

GENERAL INFORMATION

Emergency Services

(e.g., gas leaks/gas odours, power interruptions)

Paying your Bill on Time

Payment in full must be received by the **Pay By** date or the **Paid On** date. Failure to pay by the **Pay By** or **Paid On** date entitles ATCOenergy to immediately take legal action or other steps to recover the amount due and any other charges. Please allow sufficient time for payments to reach our office by the **Pay By** or **Paid On** date. Some financial institutions take up to 4 business days to forward payments to our office.

Late Payment Fee

If you fail to pay by the **Pay By** or **Paid On** date, you are subject to a charge of 1.5% on any balance unpaid by that date.

Terms and Conditions

Please see the Terms and Conditions of your Energy Agreement.

STATEMENT DEFINITIONS

Administration Fee: This fee covers the costs related to billing for natural gas/electricity and providing customer service.

Carbon Levy/Federal Carbon Tax: A provincial/federal government tax that applies to natural gas consumption only.

Delivery Charge Fixed and Variable: All operating costs and revenue for your Distributor are recovered through the delivery charges. A portion of the charge is fixed based on the length of the billing period, and the remainder is variable based on the consumption for the billing period.

Delivery Total: The Distributor's total charge to deliver energy to your premises. **Discount**: The reduction in administration fees that you receive for having bundled your energy needs into one agreement.

Energy Total: ATCOenergy's total charge for the energy used during the billing period.

Estimated Read: This is the latest estimated meter read provided by your Distributor.

Last Actual Read: This is the last actual meter read provided by your Distributor. **Local Access Fee:** This fee is set by your municipality as a charge for electrical facilities on municipal property. Your Distributor remits this amount to your local municipality.

Meter Number: This is the number attached to the meter installed at your premises.

Municipal Franchise Fee: This fee is set by your municipality as a charge for natural gas facilities on municipal property. Your Distributor remits this amount to your local municipality.

Rate Riders: Temporary credits or charges approved by Alberta Utilities Commission to adjust for over or under collection of approved costs. **REA Charge:** A monthly charge for recovery of the REA monthly operating and

maintenance costs and funding of the REA operating reserve. **Transmission Charge:** This fee is for accessing the high-voltage wires and towers used to transmit power from generation plants to the local distribution

towers used to transmit power from generation plants to the local distribution systems.

Úsed (GJ or kWh): Represents the gigajoules or kilowatt hours of energy you consumed in the billing period. This can either be actual or estimated.



Accidental contact with a buried utility line can cause loss of an essential service, serious injury, or death. Contact Alberta One-Call at least two full working days before you plan to dig to request that the buried utilities on your property be located and marked. In the Spring or Fall it may take longer for utility owners to respond, so call early. Dial 1-800-242-3447 or visit albertaonecall.com.

IF YOU SMELL NATURAL GAS

- Move away from the source of the odour and call 911 or your Distributor.
- Do not smoke or strike matches.
- Do not use electrical switches.
- Do not use a cell phone or start a motor vehicle in the area of the odour.

IF YOUR POWER IS OUT

- Ask a neighbor if their power is on.
- Check your circuit breaker and fuses.
- Call your Distributor.
- For a list of Distributors, look in the GENERAL INFORMATION section above.

PAYMENT OPTIONS

Preauthorized Payment Plan

Call ATCOenergy at 1-844-OUR-ATCO (687-2826) for more information.

Your Financial Institution

In person, online, or by phone.

Budget Payment Plan

Pay your bill in equal installments each month.

Mail

ATCOenergy PO BOX 1240 STN MAIN Edmonton AB T5J 2M4

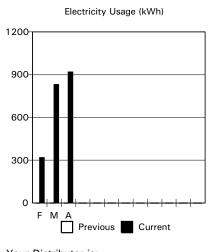
Please make all cheques payable to ATCOenergy.



STATEMENT DATE MAY 10 2019

177 AUBURN CREST GREEN SE CALGARY AB T3M1P7

Electri	city Site ID	0020006887797			
•	Charges - 3 YR - EL G /lar 11-Apr 09 (917.9				
Admin	istration Fee	5.71			
Energy	Fotal	33.25			
Delivery	Delivery Charges - ENMAX POWER CORP				
Distrib	ution Charge Mar 11-	24.72			
Transn	nission Charge	17.87			
Rate R	iders	26.56			
Local A	Access Fee (Calgary)	13.76			
Delivery	Total	82.91			
GST		5.82			
Current	Billing	121.98			
TOTAL	TOTAL AMOUNT DUE				



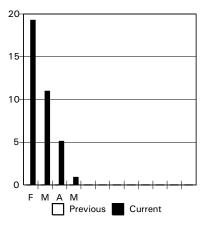
Your Distributor is: ENMAX POWER CORP

Meter N	lumber	640816
Apr 9	Last Actual Read	68,934

Natural Gas Site ID 0003039211962

Energy Charges - 3 YR - EL Guaranteed and NG Guaranteed	
Used Apr 04-Apr 30 (4.09 GJ @ 3.000000 \$/GJ)	12.27
Used Apr 30-May 07 (0.87 GJ @ 3.000000 \$/GJ)	2.61
Administration Fee	6.50
Energy Total	21.38
Delivery Charges - ATCO GAS (SOUTH)	
Delivery Charge - Fixed Apr 04-May 07	27.62
Delivery Charge - Variable	4.11
Rate Riders	4.34
Municipal Franchise Fee (Calgary)	5.53
Delivery Total	41.60
Carbon Levy	7.52
GST	3.53
Current Billing	74.03
TOTAL AMOUNT DUE	74.03

Natural Gas Usage (GJ)



Your Distributor is: ATCO GAS (SOUTH)

Meter N	umber	T00320-S32643
May 7	Last Actual	Read 429