



**NatWest**

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Mr Minhaz Moosa  
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Bolton  
BL6 4YU  
Telephone: 0345 301 0881  
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Our reference: 14921753 /RG  
Your reference:

23 December 2019

Dear Mr Moosa

### Your Current Account Switch

We are sorry you have chosen to switch your current account from NatWest on 2 January 2019 (switch date).

On the switch date if your current account is in credit we will transfer the balance to your new bank.

### Other Information

- Any debit cards for your current account can be used in the usual manner up until the switch date. After the switch date they will be cancelled. You should stop using them, as well as any cheques you might have, on that day. Please destroy your cards by cutting through the chip and the magnetic strip
- Your Direct Debits and Standing Orders will continue to operate in the usual manner until the switch date but from today you will not be able to set up any new ones with us. If you want to cancel any regular payments that are due to come out after the switch date, you should contact your new bank
- We will close your account and send you a final statement when all outstanding amounts have been paid and the balance is zero
- After the switch date, if we receive any payments or requests for payments in relation to your old account, we will redirect them to your new account. We will also give the originators of any payments or payment requests your new account details. If you currently receive credit payments from Streamline/Worldpay, these will not form part of the auto redirection service. Therefore, any of these payments will not be forwarded to your new bank and will be treated as a rejected payment. We would therefore strongly recommend you contact Worldpay prior to your advised switch date to arrange redirection of Streamline/Worldpay credits.

Yours sincerely,

Switching Team

Any questions?

**Call the Switcher Team on 0345 301 0881.** Customers with hearing and speech impairments can use Next Generation Text Service to contact us. Please enter 18001 before our telephone number if you're in the UK or dial

12909054-9/(454146766)  
National Westminster Bank Plc.  
Registered in England and Wales No 929027.  
Registered Office: 250 Bishopsgate, London EC2M 4AA

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

+44 151 494 1260 if you're calling from overseas. For more information on accessibility please visit [natwest.com/accessibility](https://natwest.com/accessibility).

Visit any of our branches.

Lines open Monday to Friday 9am-5pm. Closed on bank holidays. Calls may be recorded.

Please note that call charges and rates from different networks may vary.