

Billing Period: 1. Aug 17 - 31. Aug 17
Date (&Tax Point): 31-Aug-2017
Billing Reference: 93894-94036-44
Invoice Number: 2017/08/94036
Customer Account No: 094036



Axis Business Services, Utility House, 32 - 36 Prospect Street
 Kingston Upon Hull, HU2 8PX
 Telephone 01482 388 400 Facsimile 01482 388 450
 Email info@axisforbusiness.co.uk www.axisforbusiness.co.uk

[Landline](#) [Broadband](#) [Mobile](#) [Gas](#) [Electricity](#)

Mr Graham Halliday
Anchorage Hire Centre Ltd
 6 Anchorage Lane
 Northallerton
 DL7 8DX

Invoice for 6 Anchorage Lane, Northallerton

Carried Forward Balance £0.00

FIXED LINE

UK Local Calls	4.34
UK National Calls	2.31
International Calls	-
Mobile Calls	6.65
Non-Geographic Calls	0.76
Inbound LoCall Calls	-
Inbound Freephone Calls	-

MOBILE

Mobile Usage	-
Mobile Service Charges	-

OTHER CHARGES

Line Rental & Associated Services	16.44
Broadband	2.95
Other Charges	1.49

TOTAL CHARGES

Subtotal	34.94
VAT on this amount at 20%	6.99

Your total bill this month is £41.93

Total amount now due **£41.93**



The amount due will be collected by direct debit on or shortly after 21 September 2017

Useful Information

Customer Service 0844 875 1950 Calls to this number will be charged at 17.63ppm including VAT plus your phone company's access charge. Open Monday to Friday 8.30am to 5.30pm or email info@axisforbusiness.co.uk

Landline Fault Reporting & Broadband Technical Support 24/7 0844 875 1940 Calls to this number will be charged at 17.63ppm including VAT plus your phone company's access charge. Please ensure that you have tried alternative equipment prior to contacting us with your landline fault.

Additional Products & Services. Find out more about our comprehensive range of products. For more information call our new business team on 0800 2889 430.

Energy – Call today for a competitive energy quote. Please have a copy of your current energy bill. For more information call our new business team on 0800 2889 430.

Vulnerable Customers

Axis provides special services to customers who have hearing or sight difficulties. For more information contact our customer service team.

Premium Rate Calls

Telephone numbers starting 09 are regulated by Phonepay Plus. For further information call 0800 500 212 or visit www.phonepayplus.org.uk

Query about your bill?

Please call our customer service team in the first instance. We aim to resolve all enquires and complaints within eight weeks and if not, you have the right to ask Otel to investigate your complaint at no cost to you. For more information visit www.os-communications.org, call them on 0330 440 1614 or write to Ombudsman Services Communications PO Box 730 Warrington WA4 6WU

Paying your Bill



The safest and easiest way to pay your bill is by Direct Debit. To set up a Direct Debit please call our customer service team.



Pay Your Bill by calling 0844 875 1954. Calls to this number will be charged at 17.63ppm including VAT plus your phone company's access charge. When calling our 24/7 payment line please have your credit/debit card and your 5 digit account number ready.



Payment by Mobile If you would like to pay by this method please use your Paym app on your mobile phone 07410548518 (This number is to be used for mobile payments only as it is not monitored for any other communication) please quote your 5 digit account number



To pay using your own online banking option or Faster Payment you will need sort code 40 25 20 Account Number 01647873. Remember to quote your 5 digit account number.



To pay by cheque, make cheques payable to Axis Business Services write your 5 digit account number on the back of the cheque and send to FREEPOST RTTX-YURX-YRUX Axis Telecom Ltd, Utility House, 32-36 Prospect Street, Hull, HU2 8PX

Please allow up to 5 working days for your payment to reach us to ensure payment is received by the due date to avoid late payment fees which are charged at £10.00 plus VAT, suspension of services £35.00 plus VAT.

Late payments will be charged interest at a rate of 1.5% per month or part thereof.

Service Charge Summary

Telephone No.	Description	Quantity	Period	Due Now
	Fraud Protector	1	01-Aug-17 to 31-Aug-17	1.49
01609777011	Kaspersky Antivirus Monthly Subscription	1	01-Aug-17 to 31-Aug-17	2.95
01609777011	Line Assurance	1	01-Aug-17 to 31-Aug-17	2.45
01609777011	Line Rental	1	01-Aug-17 to 31-Aug-17	13.99
				20.88
	Total Service			1.49
	Total Line Rental			13.99
	Total Maintenance			2.45
	Total Broadband Service			2.95

Call Itemisation

Calls above £0.40

Date	Time	Destination	Tel No	Duration	Cost	Date	Time	Destination	Tel No	Duration	Cost
			Dialled		(£)				Dialled		(£)

Calls for 01609777011

Local Calls

Itemised total: Local Calls £0.00
 Non Itemised total: Local Calls £4.34

National Calls

Itemised total: National Calls £0.00
 Non Itemised total: National Calls £2.19

UK Mobile Calls

Itemised total: UK Mobile Calls £0.00
 Non Itemised total: UK Mobile Calls £6.65

Non-Geographic Calls

15/08/17 12:26 2 ppm Service ch 08451116666 00:04:00 0.76
 Itemised total: Non-Geographic Calls £0.76

Regional Calls

Itemised total: Regional Calls £0.00
 Non Itemised total: Regional Calls £0.12

Total Voice Calls for : 01609777011 £14.06