



Date 11 August 2018
This is not a tax invoice

Your bill

The details

1 of 6

V5F5SD1/56

Any questions?

Go to eonenergy.com/FAQ

Call our UK call centres 0345 366 5973

Mon to Fri 8am to 8pm and Sat 8am to 6pm.

For training purposes, we may record calls sometimes.

Your account number 0155 5232 6980

Scan this using apps from price comparison websites to see if you're on the best deal for you.



FXRB



Ms Jaqueline Bamfo
36 Ivernia Avenue
Brooklands
Milton Keynes
MK10 7HR

Electricity bill

Before this bill

Balance on last bill - 10 May 2018	£82.69
Your payment on 31 May 2018 - thanks	£82.69 CR

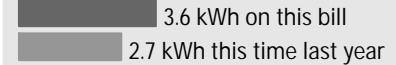
On this bill

Electricity charges - see back for info	£76.63
VAT at 5% on £76.63	£3.83

Please pay now **£80.46**

Each day at a glance

Electricity
You used



Electricity average for last year is based on actual reads.

Want to switch your tariff?
Go to eonenergy.com/bestdeal
Or call us on 0345 366 5973

Could you pay less?

Your personal projections

Electricity £374.63 for the next 12 months
Based on your current tariff. Includes any discounts and VAT at 5%.

Electricity

Based on your current choices you could save £45.02 by switching to:

- Fixed monthly Direct Debit

You could save £69.94 by switching to:

- E.ON Smart Saver v5
- Fixed monthly Direct Debit

If you switch to E.ON Smart Saver, you agree to be contacted about having an E.ON smart meter fitted, unless you already have one. We'll tell you if you could save money again on every bill. We may withdraw our fixed price tariffs from sale at any time without warning, so savings shown above may no longer be available. Savings are calculated by comparing the personal projection above with 12 months on our cheapest tariff for you. Calculations are based on your use over the past 12 months. Includes VAT at 5%. Remember - if you switch tariffs, your terms and conditions may change significantly. E.ON EnergyPlan prices may change at any time. More information about your tariff can be found in the 'About your tariff' section. Remember - it might be worth thinking about switching your tariff or supplier.

About your tariff You can use this info to compare your tariff with other tariffs

Electricity

Name E.ON EnergyPlan
 Paying by On receipt of bill
 Tariff ends No end date
 Exit fee (only applies if you leave more than 49 days before your tariff ends)
 No exit fee if you switch supplier
 Estimated use in the last 12 months
 Total 1,561 kWh

For electricity at 36 Ivernia Avenue Brooklands Milton Keynes MK10 7HR

Meter readings

A = actual

Electricity readings

Period	Meter no.	Previous	Present	Rate	kilowatt hours
9 May 18 to 9 Aug 18	16K0371734	01650 A	01982 A	Normal	332

The details

CR = credit

Electricity charges

E.ON EnergyPlan

Usage charges	£51.16
09 May 2018 to 09 Aug 2018 Normal 332 at 15.41p each	£51.16
Standing charges	£25.47
10 May 2018 to 10 Aug 2018 93 days at 27.39p	£25.47
You'd save £42.89 a year (excluding VAT) on your electricity standing charge if you paid by Fixed Monthly Direct Debit	

Total charges

Total electricity charges (excluding any discounts and VAT) **£76.63**

Electricity Source

Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%)*
Coal	13.5	12.0	8.5
Natural Gas	41.4	36.8	44.1
Nuclear	11.3	10.1	21.0
Renewable	29.4	37.2	24.2
Other	4.4	3.9	2.2
Totals	100.0	100.0	100.0

For more information go to eonenergy.com/fuelmix

* Data sourced from: www.gov.uk/government/publications/fuel-mix-disclosure-data-table

E.ON Energy Solutions Limited is part of the E.ON SE Group

Data Year: 1 April 2016 to 31 March 2017

Other ways to get in touch

Write E.ON Smart, PO Box 10148, Nottingham, NG8 9JN.
 Minicom 0800 056 6560 textphone suitable for deaf customers.
 Moving home? Please read your meter, then go to eonenergy.com/moving or call us on 0345 366 5976
 Bereavement Support Team: Our dedicated team of advisers are here to help on 0333 202 4841.

Emergencies

Smell gas? Call 0800 111 999 - open 24/7
 Power cut? Call FREEPHONE 105 - open 24/7

Supply details

Electricity supply number:

S	01	801	512
	24	0000	1001 755

Electricity distributor Independent Networks, Ocean Park House, East Tyndall Street, Cardiff, CF24 5GT

Independent help and advice

To 'Know Your Rights' and for free, confidential and impartial advice visit citizensadvice.org.uk/energy
 You can also call the Citizens Advice consumer helpline on 0345 404 0506.

Do you have a complaint?

Contact us because we're passionate about putting it right.

Resolving your complaint. Phone: 0345 366 5973, email via eonenergy.com/contact, or write to Customer Service Centre, E.ON, PO Box 7750, Nottingham, NG1 6WR. Our customer care team are trained to resolve most things straight away. If they can't, they'll connect you with our Resolution Team, who'll fix the problem. We aim to resolve nine out of ten complaints within two days.
 Reviewing your complaint. If you're not satisfied, you can ask for a review of your case. We'll look into how we've handled it and decide whether we should do anything differently. You can contact Citizens Advice consumer services for independent help and advice at any time during your complaint. If we've not resolved your complaint within 8 weeks or we've sent you a deadlock letter, you can contact Ombudsman Services: Energy on 0330 440 1624, email osenquiries@os-energy.org, visit ombudsman-services.org/energy or write to PO Box 966, Warrington WA4 9DF. This is an independent, free of charge service. Their decision is legally binding on us, but not on you.

How to pay

Telephone/internet banking

Tell your bank: our bank sort code 60-80-09, our bank account number 36166103 and your E.ON account number 0155 5232 6980.

At a bank

Pay by cash or cheque at your bank or NatWest (other banks may charge).
Make cheques out to 'E.ON' and write '0155 5232 6980' (your account number) on the back.

By post

Make cheques out to 'E.ON' and write '0155 5232 6980' (your account number) on the back. Post cheques with this slip to E.ON, PO Box 123, Nottingham, NG1 6HD. Please don't send us cash through the post.

By debit or credit card

Visit eonenergy.com/paybill or call us on 0345 052 0000.

And you can also pay

- At any Payzone outlet
- At any PayPoint outlet
- By cash or cheque at any Post Office.

Printed by Vertex Billing Services 01925 465001

158
288
24

Reference

015552326980 992

E.ON

Credit account number

157 8464

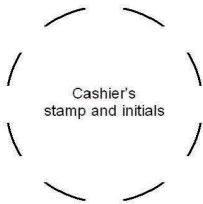
bank giro credit



Amount due
(No fee payable at PO counter)

£ 80.46

Cheques payable to POST OFFICE LTD



6331260155523269801

NatWest Collection A/C, E.ON Energy Solutions Limited

57-84-64

Please do not write below this line or fold this payment slip

Signature _____

Date _____

Cash		
Cheque		
£		

e.on

