

ALEX HOLLIMAN T/A Climbing Trees
Unit 6-7
Teybrook Farm
Brook Road
Great Tey
Colchester
CO6 1JE

Contact us

Customer Services

Call: **08451 400 253**

Mon – Fri 08:00 – 20:00, Sat 09:00 – 17:00

Online: www.extraenergy.com

Electricity emergency: **0800 783 8838**

Account no: **00194278**

Contract no: **00323862**

Invoice no: **32460960**

Invoice date: 28/06/2018

Contract end date: 26/03/2019

Last termination notice: 26/12/2018

This is a VAT invoice

VAT registration number: 175692959

Your electricity bill for 28/03/2018 - 27/06/2018

Account activity

| | |
|--|-----------------|
| Balance carried forward from previous bill | £57.93 DR |
| Payments received since your previous bill | £57.93 CR |
| Credits since your previous bill | £0.00 CR |
| Debits since your previous bill | £0.00 DR |
| Balance before charges this period | £0.00 CR |

Charges for this period

| | |
|----------------------------------|-------------------|
| Electricity used | £232.08 DR |
| Standing charges | £10.31 DR |
| Misc. credits/debits | £0.00 CR |
| Climate Change Levy (CCL) | £0.00 CR |
| Total excluding VAT | £242.39 DR |
| VAT | £12.12 DR |
| Total charges this period | £254.51 DR |

Total outstanding balance £254.51 DR

This will be taken from your account on 08/07/2018

**Could we also
save you money
on your home
energy bills?**

Join thousands of
customers already
enjoying fantastic
savings on their gas
and electricity.

Email us at:
switch@extraenergy.com
or call:
0800 953 4774

Could you save more?

Remember - if you have additional gas or electricity meters that we don't currently supply, let us know your renewal dates and we'll call you nearer the time with our best price.

Contact us on 08451 400 252.



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| | | | |
|---|----|------|------|
| S | 03 | 807 | 239 |
| | 10 | 1262 | 5725 |

Supply address: Unit 6-7 Teybrook Farm Brook Road Great Tey , Colchester, CO6 1JE

Electricity usage

| Meter serial number | Register | Previous date | Previous read | Present date | Present read | Meter multiplier | kWh |
|---------------------|----------|---------------|---------------|--------------|--------------|------------------|--------|
| E13Z035438 | Day | 28/03/2018 | 18092.9 E | 31/03/2018 | 18130.9 E | 1 | 38.0 |
| E13Z035438 | Day | 01/04/2018 | 18130.9 E | 27/06/2018 | 19034.0 E | 1 | 903.1 |
| E13Z035438 | Night | 28/03/2018 | 21580.0 E | 31/03/2018 | 21644.2 E | 1 | 64.2 |
| E13Z035438 | Night | 01/04/2018 | 21644.2 E | 27/06/2018 | 23007.6 E | 1 | 1363.4 |

Electricity charges

| Meter serial number | Register | Charge type | From | To | Units | Price | Total charge |
|---------------------|----------|-----------------|------------|------------|------------|-----------------|----------------|
| n/a | n/a | Standing Charge | 28/03/2018 | 27/06/2018 | 92 days | 11.20 p per day | £10.31 |
| E13Z035438 | Day | Unit Rate | 28/03/2018 | 27/06/2018 | 941.1 kWh | 15.71 p per kWh | £147.85 |
| E13Z035438 | Night | Unit Rate | 28/03/2018 | 27/06/2018 | 1427.6 kWh | 5.90 p per kWh | £84.23 |
| | | | | | | | £242.39 |

Climate Change Levy (CCL)

| From | To | Units | Price per unit | Total charge |
|------|----|-------|----------------|--------------|
|------|----|-------|----------------|--------------|

Totals

| Rate | Net | VAT | Percentage of usage |
|------|---------|--------|---------------------|
| 5% | £242.39 | £12.12 | 100% |

Electricity meter readings received

| Meter serial number | Meter register ID | Date | Read | Read type |
|---------------------|-------------------|------|------|-----------|
|---------------------|-------------------|------|------|-----------|

A = Actual read C = Customer read E = Estimated read O = Opening read PC = Price change

Without regular meter readings, we'll estimate your energy usage which means you may be paying more than you need to. If you log in to your My **extra**energy online portal you can provide your meter readings as often as you like and we will take this into account in your next bill.

Ways to pay

When making a payment, please have your **extra**energy account number to hand - you'll find this on any letter, statement or bill we've sent you.

ONLINE PORTAL

Log into your 'My **extra**energy' online account at www.extraenergy.com and pay securely via debit or credit card.

CALL US

Call us on **08451 400 253** and make a payment using your debit or credit card.

YOUR BANK OR BUILDING SOCIETY

Pay via your internet or phone banking service, or visit a branch. Simply quote our sort code: **30-00-03** and bank account number: **00120535** and use your **extra**energy account number as reference.

DIRECT DEBIT

It's easy, convenient and saves you money. Call us on **08451 400 253** to find out more.

POST OFFICE

Pay at your local Post Office branch. You'll need your **extra**energy bill with you as the barcode on the front will be scanned.

| | | | | |
|---|----|------|------|-----|
| S | 03 | 807 | 239 | |
| | 10 | 1262 | 5725 | 574 |

Supply address: Unit 6-7 Teybrook Farm Brook Road Great Tey , Colchester, C06 1JE

Account activity

Payments

| Date | Total |
|------------|---------------|
| 01/06/2018 | £57.93 |
| | £57.93 |

Misc. credits/debits

| Date | Description | Total | VAT Rate |
|------|-------------|-------|----------|
|------|-------------|-------|----------|

Your next contract

Look out for a renewal contract offer from us at least 60 days before your current contract end date. Remember, if you are a micro-business you have the option to give notice in writing before your last termination notice date. Both of these dates are shown on page one of this invoice.

How to make energy savings at work



Activate power saving settings on computers



Switch off devices at the end of the day, e.g printers, etc.



Use low energy light bulbs



Switch appliances, from 'standby' to 'off'



Insulate office windows and doors



Install motion sensors to switch off banks of lights

Here to help...

We understand that at times keeping up with your payments can be difficult.

If you find yourself in financial difficulty please contact us free on 0800 953 4777 or 0330 303 4777 and talk to one of our specialist advisors who will work with you to find a solution.

You can also contact the Business Debtline on 0800 197 6026 who provide free, confidential debt advice for people who are self-employed, as well as owners of small businesses.

Please note, we share our payment information with a credit reference agency. Late or missed payments may affect your credit score and your ability to obtain credit in the future.

kWh explained

Your meter readings are converted into kilowatt hours (kWh) and this is what is shown on your bill. A kWh is 1 kilowatt of power used in one hour.

What do you get for a kWh?

(1 kilowatt of power used in one hour)



200 mobile phone charges



4 hours on a computer



10 boiled kettles



8 hours laser printer use



11 coffees from a coffee machine



1 full dishwasher cycle

Contact details

Please write to:

Extra Energy Supply Limited, PO Box 10243, Unit 16
Coalfield Way, Ashby de la Zouch, LE65 9ED

Customer Services:

08451 400 253

Mon-Fri 08:00-20:00, Sat 09:00-17:00

Online:

www.extraenergy.com

Electricity emergency?

Call **0800 783 8838**

Advice?

The Citizens Advice consumer service provides free, confidential and impartial advice on consumer issues. Visit **www.adviceguide.org.uk** or call the Citizens Advice consumer helpline on **08454 04 05 06**.

Dispute settlement:

If you receive our final response to a complaint and are still unhappy, or eight weeks pass and a complaint is unresolved, you are eligible to contact the Ombudsman Services: Energy. Their contact information can be found at **www.ombudsman-services.org**