

November 5, 2018
Invoice Number: 0221214110518
Account Number: **8345 78 103 0221214**
Security Code: **2227**
Service At: 8193 BIG BEND BLVD
SAINT LOUIS MO 63119-3204

Auto Pay Notice

Contact Us
Questions about your bill or services?
Visit spectrumbusiness.net or call [800.314.7195](tel:800.314.7195)

Summary *Service from 11/15/18 through 12/14/18
details on following pages*

Previous Balance	94.98
Payments Received -Thank You!	-94.98
Remaining Balance	\$0.00
Spectrum Business™ Internet	64.99
Spectrum Business™ Voice	29.99
Current Charges	\$94.98
<i>YOUR AUTO PAY WILL BE PROCESSED 12/01/18</i>	
Total Due by Auto Pay	\$94.98

SPECTRUM BUSINESS NEWS

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

At Spectrum Business, we are committed to delivering superior products and services to improve your businesses productivity and keep you connected today, and in the future. We continue to enhance our services by offering faster Internet, more entertainment choices, and the best value.

Important Billing Update: Effective with your next billing statement, pricing will be adjusted for:

- Internet Service from \$64.99 to \$69.99.

Other Providers Say they're the Best Value. We Prove It. We Mean Business. Get over 45+ top channels and the service to keep your customers happy. Call 1-855-758-0765 to get affordable, reliable TV service for your business today!

Thank you for choosing Spectrum Business.
We appreciate your prompt payment and value you as a customer

Auto Pay - Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.



4145 S FALKENBURG RD RIVERVIEW FL 33578-8652
8634 0100 NO RP 05 11062018 NNNNNNNN 01 016682 0060

THE BOULEVARD HAIR COMPANY
1 E PAWNEE CT
COLUMBIA IL 62236-1064

November 5, 2018

THE BOULEVARD HAIR COMPANY

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SAINT LOUIS MO 63119-3204

Total Due by Auto Pay **\$94.98**



CHARTER COMMUNICATIONS
PO BOX 790086
SAINT LOUIS MO 63179-0086



834578103022121400094987





THE BOULEVARD HAIR COMPANY

Invoice Number: 0221214110518
Account Number: 8345 78 103 0221214
Security Code: 2227

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Charge Details

Table with 3 columns: Description, Date, Amount. Rows include Previous Balance (94.98), EFT Payment (11/01, -94.98), and Remaining Balance (\$0.00).

Payments received after 11/05/18 will appear on your next bill.

Service from 11/15/18 through 12/14/18

Spectrum Business™ Internet

Table with 3 columns: Description, Amount. Rows include B Internet (99.99), B Internet 64.99 13m+bndl (-35.00), Cloud Backup (0.00), Desktop Security (0.00), Web Hosting (0.00), and a total of \$64.99.

Spectrum Business™ Internet Total \$64.99

Spectrum Business™ Voice

Table with 3 columns: Description, Amount. Rows include Phone number (314) 733-5488 (49.99), Spectrum Business Voice (49.99), Promotional Discount (-20.00), and a total of \$29.99.

For additional call details and terms of service, please visit spectrumbusiness.net/calldetails.

Spectrum Business™ Voice Total \$29.99

Current Charges \$94.98
Total Due by Auto Pay \$94.98

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrumbusiness.net/taxesandfees for more information.

The following taxes, fees and surcharges are included in the price of the applicable service - TAXES: STATE DEAF TAX SURCHARGE \$0.04, STATE UNIVERSAL SERVICE FUND \$0.02, TELEPHONE SALES TAX \$1.78. FEES AND CHARGES: COUNTY BUSINESS E911 SURCHARGE \$0.19, FEDERAL UNIVERSAL SERVICE FUND \$1.17, LOCAL LICENSE TAX \$1.43, STATE PUC FEE \$0.03.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrumbusiness.com/policies.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Voice Fees and Charges - These include charges, to recover or defray government fees imposed on Charter, and certain other costs related to Charter's Voice service, including a Federal Universal Service Charge and, if applicable, a State Universal Service Charge to recover amounts Charter must pay to support affordable telephone service, and may include a state Telecommunications Relay Service Fee to support relay services for hearing and speech impaired customers. Please note that these charges are not taxes and are subject to change. For more information, visit spectrumbusiness.net/taxesandfees.



Continued on the next page...

Local Spectrum Store: 6524 Manchester Ave, St Louis MO 63139 Store Hours: Mon thru Fri - 9:00am to 6:00pm; Sat - 9:00am to 5:00pm



For questions or concerns, please call 1.800.314.7195.





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Spectrum Business Voice Provider - Charter Advanced Services (MO), LLC

Timely Payment - If your payment is not received by the next billing statement, your account is subject to interruption of service. Charter equipment may be rendered non-functional prior to termination. You may be subject to a change of service charge to reinstate your digital channels and Internet service when function is restored.

Statements with Zero or Credit Balances - Customers with a zero or credit balance on their bill will not receive a paper statement.



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WE MEAN BUSINESS.

At Spectrum Business, we know that clear and straightforward communication is crucial to running a business. That's why we're dedicated to bringing businesses great services at great prices—no tricks, no surprises, no doublespeak.



TOP ENTERTAINMENT
NEWS AND SPORTS
NETWORKS TO KEEP
YOUR CUSTOMERS
ENTERTAINED

UPGRADE TO SPECTRUM BUSINESS AND SAVE

RELIABLE TV

FOR ONLY
\$24.99
/mo. for
one year†

No Contracts

What we say is what you get.

- ▶ Free HD
- ▶ Reliable in any weather
- ▶ 99.9% Network Reliability[§]
- ▶ No Contracts



30-Day
Money-Back
Guarantee[‡]



\$500 Contract
Buyout[§]

FOR BUSINESS SERVICES CALL 1-855-744-0339

OR VISIT BUSINESS.SPECTRUM.COM TODAY

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. †\$24.99 TV offer is for 12 mos. when bundled w/ Internet or Voice & incl. Spectrum Business TV. TV equipment req'd & is extra. Applicable TV taxes & fees may apply. Number of channels may vary. §99.9% reliability based on weekly reliability, Dec 2017 - Mar 2018. ‡View Business.Spectrum.com/guarantee for details about the 30-Day Customer Satisfaction Guarantee. §Contract Buyout offer is valid up to \$500. Visit Business.Spectrum.com/contractbuyout for details. Standard pricing applies after promo. period. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Installation & other equipment taxes & fees may apply. Restrictions apply. Call for details. © 2018 Charter Communications, Inc.

