



DR. I NOTHLING
BRANCH MANAGER
DR IAN NOTHLING T/A SCOFIELD
CHIROPRACTIC
11 KINGS HILL
GREAT CORNARD
SUDBURY
CO10 0EH

BT Business bill

The total owed on this account is **£98.27** including VAT.

Thank you for paying by Direct Debit - this payment will be taken from your bank account on or just after 15 July.

- Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

If there's anything you need, we're here to help

Your BT Business Team

Account number **GP 0033 8618**
Bill reference M010 0D
Bill issue date 1 Jul 2018
Your ref **BT Cloud Phone**

This bill is for

- > **Bundled services** including
 - 1 bundle
- > **Phone services** including
 - 01787 319896
 - CP065651064
- > **Broadband services** including
 - 1 Broadband service(s)

Online billing - available now.



You can make payments, switch off your paper bill to go completely paper-free, analyse your bill to see if any savings can be made and much more.

bt.com/business/billoptions

Bill issue date	Bill reference	Your account number
1 Jul 2018	M010 OD	GP 0033 8618

Paying your bill

Your payment will be collected by Direct Debit on or just after 15 July

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, 0845 600 6156 .

Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

Contacting BT

Please have your account number ready. It's in the top right hand corner.

Billing enquiries	0845 600 6156 or www.bt.com/billing
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Sales, Product information	0800 400 400 or www.bt.com/bill/productsandservices
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Faults and service problems	0800 800 154 or www.bt.com/bill/help
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If you have a textphone or use the Next Generation Text Lite App
Please dial 18001 before the number you want e.g. 18001 0800 800 150.
More information is available at ngts.org.uk

Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on www.bt.com) sets out full details of what you can expect from BT.

If you have a complaint :-

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, PO Box 730, Wilderspool Park, Warrington WA4 6WU, www.os-communications.org 0845 050 1614

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

BT Business bill

Summary of charges this month

Regular charges	£ 85.89	
The fixed charges for your services (eg line rental, package price)		

Discounts	- £ 4.00	
Discounts for your whole account and specific services		

TOTAL not including VAT	£ 81.89	

Total VAT - see VAT summary page 4	£ 16.38	

Total for this bill	=	£ 98.27

Summary of charges for this account

Total for this bill	£ 98.27	

Total outstanding from previous bills	£ 0.00	

Please pay now	=	£ 98.27



Did you know?
You can look into all your charges in detail online and make your bill work for your business. Just go to www.bt.com/billing

Bill issue date
1 Jul 2018

Bill reference
M010 0D

Your account number
GP 0033 8618

Your VAT summary

VAT summary

Total for items where VAT is charged at 20%	£ 81.89
Total excluding VAT	£ 81.89
VAT at 20%	£ 16.38
Total VAT	£ 16.38
TOTAL which includes total VAT of £ 16.38	= £ 98.27

Important information

Your VAT invoice number
GP003386180101

BT VAT registration number
GB245 7193 48

Tax point
1 July 2018

VAT calculation

Items where VAT is charged at 20%

These figures exclude VAT

Regular charges ▶ 1 Jun 18-31 Jul 18 £ 85.89

- Bundled services : £ 31.00
- Phone services : £ 41.90
- Broadband services : £ 0.00
- Other account related items : £ 12.99
This is the charge in advance for your Business Online and Protect at £12.99 per month
- Other account related items : £ 0.00
This is the charge in advance for your BT Broadband Prompt Care at £0.00 per month

Discounts ▶ 1 Jul 18-31 Jul 18 - £ 4.00

- Bundled services : - £ 4.00

TOTAL for items where VAT is charged at 20% = £ 81.89

Total VAT at 20% £ 16.38

British Telecommunications plc
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Registered in England
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