



Account number **TH 1559 8498**
Bill reference M120 62
Bill issue date 6 Apr 2020

MR. J HITCHCOCK
LEASE WORLD LIMITED
50 GRATWICKE ROAD
TILEHURST
READING
RG30 4TT

This bill is for

1 Phone service
01189 420030

Business bill

The total owed on this account is

£42.72 including VAT.

Thank you for paying by Direct Debit - this payment will be taken from your bank account on or just after 20 April.

- Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

If there's anything you need, we're here to help

Your Business Team

Pay online & online billing



You can make payments, analyse your bill to see if any savings can be made, switch off your paper bill to go paperfree and much more at bt.com/business/billoptions

Pay online - bt.com/fastpay

Bill issue date

6 Apr 2020

Bill reference

M120 62

Your account number

TH 1559 8498

Paying your bill

Your payment will be collected by Direct Debit on or just after 20 April

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, 0845 600 6156.

Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

How to get in touch

Please have your account number ready. It's in the top right hand corner.

Questions about your bill

0845 600 6156

or www.bt.com/billing

Information about our products

0800 400 400

or www.bt.com/bill/productsandservices

Fixing a fault

0800 800 154

or www.bt.com/bill/help



If you have a textphone or use the Next Generation Text Lite App

Please dial 18001 before the number you want e.g. 18001 0800 800 150.

More information is available at ngts.org.uk

Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on bt.com/complaintscore or on request from 0800 800 152) sets out what you can expect from BT.

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, 3300 Daresbury Park, Daresbury, Warrington WA4 4HA

ombudsman-services.org/complain-now 0330 440 1614 (textphone 0330 440 1600)

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.



How we worked out your bill

Your charges this month

These are the new charges that have been added to your account since the last bill

Regular charges £ 41.60

The fixed charges for your services
(eg line rental, package price)

Discounts - £ 6.00

Discounts for your whole account and specific services

Usage charges £ 0.00

What you used this month
(eg minutes or data outside any inclusive packages)

Total before VAT £ 35.60

Total VAT £ 7.12
see VAT summary page 4

Total for this bill = £ 42.72

Summary of charges

Total for this bill £ 42.72

Total outstanding from your previous bills £ 0.00

Please pay now = £ 42.72



Did you know?

You can look into all your charges in detail online and make your bill work for your business. Just go to www.bt.com/billing

Your VAT summary

VAT summary

Total for items where VAT is charged at 20%	£ 35.60
Total excluding VAT	£ 35.60
VAT at 20%	£ 7.12
Total VAT	£ 7.12
TOTAL which includes total VAT of £ 7.12	= £ 42.72

Important information

Your VAT invoice number
TH155984981201

BT VAT registration number
GB245 7193 48

Tax point
6 April 2020

VAT calculation

Items where VAT is charged at 20%

These figures exclude VAT

Regular charges ▶ 1 Apr 20-30 Apr 20	£ 41.60
• Phone services : £ 41.60	
Discounts ▶ 1 Apr 20-30 Apr 20	- £ 6.00
• Phone services : - £ 6.00	
Usage charges ▶ 9 Mar 20-31 Mar 20	£ 0.00
• Phone services : £ 0.000	
TOTAL for items where VAT is charged at 20%	= £ 35.60
Total VAT at 20%	£ 7.12

British Telecommunications plc
Registered Office
81 Newgate Street
London EC1A 7AJ
Registered in England
1800000

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