

V4.0026062018

blagovist menov
3 SWIFT CLOSE
UPMINSTER
RM14 1EH

Bill date: 16 July 2018
Supply address: 3, SWIFT CLOSE, UPMINSTER, RM14 1EH

Account number:
1605 3842 423

 **Actual meter reading used**

 **Action required**

Here to help
scottishpower.co.uk
0800 027 0072

Monday to Friday: 8am - 10pm
Saturday: 8.30am - 6pm

Smell gas? 0800 111 999 (24hrs)
Lost power? Call free: 105 (24hrs)

Your gas and electricity bill for: 17 April 2018 - 13 July 2018
Your current tariff: Standard - Quarterly Cash

Your amount to pay

£201.99 in debit

Please pay by

30 July 2018

Your last meter readings


Electricity	13 Jul 18	4960 (A)
Gas	13 Jul 18	7541 (A)

Your last bill (debit)	£467.93
You've paid	£467.93
Your new costs	£201.99

You can pay via scottishpower.co.uk/myaccount, **YourEnergy App**, our 24hr automated payment line on **0800 001 5115** or by **Bank Giro**.

Keep your meter readings up to date via scottishpower.co.uk/myaccount, **YourEnergy App** or our free 24hr automated service on **0800 027 8000**.

(A) = Actual | (E) = Estimated | (S) = Smart

 Please make your payment by the date shown above.

1 Could you pay less on a different ScottishPower tariff?

Your estimated annual costs (Personal Projection) on your current tariff are £98.21 for gas and £329.67 for electricity.

We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Gas	Electricity	
Our cheapest similar tariff	Save £0.29 per year with Standard	Save £22.13 per year with Standard	You could save a total of £22.42 per year

You may also be able to save more with our cheapest overall tariff.

	Gas	Electricity	
Our cheapest overall tariff	Save £70.27 per year with Online Fixed Price Energy July 2019	Save £98.70 per year with Super Saver July 2019	You could save a total of £168.97 per year

Remember, you can move between our tariffs at any time without paying exit fees - simply visit scottishpower.co.uk or call 0800 027 0072. Subject to availability. Different terms & conditions may apply.

Your Personal Projection is based on your annual consumption, current tariff prices, discounts and VAT. This will vary if our Standard tariff prices change. See overleaf for more information about your current tariff. **Remember, it might be worth thinking about switching your tariff or supplier.** No meter changes/costs will apply.

2 Other important information

About your tariff

Gas	
Tariff name	Standard
Payment method	Quarterly Cash
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your actual usage in the last 12 months	72 kWh

Electricity	
Tariff name	Standard
Payment method	Quarterly Cash
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your actual usage in the last 12 months	1,305 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Calculating your gas charge

We charge gas in kWh (kilowatt-hrs). To convert gas units to kWh we use the following calculation:

$$\begin{array}{c} \text{gas units} \\ \text{used} \end{array} \times \begin{array}{c} \text{calorific value} \\ 39.4 \end{array} \times \begin{array}{c} \text{volume correction} \\ 1.02264 \end{array} \div \begin{array}{c} 3.6 \end{array} = \begin{array}{c} \text{gas units} \\ \text{expressed in kWh} \end{array}$$

Supply problems

Smell gas?

Call 0800 111 999 (24 hrs) immediately.
To identify your gas transporter, please call 0870 160 0229.

Lost power?

UK Power Networks - East of England
UK Power Networks - East of England, Customer Relations Manager,
Fore Hamlet, Ipswich, IP3 8AA
Call free: 105 (24hrs)

3 How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

Your last bill		(in debit) £467.93
03 May 2018	Payment	£467.93
		Total paid £467.93

Your balance carried forward	£0.00
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Electricity costs		
Meter number: S74E005372		
Standard - Quarterly Cash		
16 Apr 2018	Actual read: 4584	
31 May 2018	Estimated read: 4795	
Electricity units used	211 = 211 kWh	
Unit rate	211 kWh x 15.830p	£33.40
Standing Charge	45 days x 26.090p	£11.74
Standard - Quarterly Cash		
31 May 2018	Estimated read: 4795	
13 Jul 2018	Actual read: 4960	
Electricity units used	165 = 165 kWh	
Unit rate	165 kWh x 17.145p	£28.29
Standing Charge	43 days x 26.090p	£11.22
		Total electricity costs £84.65

Gas costs		
Meter number: G4K80398610601		
Standard - Quarterly Cash		
16 Apr 2018	Actual read: 7350	
31 May 2018	Estimated read: 7457	
Gas units used	107 = 1197.57 kWh	
Unit rate	1197.57 kWh x 3.969p	£47.53
Standing Charge	45 days x 26.090p	£11.74
Standard - Quarterly Cash		
31 May 2018	Estimated read: 7457	
13 Jul 2018	Actual read: 7541	
Gas units used	84 = 940.15 kWh	
Unit rate	940.15 kWh x 4.217p	£39.65
Standing Charge	43 days x 26.090p	£11.22
		Total gas costs £110.14

Discounts	
Dual fuel discount	£2.42
Total discounts £2.42	

Summary	
Total gas and electricity costs	£194.79
Less total discounts	£2.42
VAT 5.00% on £192.37	£9.62
Total costs for this period	£201.99
Your balance carried forward	£0.00

Your amount to pay	£201.99
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Meter type: Standard
Your electricity supply number:

S	01	801	003
	10	1257	9388 625

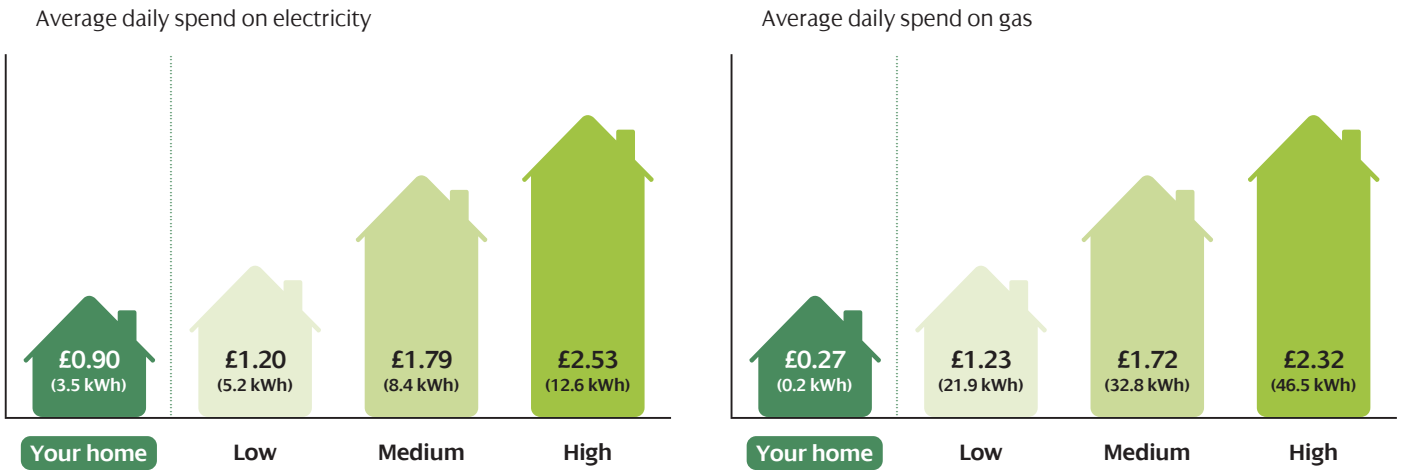
Your gas meter point reference number:

3217483610

4 Helping you take more control of your energy

How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.



Here's some typical examples of how energy is used each day:

1. Tumble Dryer

One hour cycle:
28p (1.5kWh)



2. Washing Machine

One wash:
13p (0.7kWh)
(40° cycle)



3. Dishwasher

One load:
23p (1.25kWh)
(65° cycle)



4. Mobile devices

12 hour overnight charge:
1p (0.06kWh)



5. Laptop

Two hours use:
2p (0.09kWh)



6. Games Console

Two hours play:
5p (0.28kWh)



Note: Costs shown are based on an **average of our Standard tariff quarterly cash/cheque** unit rates for Single Rate electricity and include VAT at 5%. Energy use figures were provided by ONZO who undertook appliance research in May 2016 (onzo.com).

Energy Efficiency Advice line

For energy saving advice, please visit scottishpower.co.uk or call 0800 332233. Lines open Monday to Friday 8.30am - 4.45pm.

5 Making life easier for you

Download the free YourEnergy App

Manage your account and more with our YourEnergy App.



6 Ways to pay

You can pay your bill easily via scottishpower.co.uk/myaccount, YourEnergy App, our 24 hour automated payment line on 0800 001 5115 or by Bank Giro. We accept Visa Debit, Maestro, Solo, Visa Credit and Electron payments.

Banking Direct

Please advise your Bank or Building Society to pay to **sort code 83-07-06; account number for Domestic & Microbusiness is 00674713/account number for Large Business is 00693882**. You'll need to give them your **customer account number** shown below.

Post Office



You can pay by cash at any Post Office, however they no longer accept cheques. If you wish to pay by cheque, please make it payable to 'ScottishPower' and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.

At a Bank



Fill in the Bank Giro slip below and take it to the bank with your payment. Cheques should be made payable to 'ScottishPower'. Write your name, address and 11 digit account number on the back. You may have to pay a charge.

Paypoint



Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

By Post



Along with your cheque made payable to 'ScottishPower', please send the Bank Giro slip to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT. Please DO NOT send cash through the post.

Other payment options

If you're not able to pay this now there may be other payment options that suit you, for example you could add your account balance onto a Direct Debit plan or prepayment meter so that you can pay it off over a longer period. Alternatively, you could choose a weekly or monthly repayment plan. Please call us on **0800 027 0072** for more information.



Energy Account

Bank Giro Credit



158
208

Reference (Account number)

16053842423

Credit account number

584 0651

Amount due
No fee payable at PO counter

£201.99

24

Signature

Date

Cashier's stamp
and initials

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3 SWIFT CLOSE
UPMINSTER
RM14 1EH

RBS Collection Account

84-06-51



6332265160538424238

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CASH		
CHEQUES		

£

Please do not write or mark below this line or fold this counterfoil