

# Invoice

**Web Design And Seo Company Limited**  
UNIT 5 REYNOLDS PARK BELL CLOSE  
PLYMPTON  
PL7 4FE

**Invoice number:** KI-6FB454B9-0001  
**Account number:** A-6FB454B9  
**Date issued:** 3rd Jul 2019

## Your charges

Invoice for the period 7th May 2019 - 30th Jun 2019

	<b>Net charges</b>	<b>CCL</b>	<b>VAT</b>	<b>Total</b>
Electricity	£27.49	£0.00	£1.37	£28.86
<b>Total charges for bill</b>				<b>£28.86</b>

## Your Energy Charges In Detail



Electricity	Supply number	S	3	801	110
		2200042297639			

Supply Address: UNIT 5 REYNOLDS PARK BELL CLOSE,  
PLYMPTON, PL7 4FE

Green Octopus 12M Fixed

Energy Charges for Meter 16P2169080

6th Jun 2019	10033.9 Opening reading	
30th Jun 2019	10178.0 Customer reading	
Energy Used	144.1 kWh @ 14.80p/kWh	£21.33
Standing Charge	24 days @ 25.68p/day	£6.16
<b>Subtotal</b> of charges before VAT and CCL		£27.49
Government Climate Change Levy @ 0.000 £/kWh		£0.00
VAT @ 5.00%		£1.37
<b>Total Electricity Charges</b>		<b>£28.86</b>

## About Your Tariff

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### Electricity

Tariff Name	Green Octopus 12M Fixed
Payment Method	Direct Debit Monthly
Agreement End Date	6th Jun 2020
Estimated Annual Usage	3977.7 kWh

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## Electricity mix

We believe that **renewable energy is no longer an opportunity - it's a responsibility**. Because of that, every single one of our business tariffs are powered by REGO-backed **100% renewable** electricity. As a group we also invest heavily in renewable generation; in fact, we're proud to say that the solar farms we've funded generate over 40% of all the UK's large scale solar.



## Additional Information

### Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

**Email:** [business@octopus.energy](mailto:business@octopus.energy)

**Facebook:** [m.me/octopusenergy](https://m.me/octopusenergy)

**Phone:** 0333 344 2268

**Trading office:** 1 Upper James St, Soho, London, W1F 9DE

Please don't hesitate to contact us if you've any questions, comments, or complaints.

### Advice and complaints

For free, impartial energy advice you can contact the Citizen's Advice Consumer Service (CACS) on 0845 404 0506 or on the web at [www.citizensadvice.org.uk/energy](http://www.citizensadvice.org.uk/energy). Their *Energy Consumer Checklist* and *Know Your Rights* are available, or you can us if you need a copy by post.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

**First:** Contact our team.

**Then:** If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

**Finally:** If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

You can read our complaints policy on our website.

### Ending your contract with us

You can end your contract at any time by giving us 30 days' notice. However, the effects of ending your contract differ depending on where you are within your contract period:

**In contract, not within the final 30 days:** we reserve the right to charge exit fees. Please see section 12 of our Terms and Conditions for more details.

**In contract, within the final 30 days:** you can leave at any time after the last day of your contract (even if you give notice less than 30 days before the contract end date)

**Out of contract:** If you are out of contract with us, you'll simply be moved onto to our fairly-priced Variable tariff (we don't believe in expensive out of contract rates). On this tariff you're free to leave at any time – though of course we'd love you to get in touch to see if you could save money by re-fixing.

### Paying by bank transfer

We are also able to accept one-off payments by bank transfer. However, please do not use this method if you already have an active direct debit with us as you may end up paying twice.

It's important that you enter your account reference as the payment reference, otherwise the payment may not be allocated to your account:

**Your account reference:** A-6FB454B9

**Account number:** 44594118

**Sort Code:** 40-05-30