

March 17, 2018
Invoice Number: 854884502031718
Account Number: 202-854884502-001
Security Code: 9871
Service At: 7240 ACC BLVD
RALEIGH, NC 27617-8736

Contact Us
Visit us at business.twc.com
Or, call us at 1-866-892-4249

Summary *Services from 03/26/18 through 04/25/18
details on following pages*

| | |
|------------------------------|-----------------|
| Previous Balance | 173.26 |
| Payment Received - Thank You | -173.26 |
| Remaining Balance | \$0.00 |
| Spectrum Business™ Internet | 74.97 |
| Spectrum Business™ Voice | 89.97 |
| Current Charges | \$164.94 |
| Total Due by 04/07/18 | \$164.94 |

SPECTRUM BUSINESS NEWS

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Spectrum Enterprise Commercial Terms of Service have changed. The new terms may be viewed at <https://enterprise.spectrum.com> and will be effective May 1, 2018 for existing Spectrum Enterprise clients.



POSTED
3/29/18

Thank you for choosing Spectrum Business.
We appreciate your prompt payment and value you as a customer.



4145 S. Falkenburg Rd Riverview, FL 33578-8652
6810 0232 NO RP 17 03172018 NNNNNNNY 01 006892 0018

ROSE RESEARCH
7240 ACC BLVD
RALEIGH NC 27617-8736

March 17, 2018

ROSE RESEARCH

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Total Due by 04/07/18 **\$164.94**
Amount you are enclosing \$



Please Remit Payment To:

TIME WARNER CABLE
PO BOX 70872
CHARLOTTE, NC 28272-0872



March 17, 2018



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Voice Fees and Charges - These include charges, to recover or defray government fees imposed on Spectrum, and certain other costs related to Spectrum's Voice service, including a Federal Universal Service Charge and, if applicable, a State Universal Service Charge to recover amounts Spectrum must pay to support affordable telephone service, and may include a state Telecommunications Relay Service Fee to support relay services for hearing and speech impaired customers. Please note that these charges are not taxes and are subject to change. For more information, visit spectrum.net/taxesandfees.

Complaint Procedures - If you disagree with your charges, you have 60 days from the billing date to register a complaint. During the dispute period, we will not terminate service provided you pay the undisputed portion of your bill.

Cable Complaint Resolution - If you have a problem with your cable or video programming service, you should FIRST contact customer service at the following telephone number: **1-877-892-2220**. If we are unable to satisfactorily resolve your complaint, you may contact the Consumer Protection Division of the Attorney General's Office of the State of North Carolina at www.ncdoj.com/cable.

Unresolved Inquiries - Unresolved inquiries about your Phone service that Spectrum Business cannot resolve should be directed to: North Carolina Utilities Commission 1-866-380-9816 consumer.services@psncuc.nc.gov.

Authorization to Convert your Check to an Electronic Funds Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

