



Terms and Conditions for Business

General

1. These conditions of Sale are for business customers only.
2. These Terms and conditions govern the supply of goods sold by Rotarad Ltd 11a Blythe Business Park, Sandon Road, Creswell, Stoke on Trent, Staffordshire, ST11 9RD. Our VAT number is GB927867666.
3. All orders placed by yourselves and purchases of goods from us (by telephone, e-mail or by such other means) are on the basis of these Terms and Conditions and are subject to acceptance by us either (as applicable) us delivering the goods to you at which point a legally binding contract is constituted between you and us.
4. You must decide before purchasing if the goods are suitable for your needs.
5. Please note that we are not obliged to accept your order or to offer you credit terms. No Contract is made with you until the goods are dispatched.

Prices and Payment

1. Our advertised prices do not include VAT and delivery. The price of the goods may be changed from time to time from the one advertised. Please confirm the price before you order.
2. We accept payment by bank transfer, cheque, or cash.
3. Goods bought on credit must be paid for by 30 days from our date of invoice. We may share customer credit information with relevant credit agencies.
4. We remain owners of the goods you purchase until you have paid for all of them in full. This applies to all goods we supply to you and to any money owing in respect of any transaction with you.
5. Under the Late Payment of Commercial Regulations 2002, we can exercise our statutory right to charge interest and administration charges at our discretion on all over due invoices.

Delivery

1. We may charge for deliveries, please check this when ordering. We operate a standard 3-5-day delivery for stock items. Standard deliver is to suitable ground floor reception or store areas. Please notify us in advance if you have any special delivery requirements – there may be an additional charge. Goods can be collected from the warehouse.
2. If the goods do not arrive or on incomplete, or are the wrong goods or are damaged when you open them, you must advise us within 5 days of receipt or expected delivery on 01782 385152.
3. After delivery, you are responsible for protecting the goods against loss or damage.

Returns

1. It is your responsibility to check goods on delivery. All our goods are sold to you with the benefit of the manufacturer's 5-year warranty. We will accept returns of faulty goods notified to us within 10 days of delivery.