



# Your TELUS bill

January 14, 2019



ALLAN SINCLAIR  
Account number: 603722966 4

Manage your account online with My TELUS

Quickly and easily view your usage, view full bill details, make account changes and more by visiting [telus.com/mytelus](http://telus.com/mytelus)

## Account summary

Balance forward from your last bill .....	\$0.00
<b>New charges</b>	
Internet	\$55.00
GST / HST	\$2.75
Total new charges .....	\$57.75
<b>Total due .....</b>	<b>\$57.75</b>

For payment options, see page 2.

TELUS Communications



Your account number	Bill date	Total if received by Feb 04, 2019
603722966 4	Jan 14, 2019	\$57.75

Payable on receipt

A SINCLAIR  
2020 9 AV SE  
CALGARY AB T2A 0B9

Amount you're paying

\$

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le traitement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

160372296604020400005775000000006

### Previous charges and payments

Amount due on your last bill \$103.95  
Payment processed Jan 03 - Thank You -\$103.95

**Balance forward from your last bill .....\$0.00**

### Taxes

GST \$2.75

**Total taxes.....\$2.75**

### Internet

#### Charges for high speed internet

##### Regular charges (Jan 14 to Feb 13)

TELUS Internet 75 (included data:550GB) \$80.00  
3 MO - Internet Discount - effective Nov 20, 2018 to Feb 19, 2019 -\$25.00  
Advanced Wi-Fi Modem Rental Free

**Total high speed internet regular charges .....\$55.00**

##### Usage charges

	USAGE (GB)	COST (\$)
Usage in TELUS Internet 75	123.40	included

continued on page 3

#### Payment options

- Online at [telus.com/billing](http://telus.com/billing)
- Online Banking: Select "TELUS Communications" from your financial institutions list of payee names.
- Telephone/PC Banking: contact your financial institution, allow 3 business days for bank processing
- Pre-authorized Credit Card or Bank Payments
- In person at most financial institutions, allow 3 business days for bank processing
- By mail with remittance. Allow 5 business days for payment to reach us.

#### Late Payment Charge and NSF Fee

Bills are due upon receipt. Late payment charges of 2% compounded monthly (26.82% per annum) will be applied if payment is not received by the date shown on the account statement. Items returned for insufficient funds are subject to a \$25.00 administration charge.

#### TELUS service terms and conditions

You can find these in the White Pages Directory, in the section called "General Terms of Service" or online at [telus.com/serviceterms](http://telus.com/serviceterms).

Send your payment to:

TELUS  
PO BOX 7575  
VANCOUVER BC  
V6B 8N9



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Internet (continued)

**Usage charges (continued)**

Total usage 123.40

Total high speed internet usage charges .....\$0.00

**Total internet charges ..... \$55.00**

**Internet 75 plan rate update**

Beginning with your first bill after February 25, 2019, the monthly rate for your Internet 75 plan will increase by \$5. To learn more about our Internet plans, please visit [telus.com/internet](http://telus.com/internet)

**Can we help?**

Chat with us online at [telus.com/contactus](http://telus.com/contactus) or find help by visiting [telus.com/support](http://telus.com/support). Call us at 310-2255 or toll free at 1-888-811-2323

\*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the province of supply).

Thank you for being a TELUS customer.

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