



Mr Simon Peters 23 Lowther Road Brighton BN1 6LF

18 June 2014 CPS01

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Dear Mr Simon Peters
23 Lowther Road, Brighton, BN1 6LF
Account Number: 671 050 336 106

Thanks for choosing Blue+Price Promise August 2015

We think you've made a good choice signing up to take your electricity and gas with us. Did you know that our Blue electricity is backed by nuclear generation, which is a low-carbon* source?

We've got everything we need so far to complete your switch to us. Enclosed you'll find a copy of your contract and your tariff booklet, containing your Terms and Conditions. Your prices are in your TIL (Tariff information label). It's great to have you on board.

Here's what you've signed up for - please check the details are correct

Fuel: Electricity and Gas

Tariff name: Electricity: Blue+Price Promise August 2015 | Gas: Blue+Price Promise August 2015

Payment by: Budget Direct Debit (Monthly)

Regular payment amount: £77.00 for Gas £21.00 for Electricity

Contact preference: Paperless

What happens next?

You have a 14-day cooling off period from the day after you signed up with us, in which you can cancel your contract. After this it should take around three weeks to complete your switch to us. This is a good time to make sure you've paid any outstanding bills with your old supplier as it may affect your ability to switch.

Manage your account online

Now you've got your account number (at the top of this letter) you can sign up to manage your account online at **edfenergy.com/myaccount**. If you're on paperless billing, this is where you'll access any payment plans or bills.

How we calculate your Direct Debit

We worked out your estimated annual spend based on either your previous energy usage, how much you currently pay for your energy or the size of your property. This amount is then divided into 12 equal payments, which are spread across the year.

For more information about our tariffs you can visit **edfenergy.com** or call one of our advisers on **0800 056 8868.** We're open Monday-Friday 8am-8pm and Saturday 8am-2pm. For impartial advice on energy products you can call the Citizens Advice consumer helpline on **08454 04 05 06 or visit citizenadvice.org.uk/energy**

EDF Energy

Freepost RRYZ-BGYG-JCXR, 334 Outland Road, Plymouth, PL3 5TU edfenergy.com



This is a copy of your new contract

ACCOUNT NUMBER: 671 050 336 106

Customer Copy Only

GAS / ELECTRICITY SUPPLY CONTRACT

Please check the details of your contract. If any are incorrect, please call 0800 056 8868

1. YOUR PERSONAL DETAILS & MAILING ADDRESS

Title:

Mr

First Name: Surname:

simon peters

Date Of Birth:

Telephone:

Mobile:

07787565250

Email Address:

speters 1967@hotmail.com

Mailing Address:

23 Lowther Road

Brighton BN1 6LF

2. SUPPLY ADDRESS

Supply Address:

23 lowther road, brighton, BN1 6LF

3. YOUR SUPPLY

3a. GAS

Your Meter Point Reference Number:

649452407

Your Gas Meter Type:

Credit meter

3b. ELECTRICITY

Your Meter Point Administration Number:

1900026394447

Your Electricity Meter Type:

Credit meter

4. YOUR PREFERRED GAS / ELECTRICITY SUPPLY & PAYMENT METHOD(S)

Service Offered:

Your payment method:

Dual Fuel

Budget Direct Debit (Monthly)

Gas

Electricity

Regular Payment Amount: Regular Payment Amount: £77.00 £21.00

The price you pay for your gas and electricity depends on the service and payments methods you select. You can choose your preferred payment method by comparing the pricing information which forms part of this Contract. If you change your payment method, your tariff may change. All our energy tariffs include VAT at 5%

5. CORRESPONDENCE & BILLING PREFERENCE

Correspondence Preference:

Paperless

Read Reminder Preference:

Email

If your preferences are set to e-mail, please ensure that the e-mail address shown in section 1 (above) is correct

6. AGREEMENT & SIGNATURE

<u>For Customers with Smart Meters</u>: By proceeding with this contract you understand that you will not be able to benefit from the meter functionality and any related services that are associated with your Smart Meter.

I have read and understood the Terms and Conditions and the Information Policy set out in the booklet provided to me with this Contract, each of which forms part of this Contract. I further agree and acknowledge the following:

* that acceptance of this Contract by EDF Energy may be subject to a credit check;

* that my personal details may be shared with fraud prevention agencies and other credit related services organisations as part of EDF Energy's credit checking arrangements in accordance with the enclosed Terms and Conditions and Information Policy;

* that in order to transfer my gas and/or electricity, EDF Energy may need to contact my current supplier(s) to establish the details of any outstanding balance I might owe them;

* that I have a 14 day cooling off period that started the day after the date stated below, during which I can cancel my contract in writing by completing and returning the enclosed cancellation form, by emailing you at cp@edfenergy.com or by calling you on 0800 096 9000.

Signature:

Date

As agreed over the internet

16.06.2014

Calls may be monitored and recorded as part of our customer care programme. Calls to '0800' numbers are free from BT landlines, other network operators'

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