

ACCOUNT NUMBER 177 205 7247 2 SERVICE FOR MR. JEFF ORGILL 4700 S NORMANDIE AVE LOS ANGELES CA 90037-2855

DATE MAILED Nov 4, 2020 24 Hour Service

1-800-427-2000 English 1-800-427-6029 Español

socalgas.com

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You may use this message as proof of your excellent credit record with The Gas Company. You have been our valued customer since 11/20/17.

Account Summary

Amount of Last Bill	- \$1,270.49
Payment Received	00
Current Charges	+ 1,176.06
Total Account Balance	- \$94.43

.7% Late Payment Charge Due if Paid After DEC 01, 2020

Meter Number: 14996104 (Next scheduled read date Dec 3 2020)

Current Charges

Rate: GN-10 - Non-Residential

BTU Current Previous Total Billing Period Days Meter Number Reading Reading = Difference x Factor x Factor Therms

10/01/20 - 11/02/20 32	14996104	01700	00457	1,243	1.000	1.027	1277
GAS CHARGES							Amount(\$)
Customer Charge			32 Days x \$.49315			15.78	
Gas Transportation (Details belo	w)	1,277 Th	nerms			

		Total G	Sas Charge	es \$982.49
Gas Com	modity	1,277 Therms x \$.25834		329.91
Charge	\$196.30	+ \$440.50	=	636.80
Rate/Therm	\$.78518	\$.42892		
Therms used	250	1,027		
	Tier 1	Tier 2		

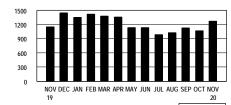
TAXES & FEES ON GAS CHARGES		Amount(\$)
State Regulatory Fee	1,277 Therms x \$.00577	7.37
Public Purpose Surcharge	1,277 Therms x \$.07718	98.56
Los Angeles City Users Tax	\$982.49 x 8.92%	87.64

Total Taxes and Fees on Gas Charges \$193.57

Total Current Charges \$1,176.06

No payment is due. Your account has a credit balance of \$94.43.

Gas Usage History (Total Therms used)



	Nov 19	Oct 20	Nov 20
Total Therms used	1,149	1,072	
Daily average Therms	39.6	34.6	39.9
Days in billing cycle	29	31	32

If you're affected by a natural disaster, SoCalGas© offers financial bill relief to help your life get back on track. Find out more at socalgas.com/BillRelief

For a Limited Time, Get 50% More! From September 1, 2020 until December 31, 2020, qualifying energy-efficient appliance and equipment purchases will receive an extra 50% rebate. Learn more at socalgas.com/rebates

SoCalGas' gas commodity cost per therm for your billing period:

Nov. \$.34320 Oct. \$.25268

Your account has a credit balance of

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SocalGas A Sempra Energy utility

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Cycle: 3

ACCOUNT NUMBER 177 205 7247 2

SERVICE ADDRESS 4700 S NORMANDIE AVE LOS ANGELES CA 90037-2855

MR. JEFF ORGILL 3863 LA SALLE AVE LOS ANGELES CA 90062-1160

SoCalGas PO BOX C MONTEREY PARK CA 91756-5111

No payment is due.

\$94.43.

ACCOUNT NUMBER 177 205 7247 2

AMOUNT DUE

No Payment Due

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socalgas.com

SoCalGas Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits

Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No Interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate. Billing Factor - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration. BTU Factor - Adjusts the amount of gas measured to reflect the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Gas Commodity Charge - Cost of gas purchased by SoCalGas on behalf of its customers.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

Public Utilities Commission Notice - If you believe there is an error on your bill or have a question about your service, please call SoCalGas customer support at (800) 427-2200.

If you are not satisfied with SoCalGas response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. phone:800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Language	Toll-Free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Other Important Phone Numbers

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For the following, call

Monday - Friday, 8 a.m. - 5 p.m.:

粵語 電話 Cantonese 1-800-427-1420 한국어 전화 Korean 1-800-427-0471 國語 電話 Mandarin 1-800-427-1429 NÓI TIẾNG VIỆT Vietnamese 1-800-427-0478

Self Service Options available 24

hours a day, 7 days a week **1-800-772-5050**For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and *CARE* applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert,
Monday-Friday, 6 a.m. - 7 p.m. . . . 8-1-1

Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.socalgas.com

Home banking: If you pay bills online through your bank, check with them, to see if you can receive your bill online.

Direct Debit: Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit socalgas.com

Pay by Phone: Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park. CA 91756

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit socalgas.com.

In Person: Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit socalgas.com.

SoCalGas Payment Locations

Authorized Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices - Business Hours: Monday - Friday 9am - 5pm

Alhambra, 333 E. Main St. Suite J Anaheim, 716 S. State College Blvd. Banning, 60 E. Ramsey St. #A Commerce, 5708 E. Whittier Blvd. Compton, 700 N. Long Beach Blvd. Corona, 341 S. Lincoln Ave. #A Covina, 932 N. Citrus Ave. Delano, 1227 Jefferson St. Dinuba, 239 E. Tulare St. El Centro, 1111 W. Main St. El Centro, 1111 W. Main St. El Monte, 11912 Valley Blvd., Suite B Fontana, 9781 Sierra Ave. #C Glendale, 919 S. Central Ave. #B Hanford, 321 N. Douty St., Suite B Hemet, 527 N. San Jacinto St. Monday - Friday 9am - 5pm
Hollywood, 1811 Hillhurst Ave.
Huntington Park, 5916 Pacific Blvd.
Indio, 45123 Towne Ave.
Inglewood, 3530 W. Century Blvd. Ste. 102
Lancaster, 2065 W. Avenue K
Lompoc, 128 S. "H" St.
Los Angeles, 3739 Crenshaw Blvd. #C
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Los Angeles, 4619 S. Central Ave.
Los Angeles, 2522 N. Daly St.
Ontario, 962 N. Mountain Ave.
Oxnard, 1640 E. Gonzales Rd.
Pasadena, 1214 E. Green St. #102
Pomona, 196 E. 3rd St.
Porterville, 59 W. Thurman Ave.
Riverside, 7000 Indiana Ave. #105

San Bernardino, 1136 N. Mount Vernon Ave. #305
San Fernando, 444 S. Brand Blvd. Suite 101
San Luis Obispo, 2240 Emily St. Suite 140
San Pedro, 1851 N. Gaffey St. Suite A
Santa Ana, 738 S. Harbor Blvd.
Santa Barbara, 134 E. Victoria St.
Santa Fe Springs, 11516 Telegraph Rd.
Santa Maria, 550 E. Betteravia Rd. Suite B
South Gate, 3530 Tweedy Blvd.
Van Nuys, 6550 Van Nuys Blvd.
Visalia, 1305 E. Noble Ave.
Watts, 1665 E. 103rd St.
Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department, 164 W. Magnolia Blvd.

SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.