commercial \$33.80

TOTAL CURRENT CHARGES \$33.80

