



EDWARD A GRAHAM

Account Number: 2001-2564-751

Statement Date: December 04, 2019

Amount Due: \$178.86

Service Address: 106 NORMAN RD, ROCHESTER NY 14623

Page 1 of 6

Next Scheduled Read Date: On or about December 31, 2019

EBPP

Consolidated Account Summary

Previous invoice	\$100.63
Payments received as of 12/03/19	-100.63
Balance forward	0.00
RG&E energy charges	137.42
RG&E miscellaneous charges	0.37
U.S. ENERGY PARTNERS LLC Chgs	41.07
<b>Payment due upon receipt.</b>	<b>\$178.86</b>

Residential

Residential consumer discount \$ 1.77

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit **rge.com** to:


- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at **1.800.295.7323** for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to RG&E and NYSEG Project SHARE Heating Fund. Learn more at rge.com.

Please return bottom portion with your payment. Make checks payable to RG&E.



  
 RG&E  
 P.O. BOX 847813  
 BOSTON, MA 02284-7813

EDWARD A GRAHAM  
106 NORMAN RD  
ROCHESTER NY 14623

Account Number
20012564751
Late Fee After
12/27/19
Due Upon Receipt
\$178.86
Amount Paid
\$

Please do not write below this line.

302001256475100000178860000017886

Messages

Our online calculator compares your supplier's cost of energy to our supply cost to help you make decisions about your energy supply. You can access the calculator if you're a customer of an energy services company (ESCO) other than RG&E with energy supply charges included on your RG&E delivery bill. Learn more by visiting rge.com, log into My Account, select the Billing tab, view Energy Use, and then Compare Supply Costs.

We've made it easier to report an outage! You can now report an outage by simply texting OUT to 743898 when you're enrolled in our free Outage Alerts service. Visit rge.com today to enroll.

When winter's chill takes over and snow starts to pile up, you can stay inside and check your inbox - not your mailbox - for your energy bill. Just visit rge.com today and enroll in eBill.

Reading your meter is an easy and convenient way to receive bills based on your actual energy use. You can provide your meter readings online, by calling 1.800.295.7323, or enrolling in our free Meter Read Reminder Alerts service. With Meter Read Reminder Alerts you'll receive reminders by text, email or phone, and you'll have the option of texting us your meter readings. Visit rge.com for more information.

Our online energy store has great deals on LED holiday lighting and LED bulbs from simple dimmable bulbs to white and color smart wireless bulbs. Visit yourenergysavingsstore.com to explore our great lighting deals and other great energy-saving products.

To ensure the safe delivery of natural gas to your home or business, we are conducting mandatory safety inspections on indoor natural gas meters. Our inspectors carry a green or orange identification badge - ask to see it! Thank you for allowing us access to your inside meter. To learn more about these inspections, please visit rge.com.

Contact Information

Service or billing questions: 1.800.743.2110, 7 a.m. to 7 p.m. (M-F)
Payment arrangements: 1.877.266.3492, 7 a.m. to 7 p.m. (M-F)
Self service line: 1.800.295.7323, 24 hours a day
Power interruptions or emergencies: 1.800.743.1701, 24 hours a day
Natural gas emergencies or if you smell gas: 1.800.743.1702, 24 hours a day
Hearing/speech impaired (TTY): 1.800.962.3293

Electronically: Use our "Write to RG&E" form at rge.com

By mail: RG&E Customer Service, 89 East Avenue, Rochester, NY 14649-0001

Payment address: RG&E, P.O. Box 847813, Boston, MA 02284-7813

Mailing Address Changes

Please mark with an "X" for address and telephone changes.
Street:
Apt:
City:
State: ZIP:
Home Phone:
Alternate Phone:

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:
Name:
(as it appears on bank statement)
9-Digit Routing Number:
Bank Account Number:
Name of Bank:
Signature: Date:

For program terms and details, visit rge.com/efterms.html

Please do not write below this line.

**Service Address:** 106 NORMAN RD, ROCHESTER NY 14623

Page 3 of 6

**RG&E DETAILED ACCOUNT ACTIVITY**

**Electricity Service - PSC19 SC1 - Residential**  
**Electricity Rate - ESCO Supply Service**
**Service from:** 10/29/19 - 12/01/19  
**PoD ID:** R01000054639109

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
18542934/Use	12/01/19	15537 A	10/29/19	14459 A	1078	1078 kwh	34 days
18542934/Gen	12/01/19	6229 A	10/29/19	6214 A	15	15 kwh	34 days

Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read

Meter Number	Period End Date	Prior Excess Generation	Current Generation	Current Usage	Net Usage Billed	Remaining Excess Generation
18542934	12/01/19	0 kwh	15 kwh	1078 kwh	1063 kwh	0 kwh

**Electricity Delivery Charges**

Customer charge						21.38
Delivery charge	1063 kwh @	0.04219				44.85
Transition charge - Oct	94 kwh @	0.001019				0.10
Transition charge - Nov	938 kwh @	0.001129				1.06
Transition charge - Dec	31 kwh @	0.000589				0.02
Revenue decoupling mech	1063 kwh @	-0.000415				-0.44
SBC charge	1063 kwh @	0.006716				7.14
<b>Subtotal Electricity Delivery</b>						<b>\$74.11</b>

**Electricity Taxes and Surcharges**

Taxes on delivery charges	@	2.0408%				1.51
<b>Subtotal Electricity Taxes and Surcharges</b>						<b>\$1.51</b>

**Total Electricity Cost**
**\$75.62**

**Gas Service - PSC16 SC1 - Residential**  
**Gas Rate - RG&E Supply**
**Service from:** 10/29/19 - 12/01/19  
**PoD ID:** R02000054639125

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
00534806	12/01/19	4848 A	10/29/19	4773 A	75	75 ccf	34 days

Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read

**Natural Gas Delivery Charges**

Natural gas used (ccf)	75					
Energy content factor	x 1.032400					
Natural gas used (therm)	77.4					
Customer charge						16.30
Included in customer charge	3.0 therm @	0.00				0.00
Delivery charge for next	74.4 therm @	0.28838				21.46
Weather adjustment	-9.3 therm @	0.28924731				-2.69
Revenue decoupling mech	77.4 therm @	-0.00544				-0.42
SBC charge	77.4 therm @	0.005458				0.42
<b>Subtotal Natural Gas Delivery</b>						<b>\$35.07</b>

**Natural Gas Supply Charges**

Supply charge - October	2.1 therm @	0.235892				0.50
Supply charge - November	72.2 therm @	0.318578				23.00
Supply charge - December	3.1 therm @	0.334156				1.04
Merchant function charge - Oct	2.1 therm @	0.017606				0.04
Merchant function charge - Nov	72.2 therm @	0.019004				1.37
Merchant function charge - Dec	3.1 therm @	0.019267				0.06

**Service Address:** 106 NORMAN RD, ROCHESTER NY 14623

Page 4 of 6

Subtotal Natural Gas Supply	\$26.01
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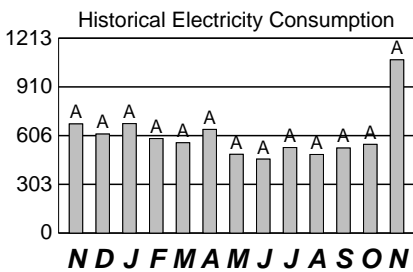
**Natural Gas Taxes and Surcharges**

Taxes on delivery charges	@ 2.0408%	0.72
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Subtotal Natural Gas Taxes and Surcharges	\$0.72
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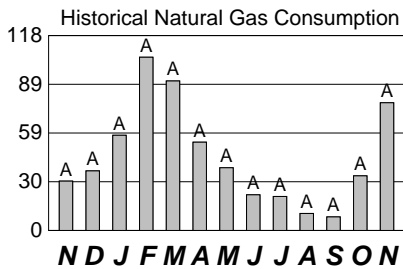
<b>Total Natural Gas Cost</b>	<b>\$61.80</b>
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<b>Total Energy Charges</b>	<b>\$137.42</b>
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**Usage Chart Information**


## Electricity Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Nov-19	32 kwh	37° F
Nov-18	19 kwh	38° F



## Natural Gas Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Nov-19	2 therm	37° F
Nov-18	1 therm	38° F

**Miscellaneous Charges**

12/04/19	Payment & billing svcs charge	0.36
12/04/19	Payment & billing svcs GRT	0.01

<b>Total Miscellaneous Charges</b>	<b>\$0.37</b>
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**Service Address:** 106 NORMAN RD, ROCHESTER NY 14623

Page 5 of 6

### **Terms and Definitions**

**Delivery charge:** what you pay RG&E to transport energy to your home or business.

**Supply charge:** what you pay for the energy purchased for you by RG&E or a supplier other than RG&E.

**Payment & billing services charge:** the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than RG&E will not be assessed this charge by RG&E if their ESCO's supply charges appear on their RG&E bill, however, their energy supplier may charge a similar fee.

**Competitive meter charge, Competitive meter service charge, and Competitive meter data service:** apply to customers billed under Service Class 3, 7, 8 or 9 whose metering services are provided by RG&E. These meter services charges, previously included in the customer charge, are now broken out in the electricity section of the bill. Customers with a demand of 50 kilowatts or more for two consecutive months who use a meter service provider and a meter data service provider other than RG&E are not assessed these charges.

**Customer charge:** includes a portion of the cost of the meter, meter reading (unless you are a customer billed under Service Class 3, 7, 8 or 9 with a demand of 50 kilowatts or more for two consecutive months whose metering services are not provided by RG&E) and part of the cost of delivery service. Appears on your bill whether or not you use any electricity and/or natural gas during the billing period.

**Kilowatt-hours (kwh):** measure of electricity use.

**Residential consumer discount:** monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

**ccf (hundreds of cubic feet):** measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

**Merchant function charge:** reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than RG&E are not charged by RG&E for this service.

**Reliability support services surcharge (RSSS):** A surcharge designed to recover the costs associated with third-party services to ensure local electric reliability needs are met.

**POR administration charge:** reflects administrative costs associated with customers whose energy service company (ESCO) participates in the Company's Purchase of Receivables program.

**System Benefits Charge (SBC):** a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA and energy efficiency programs administered by RG&E.

**Revenue Decoupling Mechanism:** a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

**Weather adjustment:** moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

**Meter Mult (Meter Multiplier):** when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "RG&E Detailed Account Activity" section of your bill.

**Transition charge:** reflects the costs of making the electricity industry more competitive; includes associated credits and/or charges.

**Prorated bills:** calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

**Pay your bill** by mail, at rge.com or at any of RG&E's authorized pay agents. If you pay in person, please bring your entire bill.

**Payment is due when you receive your bill.** Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.

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**Service Address:** 106 NORMAN RD, ROCHESTER NY 14623

Page 6 of 6

U.S. ENERGY PARTNERS LLC  
8420 MAIN ST  
WILLIAMSVILLE NY 14221-6138

www.usepelectric.com

Account number: R01000054639109

Please call 716-580-3187 with  
questions concerning your bill.

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**Messages**

Thank you for choosing U.S. Energy Partners LLC as your electric supplier

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**Electricity Supply Detail**

Energy charge	1063 kwh	@	0.03864	41.07
<b>Current Electricity Supply Charges</b>				<b>\$41.07</b>