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Mr D Clarke Flat 5 Dennison House Cloudesley Road ST LEONARDS TN37 6JW





20 November 2020

Dear Mr Clarke,

We need your help to switch your Electricity

We're looking forward to supplying your Electricity. To help us do this, we need you to call with some important information.

This will allow us to make your switch as quickly as we can.

What you'll need before you call us:

- your latest Electricity bill, to confirm your Electricity supply and meter serial numbers (for more information please see the reverse of this letter);
- your bank details, so we can check we've got the right ones.

Please call us today on **0345 071 7807**. We're here to help between 8am and 10pm, Monday to Friday and 8am and 6pm on Saturday.

If we don't hear from you soon, your switch to us will be cancelled - so please call as soon as you can. If you've already been in touch with this information, you don't need to do anything more.

We look forward to hearing from you.

Kind regards

Tanya Dexter

Customer Transfer Manager