



Date 1 March 2020  
This is not a tax invoice

Your bill

The details

1 of 4

V5F5D1/56

### Any questions?

Go to [eonenergy.com/help](http://eonenergy.com/help)  
Call 0345 366 5973  
Mon to Fri 8am to 8pm and Sat 8am to 6pm.  
For training purposes, we may record calls sometimes.  
Your account number 0160 7819 3580

**▲** As you have a smart meter we'll automatically receive your meter readings. After your next quarterly bill, we'll start to send you monthly bills.

FXRB  Mr Yasin Yuksel  
Flat 18 St James House  
52 Blackheath Hill  
Lewisham  
London  
SE10 8EN

Scan this using apps from price comparison websites to see if you're on the best deal for you.

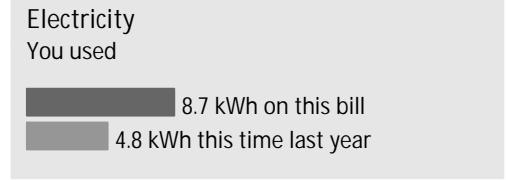


# Electricity bill

Before this bill	
Balance on last bill - 30 Jan 2020	£57.00
Your payment on 22 Feb 2020 - thanks	£57.00 CR
On this bill	
Electricity charges - see back for info	£55.51
VAT at 5% on £55.51	£2.78
<b>Please pay now</b>	<b>£58.29</b>

It's important to pay your bill as soon as possible to avoid late payment fees.

### Each day at a glance



Electricity average for last year is based on actual reads.

**Want to switch your tariff?**  
Go to [eonenergy.com/bestdeal](http://eonenergy.com/bestdeal)  
Or call us on 0345 366 5973

### Could you pay less?

#### Your personal projections

Electricity £532.12 for the next 12 months  
Based on your current tariff. Includes any discounts and VAT at 5%.

#### Electricity

Based on your current choices you could save £38.01 by switching to:

- Fixed monthly Direct Debit

You could save £98.66 by switching to:

- Fix Online v36
- Fixed monthly Direct Debit

You can only sign up to our Fix Online tariff at [eonenergy.com](http://eonenergy.com). We'll tell you if you could save money again on every bill. We may withdraw our fixed price tariffs from sale at any time without warning, so savings shown above may no longer be available. Savings are calculated by comparing the personal projection above with 12 months on our cheapest tariff for you. Calculations are based on your use over the past 12 months. Includes VAT at 5%. Remember - if you switch tariffs, your terms and conditions may change significantly. E.ON EnergyPlan prices may change at any time. More information about your tariff can be found in the 'About your tariff' section. Remember - it might be worth thinking about switching your tariff or supplier. Ofgem has a Confidence Code for online price comparison sites to make sure you get accurate and unbiased comparisons. You can find it at [ofgem.gov.uk](http://ofgem.gov.uk)

About your tariff You can use this info to compare your tariff with other tariffs

Electricity

Name E.ON EnergyPlan  
 Paying by On receipt of bill  
 Tariff ends No end date  
 Exit fee (only applies if you leave more than 49 days before your tariff ends)  
 No exit fee if you switch supplier  
 Estimated use in the last 12 months  
 Total 2,327 kWh

For electricity at Flat 18 St. James House 52 Blackheath Hill Lewisham London SE10 8EN

Meter readings

A = actual

Electricity readings

Period	Meter no.	Previous	Present	Rate	kilowatt hours
28 Jan 20 to 28 Feb 20	D12W524922	09614 A	09885 A	Normal	271

The details

CR = credit

Electricity charges

E.ON EnergyPlan

Usage charges	£47.45
28 Jan 2020 to 28 Feb 2020 Normal 271 at 17.51p each	£47.45
Standing charges	£8.06
30 Jan 2020 to 29 Feb 2020 31 days at 26.01p	£8.06
You'd save money if you paid by fixed monthly Direct Debit. To find out more go to <a href="http://eonenergy.com/dd">eonenergy.com/dd</a> or contact us.	

Total charges

Total electricity charges (excluding any discounts and VAT) £55.51

Electricity source

This table includes both residential and small business figures from 1 April 2018 to 31 March 2019. From 9 July 2019, all our residential customers get 100% renewable electricity as standard.

Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%)*
Coal	7.1	7.3	5.2
Natural Gas	48.3	49.5	41.4
Nuclear	14.5	14.9	18.7
Renewable	27.0	25.2	32.8
Other	3.1	3.1	1.9
Totals	100	100	100

For more information go to [eonenergy.com/About-eon/Fuel-Mix](http://eonenergy.com/About-eon/Fuel-Mix)

\* Data sourced from [www.gov.uk/government/publications/fuel-mix-disclosure-data-table](http://www.gov.uk/government/publications/fuel-mix-disclosure-data-table)

E.ON Energy Solutions Limited is part of the E.ON SE Group

Other ways to get in touch

Write E.ON Smart, PO Box 10148, Nottingham, NG8 9JN.  
 Deaf and hard of hearing customers  
 Sign online: [eonenergy.com/bsl](http://eonenergy.com/bsl)  
 Minicom 0800 056 6560  
 Moving home? Please read your meter, then go to [eonenergy.com/moving](http://eonenergy.com/moving) or call us on 0345 366 5976  
 Bereavement Support Team: Our dedicated team of advisers are here to help on 0333 202 4841.

Emergencies

Smell gas? Call 0800 111 999 - open 24/7  
 Power cut? Call FREEPHONE 105 - open 24/7

Supply details

Electricity supply number:

S	01	801	902
	12	0006	1077 073

Electricity distributor UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA

Independent help and advice

To view the 'Know Your Rights' leaflet or for free, confidential and impartial advice visit [citizensadvice.org.uk/energy](http://citizensadvice.org.uk/energy) or call the Citizens Advice consumer helpline on 0345 404 0506.

Unhappy with our service?

We're sorry and we'd like to put it right. You can contact us in 3 ways:

Email via [eonenergy.com/contact](mailto:eonenergy.com/contact), write to Customer Service Centre, E.ON, PO Box 7750, Nottingham, NG1 6WR or phone: 0345 366 5973. We'll always try to resolve things straight away, but we'll let you know if we can't. If we've not sorted out your complaint within 8 weeks, we'll write to let you know. You can then pass your complaint to Ombudsman Services: Energy on 0330 440 1624, email [osenquiries@os-energy.org](mailto:osenquiries@os-energy.org), visit [www.ombudsman-services.org](http://www.ombudsman-services.org) or write to PO Box 966, Warrington WA4 9DF. This is a free, independent and impartial service. Any decision reached by the Ombudsman that you accept is binding on us, but not on you.

For more information, visit our complaints pages at [eonenergy.com/standards](http://eonenergy.com/standards)

# How to pay

## The E.ON Energy app

Our app is an easy way to pay your bill. You can also send us meter readings, view your bills and get free energy saving tips. Our app is available for both Apple and Android phones. Visit [eonenergy.com/smartphoneapp](http://eonenergy.com/smartphoneapp) for more details.

## Telephone/internet banking

Tell your bank: our bank sort code 60-80-09, our bank account number 36166103 and your E.ON account number which is 0160 7819 3580.

## At a bank

Take the slip below, with your cash or cheque to your own bank or any Natwest bank (other banks may charge). Make cheques payable to 'E.ON' and write your E.ON account number, 0160 7819 3580 on the back.

## By post

Make cheques payable to 'E.ON' and write your account number, 0160 7819 3580 on the back.

Post cheques with this slip below to E.ON, PO Box 123, Nottingham, NG1 6HD . Please don't send us cash through the post.

## By debit or credit card

Visit [eonenergy.com/paybill](http://eonenergy.com/paybill) or call us on 0345 052 0000.

## And you can also pay

At any Payzone outlet

At any PayPoint outlet

By cash or cheque at any Post Office.

E.ON

bank giro credit



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158  
288  
24

Reference

016078193580 999

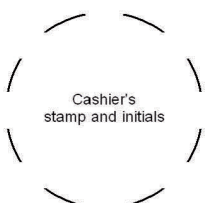
Credit account number

157 8464

Amount due  
(No fee payable at PO counter)

£ 58.29

Cheques payable to POST OFFICE LTD



6331260160781935804

NatWest Collection A/C, E.ON Energy Solutions Limited

57-84-64

Please do not write below this line or fold this payment slip

Signature

Date

Cash		
Cheque		
£		

