

Account number
231-383439108Bill date
Jun 30, 2020Page
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M GREY BRUCE MORTGAGE, this page gives you a quick summary of your bill.

What is the total due?

\$90.39

→ Please pay by **Jul 23, 2020**

See page 2 for ways to pay >



You saved \$120.00 on this bill

What makes up my total?

Account summary		\$
Balance from last bill		90.39
Your payments - thank you	Jun 05	-90.39
	
Balance brought forward		0.00
This bill		\$
<input type="checkbox"/> Internet	See page 3 >	90.39
	
Total (Includes \$10.40 HST ON)		90.39
Total to pay		\$90.39



Your detailed tax summary is shown on page 2 >

Any payments we received and processed after Jun 30, 2020 will show on your next bill.

Chat with us! For other ways to reach Rogers Customer Care, visit [rogers.com/business](https://www.rogers.com/business)

See page 2 for other ways to contact us >



IMPORTANT

Payment due upon receipt. Payment must be received on or before the Required Payment Date to avoid a Late Payment Charge. Please make the cheque payable to Rogers (12 digit account number) and write your account number on the front of the cheque. Return this stub with your payment.

Your account number: 231383439108
Total amount due: \$90.39
 Required Payment Date: Jul 23, 2020

Amount of your payment

\$

383439108000903900002318

Rogers 12 Digit Account Number
 P.O. Box 4100
 Don Mills, ON
 M3C 3N9

*000228
 THE MORTGAGE CENTRE
 NICOLE AMOS
 901 3RD AVE E UNIT 206
 OWEN SOUND ON N4K 2K7



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Contact us

If you've gone through your bill and still have questions...



Visit rogers.com/business



Call: **1-866-727-2141** -
Mon-Fri: 8 am to 8 pm (Local time)
Sat-Sun: 9 am to 5 pm (Local time)

Detailed Tax Summary

Input tax credit restrictions

	Subject to input tax credit restriction* (\$)	Not subject to input tax credit restriction (\$)	Total (\$)
HST ON		10.40	10.40
Total taxes			\$10.40

HST/GST: 81578 1448

*Businesses that have purchased telecommunication products and services may be eligible for the provincial component of the input tax credits (ITCs), however some restrictions do apply. The Detailed Tax Summary is provided for informational purposes only, any taxes applied to charges or adjustments from your last bill are not reflected in this section.

How To Pay Your Rogers Bill

There are several ways you can pay your bill so choose a method that's convenient for you:

- Online at rogers.com/onlinebilling
 - Automatically by pre-authorized chequing or credit card payment
 - At any Rogers Plus store (please bring this invoice with you)
 - By internet/telephone banking or at most financial institutions
 - By calling *CARD (*2273) (it's a free call) from your Rogers wireless phone or 1-866-ROGERS1 from any phone.
 - By cheque payable to the Rogers entity indicated on this invoice and mailing to:
Rogers 12-Digit Account Number P.O. Box 4100 Don Mills, ON M3C 3N9
- Allow adequate time for your payment to reach us by mail or through a financial institution and be processed.

If we do not receive payment of an amount due on your account by the specified required payment date, it will be subject to a late payment charge of 3% per month. This late payment charge will accrue on a daily basis and will be calculated and compounded monthly on the outstanding amount (42.53% per year) from the date of the first bill on which it appears until the date we receive that amount in full.

To see our complete Terms of service, visit rogers.com/terms or contact us.

Payable at major Chartered banks in Canada

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Internet

M GREY BRUCE MORTGAGE, 901 3RD AVE E UNIT 206

Monthly charges	Jun 27 - Jul 26	\$
Ignite for business Gigabit		185.99
Savings: Network Expansion Offer		-120.00
Business Ignite Wi-Fi Modem		14.00
Total monthly charges		79.99
Total before taxes		79.99
HST: 81578 1448		10.40
Total for Internet		\$90.39

You saved \$120.00 on your Internet services this bill.

Your internet usage

To view your current and past Internet usage sign into My Rogers at rogers.com/myusage.

Need more data? Choose a plan that best suits your needs. See rogers.com for details.

INFORMATION ABOUT CUSTOMER SUPPORT

If you have a concern that was not resolved, then we invite you to submit a Share a Concern form (located at www.rogers.com/share-a-concern) and we'll respond within 1 business day. If you're not satisfied with the resolution by one of our management team members, then you also have the option to speak to our Office of the President or even directly with the Ombudsman Office.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecommunications Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

YOUR ROGERS BUSINESS BILL IS GOING PAPERLESS

Starting August 17, 2020, your Rogers business paper bill will be available exclusively online. This means that you will no longer receive a paper bill in the mail as of this date. To make sure you continue to receive your bill, create a Business Self-Serve account by visiting rogers.com/bss and selecting Register.

Once registered we will send you an email when your bills are ready, and you can view your bills online from your Rogers Business Self-Serve account including all your bills since April 2019.

To make this transition seamless, we've introduced new benefits to our online bill experience.

Benefits of Online Billing:

- Receive an email notification as soon as your monthly bill is available.
- View, save, print and distribute over 12 months of bill history.
- Reduce clutter, reduce paper waste and increase overall environmental sustainability.

To learn more about online billing, visit rogers.com/paperlessbill.

Thank you for being a Rogers Business customer.

Rogers Terms of Service*

- 1 You agree to pay the total charges by the Required Payment Date using any of the following methods: online at rogers.com; automatically by pre-authorized bank or credit card payment; by mailing a cheque made payable to the Rogers entity indicated on your invoice; at a bank or any participating Rogers retail store; or from your wireless phone, by calling *CARD (*2273) (it's a free call); or from any phone, by calling 1-888-ROGERS1.
- 2 Charges to your account are due and payable in full from the date of your invoice or statement. If you are paying by mail or through a financial institution, please allow adequate time for your payment to reach us prior to the Required Payment Date.
- 3 If we do not receive payment of an amount due on your account by the specified required payment date, it will be subject to a late payment charge of 3% per month. This late payment charge will accrue on a daily basis and will be calculated and compounded monthly on the outstanding amount (42.58% per year) from the date of the first bill on which it appears until the date we receive that amount in full. You agree that we can charge any unpaid and outstanding amount, including any late payment charges, on any pre-authorized payment method on your account (e.g., a credit card or bank account withdrawal).
- 4 You authorize Rogers to obtain information about your credit history and agree that Rogers may provide information to others about your credit experience with Rogers.
- 5 You acknowledge that the acts or omissions of all persons who use services under your account or with your authorization will be treated for all purposes as your acts or omissions. You are liable for all charges to your account.
- 6 You confirm that the information you have provided to us is up-to-date and accurate and agree to notify us of any change in your information.
- 7 Charges will commence on the date of the initial activation of the Rogers service or the equipment, whichever is earlier.
- 8 Unless otherwise agreed to by you and us, we will bill you monthly. We may bill you, however, for a charge up to six months from the date the charge was incurred.
- 9 Administrative charges may be levied for administration or account processing activities in connection with your account, including as a result of the following: collection efforts due to non-payment or having a balance over your credit limit, including unbilled usage and pending charges, fees and adjustments; returned or rejected payments; change of any identifier (e.g., phone number); and the restoral of service.
- 10 Any questions or discrepancies regarding charges on your invoice must be reported to us within 90 days of the date of your invoice or statement. Failure to notify us within this time period will constitute your acceptance of such charges.
- 11 Unless otherwise permitted by applicable law, you may terminate all or any part of your services upon no less than 30 days advance notice by contacting Rogers; and Rogers may terminate all or any part of your services upon no less than 30 days advance notice to you at your billing address.

Applicable charges continue to apply until the end of the notice period or until the services are no longer accessible by you, whichever is later. An early cancellation fee may apply.

- 12 Changes to your account (e.g., price plan, features or identifiers) will not take effect until after your next billing date.
- 13 Your account information may, from time to time, be disclosed to other members of the Rogers Communications Inc. organization and to our agents and authorized dealers in order to service your account, respond to your questions and promote additional products and services offered by members of the Rogers organization that may interest you. If you do not wish to receive offers or information from related Rogers entities, please contact Rogers at the address set out below.
- 14 To the extent permitted by applicable law, unless we agree otherwise, any claim, dispute or controversy concerning the services, the equipment or arising out of the terms of service will be determined by final and binding arbitration to the exclusion of the courts. Where applicable, arbitration will be conducted in the Province in which you reside, on a simplified and expedited basis by one arbitrator.
- 15 Rogers may change these terms, and any aspects of the services, upon notice to you. If you do not accept a change to these terms, your sole remedy is to retain the existing terms unchanged for the duration of your commitment period. If you do not accept any other change to aspects of the services, your sole remedy is to terminate.