3 Customer Services PO Box 333 Glasgow G2 9AG



Guy Willett 17 Grange Walk Northfield Birmingham West Midlands B31 3NA

Hello Guy Willett

Our Outside of Allowance and Additional Service prices are changing.

We recently let you know that, with effect from 18 June 2018, our prices will increase for Outside of Allowance calls and some of our Additional Services. You can find the details of the price changes below.

What prices are changing.

Outside of Allowance Service*	Current price	New price
If you've used up all your monthly inclusive allowance and continue to make calls to standard UK landlines (starting 01, 02 or 03; excludes calls to the Isle of Man or the Channel Islands), UK mobiles (any network) and your Three voicemail (if you're on one of our Essential Plans).	35p per minute	55p per minute

^{*}This doesn't apply if you're on one of our Mobile Broadband plans.

Additional Services	Current price	New price
Calls to numbers starting 084, 087, 118 and 09.	45p per minute Access Charge (1-minute minimum charge) plus the Service Charge (set by the company you're calling - they'll tell you this).	55p per minute Access Charge (1-minute minimum charge) plus the Service Charge (set by the company you're calling - they'll tell you this).
Multimedia Messages (picture and video messages)	40p per message	55p per message
International calls to Europe from the UK including Isle of Man (excluding Channel Islands)	46-56p per minute	£1.25 per minute
International calls to the rest of the world from the UK (including Channel Islands)	46p-£1.02 per minute	£1.75 per minute
International texts from the UK	25p per message	35p per message

We appreciate that price increases are never welcome, but there are some great options to keep costs at bay. For more information, we've set up a dedicated page with some helpful advice. Just go to Three.co.uk/price_changes.

Regards,

Grant Stevenson
Chief Commercial Officer

Your bill period Up to 11 Jul 18 Your bill number AGM930681527 Your account number 9804257906

Your Three phone number 07985 676506

Your bill date
12 Jul 18

Customer services
333 or 0333 338 1001
Or visit My3 on your handset



Guy Willett 17 Grange Walk Northfield Birmingham West Midlands B31 3NA



98042579062

Your 3 bill for Your Plan

Total charges	£12.00
Previous balance	12.00
Payments received	12.00 credit
Total payment due by 31 July 2018	£12.00

All charges are inclusive of VAT where relevant.

For a full explanation of your bill visit our website www.three.co.uk

Thanks for paying by Direct Debit.

Payment will be taken from your account on or soon after 31 July 2018.

Ways to pay.

There are lots of ways to pay your bill. We recommend setting up a monthly Direct Debit if you haven't already. You only have to set it up once and with our Direct Debit discount you could save £5 per month.

Direct Debit.

Setting up a Direct Debit is the quickest and easiest way to pay, and saves you money. Just visit My3 on your phone or internet enabled device to set it up.

Personal Banking.

You can send a payment from your bank account using online or telephone banking. Our details are:

- Sort Code 40-02-50
- Account Number 81238817

Please use your account number as a reference. You'll find this is on the front of your bill.

By Card.

You can go to My3 and make a payment or set up a recurring payment from your Visa, MasterCard or Amex card. Alternatively you can call 333 to make a one-off bill payment.

Cheque/Giro.

Complete the Giro slip at the bottom of this bill and take it to your bank to pay. Some banks may charge for this service.

Alternatively post a cheque and the Giro to: Three Payment Centre, PO Box 3, Camberley, GU15 3QS. Please don't send cash in the post.



If you do not pay by Direct Debit or card it can take up to 5 days for your payment to be received.

Answering your questions.

Why is my bill higher than the monthly charge I signed up for?

If this is your first bill it is made up of 2 charges:

- The first charge covers your costs for the first 4-9 days of joining so you can start using Three straightaway.
- The second is the first full monthly charge plus any Add-ons or subscriptions.

For all other bills:

This could be because you've subscribed to a new service or if you've gone over your monthly allowance. For more details go to

Three.co.uk/priceguide

About your allowance's unit costs.

Your plan includes a set of allowances, made up of a number of 'units'. A unit entitles you to either one minute of calls, one text or one megabyte of data. Your Units may be used as agreed in your Contract with us. To help you understand the value you're getting from your plan, below you'll see a breakdown of the exact cost of the units included within your allowances this month.

This bill period, your unit costs are: 0.196p per minute, 0.017p per text and 0.021p per megabyte.

These aren't charges for going over your allowance, these units are included in your plan. They also don't include any one-off reductions, discounts or any Add-On's allowance that you may have purchased. If any of your allowances are all-you-can-eat, for the purposes of this section we treat them as being either 3000 minutes, 5000 texts or 25GB of data, so that we can determine a unit cost. To see unit costs for short-term Add-on allowances. visit

Three.co.uk/addonunitcost, or see our Price Guide at Three.co.uk/priceguide.

I don't understand my bill?

We have an interactive guide to help you in our Help & Support pages at

three.co.uk/understandingyourbill

When does my monthly allowance restart?

Your monthly allowance starts again every bill date, which you'll see on your bill. You can check your allowance, what's left and when it runs out at your My3 account.

I'd like to make a complaint?

At Three we try our best to provide you with a great service and we are keen to hear from you if you think we've not done a good job. Our complaints process gives you the opportunity to tell us what's gone wrong. Our specialist team will do everything they can to put it right.

The best way to contact our complaints team is to fill out our online form at **Three.co.uk/complaints** If your complaint isn't resolved after 8 weeks, or you're not happy with our final decision, you can contact the independent organisation dedicated to sorting out disputes between customers and providers, which is free of charge for you to use. Write to:

Ombudsman Services: Communications, PO Box 730, Warrington WA4 6WU.

Email: osenquiries@os-communications.org

Phone: 0330 440 1614

Need more help?

Check online

Why not check our billing support information online?.

Go to Three.co.uk/bills

Don't forget you can check your plan details in your My3 account - go to Three.co.uk/My3

Or you can chat to us by going to Three.co.uk/contactus

Call us.

If you've got a mobile query, you can call us on 333* from your Three phone or from another phone on 0333 338 1001†

If you've got a mobile broadband query, you can call us on 500 (free) from a Three phone or from another from on 0333 338 1003†

* Free, unless you're on one of our Essential Plans, in which case it will come out of any available minutes allowance or charged at your out of allowance rate of 35p per minute.
† Standard call rates apply.

To protect your privacy, we'll ask a few questions when you call to make sure we're speaking to the right person.

Your My3 account.

Your My3 account helps you keep track of your spending and lots more.

- Check how much monthly allowance you have left.
 See your current balance.
- Look at your bills.
- Register a debit or credit card to make payments.
- Set up a direct debit.
- Switch to eBills.
- Change your marketing preferences.
- Update your address details.

My3 on your phone.

If you have a Three phone:

Select 'Planet 3' and choose the 'My3 account' tab.

If you have an iPhone:

Select the 'App Store' icon on your home screen. Enter 'Three' in the search bar and download the 'Three App'.

If you don't have a Three phone:

Go to http://mobile.three.co.uk and select the 'My3 account' tab.

My3 on your computer.

To get to My3, go to $\ensuremath{\textbf{Three.co.uk/my3}}$

For security, the first time you access My3 we'll ask you to register. To do this you'll need the last 6 digits on the back of your SIM card. Then just follow the on-screen instructions.

Your bill period Up to 11 Jul 18 Your bill number

AGM930681527

Your account number 9804257906

Your Three phone number 07985 676506

Your bill date 12 Jul 18

Customer services 333 or 0333 338 1001 Or visit My3 on your handset



Bill Summary

Hello, below you'll see details of your plan, plus any add-ons you might have bought (like buying more data or minutes).

Your package is made up of units entitling you to the following allowances:

4096MB Data All-You-Can-Eat Minutes All-You-Can-Eat Text Unlimited Go Binge data

Details of your plan:			Charge(£)
Three Advanced SIM 4GB Data All-you-can-eat Minutes - 12 Montl	ns	12 Jul to 11 Aug	12.00
Total (monthly charge)			£12.00
Usage summary			
Calls	Total minutes used	Minutes used outside of allowance	Charge(£)
Your allowance includes units entitling you to minutes. Calls to service numbers e.g. 084, 087, 09, 118 are excluded from	n your plan allowar	псе	
Voice	721:50	721:50	0.000
Other services	8:07	8:07	0.000
Total (minutes)	729:57	729:57	£0.000
Messages	Total messages used		Charge(£)
Your allowance includes units entitling you to texts. Premium shortcodes are excluded from your allowance			
Text	54		0.000
Total (messages)	54		£0.000
Internet & messaging	Total MB	MB used outside of allowance	Charge(£)
Your allowance includes units entitling you to internet data. 1048576 bytes = 1MB			
Internet data	3,313.9761		0.000
Go Binge	47.1047		0.000
Total (MB)	3,361.0808	0.0000	£0.000
Total charges			£12.004
Payments			Amount(£)
Direct Debit on 02 Jul 18			12.00 C
Total (payments)			£12.00 C

Total charges are rounded up or down to the nearest penny. Final bill total is on the front page.

Your bill period Up to 11 Jul 18 Your bill number

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Your account number Your bill date 12 Jul 18 Your Three phone number

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Itemised usage

Voice calls Your allowance includes units entitling you to minutes. Calls to service numbers e.g. 084, 087, 09, 118 are excluded from your plan allowance.

Date		Time	Phone number	Destination	Duration hh:min:sec	Add-on / allowance	Charge (£)
Wed	13 Jun	09:26	07960550884	Mobile	00:00:07	Included	0.000
		09:29	07780688297	3 Mobile	00:00:08	Included	0.000
		10:30	07900916933	Mobile	00:05:32	Included	0.000
		10:44	07710094551	Mobile	00:00:32	Included	0.000
		11:58 13:36	01332987617 01332987617	Derby Derby	00:00:22 00:01:10	Included Included	0.000 0.000
		14:13	07780688297	3 Mobile	00:01:10	Included	0.000
		15:36	01214584127	Birmingham	00:00:57	Included	0.000
Thu	14 Jun	08:42	07780688297	3 Mobile	00:03:44	Included	0.000
1110	1 1 3 4 11	09:45	07968029012	Mobile	00:01:02	Included	0.000
		11:01	01159793393	Nottingham	00:08:13	Included	0.000
		18:44	01214595212	Birmingham	00:00:22	Included	0.000
		18:48	07900916933	Mobile	00:01:14	Included	0.000
Fri	15 Jun	09:57	07956822433	Mobile	00:01:02	Included	0.000
		10:04	07944000101	Mobile	00:00:33	Included	0.000
		10:07	07525359451	Mobile	00:01:11	Included	0.000
		10:10	01902754632	Wolverhampton	00:04:54	Included	0.000
		10:18 10:20	07736613448 07900916933	Mobile Mobile	00:00:48 00:00:05	Included Included	0.000 0.000
		10.20	07960550884	Mobile Mobile	00:00:03	Included	0.000
		11:40	07736512632	Mobile	00:00:07	Included	0.000
		12:06	01215168286	Birmingham	00:00:27	Included	0.000
		12:29	01905863360	Worcester	00:00:04	Included	0.000
		14:38	07827019317	Mobile	00:01:35	Included	0.000
		14:51	07557234000	Mobile	00:00:07	Included	0.000
Sun	17 Jun	15:37	01902754632	Wolverhampton	00:00:20	Included	0.000
Mon	18 Jun	13:05	07956822433	Mobile	00:06:50	Included	0.000
		15:11	07780688297	3 Mobile	00:00:36	Included	0.000
		16:41	07803523093	Mobile	00:01:28	Included	0.000
		16:44	07780688297	3 Mobile	00:03:07	Included	0.000
Tue	10 1	19:55	01902754632	Wolverhampton	00:03:35	Included	0.000
Tue	19 Jun	09:58	07780688297	3 Mobile	00:00:19	Included	0.000
		11:09 11:40	07743870843 07557234000	Mobile Mobile	00:26:56 00:01:05	Included Included	0.000 0.000
		12:23	07523139269	Mobile Mobile	00:01:03	Included	0.000
		12:34	01212710250	Birmingham	00:07:00	Included	0.000
Wed	20 Jun	09:34	01212710250	Birmingham	00:00:03	Included	0.000
	2034	15:47	01214202193	Birmingham	00:15:37	Included	0.000
		16:08	01299832161	Bewdley	01:01:54	Included	0.000
Thu	21 Jun	16:16	01904756119	York	00:04:22	Included	0.000
Fri	22 Jun	09:14	07715681747	Mobile	00:24:33	Included	0.000
	22 3011	09:46	07742051451	Mobile	00:24:55	Included	0.000
		09:48	01432360316	Hereford	00:00:47	Included	0.000
		09:56	07736105400	Mobile	00:00:53	Included	0.000
		11:22	07918105519	Mobile	00:00:56	Included	0.000
		11:30	07918105519	Mobile	00:01:52	Included	0.000
		11:32	01782450447	Stoke-on-Trent	00:01:43	Included	0.000
		14:02 14:32	07557234000 07843333011	Mobile Mobile	00:28:19 00:01:17	Included Included	0.000 0.000
		14.32 14:34	07843333011	Mobile Mobile	00:01:17	Included	0.000
		14:41	01676533106	Meriden	00:03:27	Included	0.000
		14:46	01905676169	Worcester	00:02:16	Included	0.000
		15:10	01213130944	Birmingham	00:01:49	Included	0.000
Sat	23 Jun	17:01	07780688297	3 Mobile	00:00:16	Included	0.000
		17:09	07780688297	3 Mobile	00:01:43	Included	0.000
							cont'd

Your bill number

AGM930681527

Your account number 9804257906

Your Three phone number 07985 676506

Your bill date 12 Jul 18

Customer services 333 or 0333 338 1001 Or visit My3 on your handset



Itemised usage cont'd.

Voice calls cont'd

Voice	calls con	t'd					
Date		Time	Phone number	Destination	Duration hh:min:sec	Add-on / allowance	Charge (£)
Mon	25 Jun	14:35	03336006444	National Landline	00:13:18	Included	0.000
Tue	26 Jun	09:06	01902754632	Wolverhampton	00:05:05	Included	0.000
		10:57	01905676169	Worcester	00:10:07	Included	0.000
		11:30	01905676169	Worcester	00:21:09	Included	0.000
		14:32	01905676169	Worcester	00:03:40	Included	0.000
		17:11	01905676169	Worcester	00:01:54	Included	0.000
Wed	27 Jun	10:24	01905676169	Worcester	00:02:45	Included	0.000
		17:10	07715681747	Mobile	00:12:29	Included	0.000
Thu	28 Jun	09:35	07780688297	3 Mobile	00:00:03	Included	0.000
		09:37	01332855352	Derby	00:00:18	Included	0.000
		09:46	01214778558	Birmingham	00:10:06	Included	0.000
		11:10	01332855352	Derby	00:00:19	Included	0.000
		11:21	07742051451	Mobile	00:04:54	Included	0.000
		11:27	01432360316	Hereford Mobile	00:16:26 00:01:15	Included Included	0.000
		12:36 12:41	07947734888 07780688297	3 Mobile	00:01:15	Included	0.000 0.000
		12:41	01214595212	Birmingham	00:00:01	Included	0.000
		13:04	07780688297	3 Mobile	00:00:05	Included	0.000
		13:37	01332855352	Derby	00:06:53	Included	0.000
		14:05	07532131415	3 Mobile	00:07:37	Included	0.000
		17:43	07960550884	Mobile	00:00:06	Included	0.000
Fri	29 Jun	09:51	02476666612	Coventry	00:00:07	Included	0.000
		10:05	01455291678	Hinckley	00:02:27	Included	0.000
		10:11	01676533106	Meriden	00:00:08	Included	0.000
		11:41	01676533106	Meriden	00:00:09	Included	0.000
		12:17	01455291678	Hinckley	00:02:36	Included	0.000
		13:02	01299832161	Bewdley	01:37:06	Included	0.000
		15:29	07715681747	Mobile	00:07:24	Included	0.000
		16:00 17:49	01564823917 07780688297	Lapworth 3 Mobile	00:02:29 00:00:02	Included Included	0.000 0.000
Sat	30 Jun	17:49	01902754632	Wolverhampton	00:00:02	Included	0.000
				·			
Mon	02 Jul	11:48	07780688297	3 Mobile	00:00:02	Included	0.000
		13:02	07715681747	Mobile	00:01:06	Included	0.000
		14:00	07715681747	Mobile Mobile	00:37:55	Included	0.000
		16:02 16:12	07802408062 07802408062	Mobile	00:01:00 00:20:14	Included Included	0.000 0.000
		17:07	01564823917	Lapworth	00:20:14	Included	0.000
Tue	03 Jul	10:23	01902754632	Wolverhampton	00:01:37	Included	0.000
iuc	ושניכט	10:32	07803523093	Mobile	00:07:37	Included	0.000
		11:18	07803523093	Mobile	00:07:57	Included	0.000
		11:46	07971612960	Mobile	00:21:50	Included	0.000
		12:11	01455291678	Hinckley	00:09:03	Included	0.000
		13:02	07725837509	Mobile	00:52:09	Included	0.000
		16:56	07780688297	3 Mobile	00:00:48	Included	0.000
		17:50	07739841682	Mobile	00:04:11	Included	0.000
		17:55	07917704356	Mobile	00:00:08	Included	0.000
		17:59	01212858303	Birmingham	00:03:39	Included	0.000
Wed	04 Jul	10:04	02078460185	London	80:00:00	Included	0.000
		10:24	01676533106	Meriden	00:00:06	Included	0.000
		10:46	01905676169	Worcester	00:01:06	Included	0.000
		10:48	07917704356	Mobile Mobile	00:00:40	Included	0.000
		11:11 11:18	07528338181 07784946989	Mobile Mobile	00:00:05 00:00:05	Included Included	0.000 0.000
		11:18	01705676169	Worcester	00:00:05	Included	0.000
		12:56	01905676169	Worcester	00:14:49	Included	0.000
		13:06	01905676169	Worcester	00:02:06	Included	0.000
		13:12	01905676169	Worcester	00:01:59	Included	0.000
							cont'd
							-5

Your bill number

AGM930681527

Your account number 9804257906

07985 676506

Your Three phone number

Your bill date 12 Jul 18 **Customer services**

333 or 0333 338 1001 Or visit My3 on your handset



Itemised usage cont'd.

Voice calls cont'd

Date Pate In Time In State In Sta			_			Duration	Add-on/	
14:12	Date		Time	Phone number	Destination	hh:min:sec	allowance	Charge (£)
14:15			13:33	01905676169	Worcester	00:01:29	Included	0.000
Thu			14:12	01212710250	Birmingham	00:02:12	Included	0.000
Thu 05 Jul 0928 01676533106 Mobile 00:00:13 Included 0.000 Thu 05 Jul 09:30 07917704356 Mobile 00:00:141 Included 0.000 13:02 07917704356 Mobile 00:00:104 Included 0.000 13:05 07400683121 Mobile 00:00:04 Included 0.000 Fri 06 Jul 16:25 01432360316 Hereford 00:02:18 Included 0.000 Sat 07 Jul 11:22 07780688297 3 Mobile 00:00:03 Included 0.000 Mon 08 Jul 10:02 07780688297 3 Mobile 00:00:24 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:24 Included 0.000 Mon 09 Jul 10:03 01216816327 Birmingham 00:17:11 Included 0.000 Mon 14:13 07843333011 Mobile 00:00:24 Included 0.000 </td <td></td> <td></td> <td></td> <td>01212710250</td> <td></td> <td></td> <td></td> <td></td>				01212710250				
Thu 05 Jul 09:28 00:76533106 Meriden Mobile 00:00:41 Included 0.000 00:00 09:30 07917704356 Mobile 00:00:04 Included 0.000 00:00 13:02 07917704356 Mobile 00:00:40 Included 0.000 00:00 Fri 06 Jul 16:25 01432360316 Hereford 00:00:18 Included 0.000 00:00 Sat 07 Jul 11:22 07780688297 3 Mobile 00:00:31 lncluded 0.000 00:00 Sun 08 Jul 10:02 07780688297 3 Mobile 00:00:11 lncluded 0.000 00:00 Mon 09 Jul 10:02 07780688297 3 Mobile 00:00:11 lncluded 0.000 00:00 Mon 10:03 01216816327 Birmingham 00:17:11 lncluded 0.000 00:00 Mon 11:13 0743870843 Mobile 00:01:24 lncluded 0.000 00:00:11:11 lncluded 0.000 00:00:11:11 lncluded 0.000 00:00:11:11 lncluded 0.000 00:00:11:11 lncluded 0.000 00:00:124 lncluded 0.000 00:00:00:11:11 lncluded 0.000 00:00:124 lncluded 0.000 00:00:00:124 lncluded 0.000 00:00:00:124 lncluded 0.000 00:00:00:124 lncluded 0.000 00:00:00:124 lncluded 0.000 00:00:00:00:00:00:124 lncluded 0.000 00:00:00:00:00:00:00:00:00:00:00:00:								
13:02 07917704356 Mobile 00:00:04 Included 0.000 13:05 07917704356 Mobile 00:01:04 Included 0.000 13:05 07400683121 Mobile 00:00:040 Included 0.000 13:05 07400683121 Mobile 00:00:040 Included 0.000 16:37 0190528684 Worcester 00:03:14 Included 0.000 0.000 16:37 0190528684 Worcester 00:03:14 Included 0.000 0.000 13:22 07780688297 3 Mobile 00:00:03 Included 0.000 0			17:08	07917704356	Mobile	00:00:13	Included	0.000
Fri	Thu	05 Jul	09:28	01676533106	Meriden	00:01:41	Included	0.000
Fri 06 Jul 13:05 07400683121 Mobile 00:00:40 Included 0.000 Fri 06 Jul 16:25 01432360316 Hereford 00:02:18 Included 0.000 Sat 07 Jul 11:22 07780688297 3 Mobile 00:00:03 Included 0.000 Sun 08 Jul 10:02 07780688297 3 Mobile 00:00:124 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 Mon 09 Jul 10:03 01216816327 Birmingham 00:17:11 Included 0.000 Mon 11:13 07843333011 Mobile 00:02:52 Included 0.000 12:10 07964335657 Mobile 00:02:52 Included 0.000 14:16 01432278278 Hereford 00:00:41 Included 0.000 14:17 01432278278 Hereford 00:00:41 Included 0.000 14:54				07917704356				
Fri 06 Jul 16:25 01432360316 Hereford 00:2:18 Included 0.000 Sat 07 Jul 11:22 07780688297 3 Mobile 00:00:3 Included 0.000 Sun 08 Jul 10:02 07780688297 3 Mobile 00:00:11 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 Mon 09 Jul 10:03 01216816327 Birmingham 00:17:11 Included 0.000 11:13 07843333011 Mobile 00:00:25 Included 0.000 11:15 07743870843 Mobile 00:00:25 Included 0.000 12:10 07964335657 Mobile 00:00:25 Included 0.000 14:16 01432278278 Hereford 00:00:47 Included 0.000 14:15 0778704587			13:02	07917704356	Mobile	00:01:04	Included	
Sat 07 Jul 16:37 0190528684 Worcester 00:03:14 Included 0.000 Sat 07 Jul 11:22 07780688297 3 Mobile 00:00:03 Included 0.000 Sun 08 Jul 10:02 07780688297 3 Mobile 00:00:124 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 11:13 07843333011 Mobile 00:01:24 Included 0.000 11:15 07743870843 Mobile 00:00:25 Included 0.000 12:10 07964335657 Mobile 00:00:03 Included 0.000 14:16 01432278278 Hereford 00:00:247 Included 0.000 14:17 01432278278 Hereford 00:00:47 Included 0.000 14:22 07917704356 Mobile 00:00:07<				07400683121	Mobile	00:00:40	Included	
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No. 13:22 07780688297 3 Mobile 00:00:11 Included 0.000			16:37	0190528684	Worcester	00:03:14	Included	0.000
Sun 08 Jul 10:02 07780688297 3 Mobile 00:01:24 Included 0.000 Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 10:03 01216816327 Birmingham 00:17:11 Included 0.000 11:13 07843333011 Mobile 00:01:24 Included 0.000 11:15 0774370843 Mobile 00:00:03 Included 0.000 14:16 01432278278 Hereford 00:00:03 Included 0.000 14:17 01432278278 Hereford 00:00:47 Included 0.000 14:22 07917704356 Mobile 00:00:47 Included 0.000 14:54 07787727137 Mobile 00:00:04 Included 0.000 15:38 07710094551 Mobile 00:00:02 Included 0.000 10 Jul 12:38 0790916933 Mobile 00:00:03 Included 0.000 Wed 11 Jul <td>Sat</td> <td>07 Jul</td> <td>11:22</td> <td>07780688297</td> <td>3 Mobile</td> <td>00:00:03</td> <td>Included</td> <td>0.000</td>	Sat	07 Jul	11:22	07780688297	3 Mobile	00:00:03	Included	0.000
Mon 09 Jul 10:02 07742051451 Mobile 00:00:45 Included 0.000 10:03 01216816327 Birmingham 00:17:11 Included 0.000 11:13 07843333011 Mobile 00:01:24 Included 0.000 11:15 07743870843 Mobile 00:02:52 Included 0.000 12:10 07964335657 Mobile 00:00:03 Included 0.000 14:16 01432278278 Hereford 00:00:09 Included 0.000 14:17 01432278278 Hereford 00:02:47 Included 0.000 14:22 07917704356 Mobile 00:00:07 Included 0.000 14:54 07787727137 Mobile 00:00:07 Included 0.000 15:38 07710094551 Mobile 00:00:03 Included 0.000 Tue 10 Jul 12:38 0790916933 Mobile 00:00:03 Included 0.000 Wed 11 Jul 09:08			13:22	07780688297	3 Mobile	00:00:11	Included	0.000
10:03	Sun	08 Jul	10:02	07780688297	3 Mobile	00:01:24	Included	0.000
11:13	Mon	09 Jul	10:02	07742051451	Mobile	00:00:45	Included	0.000
11:15				01216816327		00:17:11	Included	
12:10								
14:16								
14:17								
14:22 07917704356 Mobile 00:00:47 Included 0.000								
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Tue 10 Jul 12:38 07710094551 Mobile 00:00:04 Included 0.000								
Tue 15:39 01904756119 York 00:00:20 Included 0.000 Tue 10 Jul 12:38 07900916933 Mobile 00:00:03 Included 0.000 15:38 07780688297 3 Mobile 00:00:26 Included 0.000 Wed 11 Jul 09:08 07742051451 Mobile 00:00:26 Included 0.000 12:22 01676533106 Meriden 00:02:49 Included 0.000 12:26 07944566606 Mobile 00:00:14 Included 0.000 12:33 01527881968 Redditch 00:01:09 Included 0.000 12:43 01432360316 Hereford 00:03:49 Included 0.000 Total (national calls) 12:01:50 £0.000								
Tue 10 Jul 12:38 07900916933 Mobile 00:00:03 Included 0.000 15:38 07780688297 3 Mobile 00:00:36 Included 0.000 Wed 11 Jul 09:08 07742051451 Mobile 00:00:26 Included 0.000 L 12:22 01676533106 Meriden 00:02:49 Included 0.000 L 12:26 07944566606 Mobile 00:00:14 Included 0.000 L 12:33 01527881968 Redditch 00:01:09 Included 0.000 L 12:43 01432360316 Hereford 00:03:49 Included 0.000 Total (national calls) 12:01:50 £0.000								
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15:33 07736105400 Mobile 00:03:03 Included 0.000 Total (national calls) 12:01:50 £0.000								
			15:33		Mobile			0.000
Total (voice calls) 12:01:50 £0.000	Total (national calls) 12:01:50 £0.0							£0.000
	Total (voice calls)				12:01:50		£0.000

Other services

Calls to services such as personal numbers starting 070 and premium short codes are excluded from your plan allowance.

Date		Time	Phone number	Destination	Duration hh:min:sec	Add-on / allowance	Charge(£)
Fri	15 Jun	12:11	123	Voicemail	00:00:37	Included	0.000
		12:12	123	Voicemail	00:00:31	Included	0.000
		13:41	123	Voicemail	00:00:07	Included	0.000
		15:22	123	Voicemail	00:00:11	Included	0.000
		16:44	123	Voicemail	00:00:06	Included	0.000
Thu	21 Jun	14:36	123	Voicemail	00:01:42	Included	0.000
Fri	22 Jun	07:16	123	Voicemail	00:00:03	Included	0.000
		13:50	123	Voicemail	00:00:19	Included	0.000
Wed	04 Jul	15:35	123	Voicemail	00:00:21	Included	0.000
Thu	05 Jul	13:02	123	Voicemail	00:00:06	Included	0.000
		13:11	123	Voicemail	00:01:35	Included	0.000
							cont'd

Your bill number

AGM930681527

Your account number 9804257906

Your Three phone number 07985 676506

Your bill date 12 Jul 18 Customer services 333 or 0333 338 1001

Or visit My3 on your handset



Itemised usage cont'd.

Other services cont'd

Date		Time	Phone number	Destination	Duration hh:min:sec	Add-on / allowance	Charge(£)
Tue	10 Jul	15:04 08:57 12:59	123 123 123	Voicemail Voicemail Voicemail	00:00:36 00:01:48 00:00:05	Included Included Included	0.000 0.000 0.000
Total (other services)				Voicemail	00:08:07	IIICIUUCU	£0.000

Messages

Your allowance includes units entitling you to texts.

Text

Date		Time	Phone number	Destination	Add-on / allowance	Charge(£)
Thu	14 Jun	13:54	07814995527	Mobile	Included	0.000
		18:56	07454373433	Mobile	Included	0.000
		19:07	07454373433	Mobile	Included	0.000
		19:36	07454373433	Mobile	Included	0.000
		19:37	07454373433	Mobile	Included	0.000
		19:40	07454373433	Mobile	Included	0.000
		19:40	07454373433	Mobile	Included	0.000
		20:15	07454373433	Mobile	Included	0.000
Fri	15 Jun	10:34	07900916933	Mobile	Included	0.000
		14:52	07557234000	Mobile	Included	0.000
		16:35	07827019317	Mobile	Included	0.000
		16:40	07827019317	Mobile	Included	0.000
		21:02	07470063206	Mobile	Included	0.000
Sat	16 Jun	07:30	07780688297	Mobile	Included	0.000
		07:31	07780688297	Mobile	Included	0.000
Mon	18 Jun	13:14	07956822433	Mobile	Included	0.000
		16:10	07780688297	Mobile	Included	0.000
		16:15	07780688297	Mobile	Included	0.000
		16:15	07780688297	Mobile	Included	0.000
		16:19	07780688297	Mobile	Included	0.000
		19:13	07780688297	Mobile	Included	0.000
		19:49	07780688297	Mobile	Included	0.000
Tue	19 Jun	10:01	07827019317	Mobile	Included	0.000
		10:12	07827019317	Mobile	Included	0.000
		10:14	07827019317	Mobile	Included	0.000
		10:20	07780688297	Mobile	Included	0.000
		11:08	07900916933	Mobile	Included	0.000
Wed	20 Jun	09:57	07780688297	Mobile	Included	0.000
		16:04	07780688297	Mobile	Included	0.000
Thu	21 Jun	09:57	07741659640	Mobile	Included	0.000
Fri	22 Jun	13:35	07827019317	Mobile	Included	0.000
		14:39	07827019317	Mobile	Included	0.000
		14:39	07827019317	Mobile	Included	0.000
Sat	23 Jun	19:13	07780688297	Mobile	Included	0.000
		19:18	07780688297	Mobile	Included	0.000
		19:33	07780688297	Mobile	Included	0.000
		20:03	07780688297	Mobile	Included	0.000
C-4	20 1	20:06	07780688297	Mobile	Included	0.000
Sat	30 Jun	19:59	07780688297	Mobile	Included	0.000
_		20:09	07780688297	Mobile	Included	0.000
Tue	03 Jul	17:45	07780688297	Mobile	Included	0.000
Thu	05 Jul	09:05	07780688297	Mobile	Included	0.000
		13:31	07977147664	Mobile	Included	0.000
		13:31	07977147664	Mobile	Included	0.000
F=:	07.1.1	13:33	07977147664	Mobile	Included	0.000
Fri	06 Jul	14:06	07725741409	Mobile	Included	0.000
Sat	07 Jul	12:14	07780688297	Mobile	Included	0.000
						cont'd

Your bill number

AGM930681527

Your account number 9804257906

07985 676506

9804257906 Your Three phone number Your bill date 12 Jul 18

Customer services 333 or 0333 338 1001 Or visit My3 on your handset



Itemised usage cont'd.

Text cont'd

Date		Time	Phone number	Destination	Add-on / allowance	Charge(£)
Sun	08 Jul	13:11	07780688297	Mobile	Included	0.000
Mon	09 Jul	09:44	07780688297	Mobile	Included	0.000
Wed	11 Jul	11:15	07742051451	Mobile	Included	0.000
		11:15	07742051451	Mobile	Included	0.000
		14:48	07780688297	Mobile	Included	0.000
		14:50	07780688297	Mobile	Included	0.000
		15:16	07780688297	Mobile	Included	0.000
Total (text)			54		£0.000
Total (messages)			54		£0.000

Internet data

Your allowance includes units entitling you to internet data.

				Add-on/	Charge(£)
Date		Description	Total MB	allowance	
Tue	12 Jun	Mobile Internet	17.2768	Included	0.000
Wed	13 Jun	Mobile Internet	125.0352	Included	0.000
Thu	14 Jun	Mobile Internet	18.1784	Included	0.000
Fri	15 Jun	Mobile Internet	49.6372	Included	0.000
Sat	16 Jun	Mobile Internet	183.5769	Included	0.000
Sun	17 Jun	Mobile Internet	95.6974	Included	0.000
Mon	18 Jun	Mobile Internet	100.9483	Included	0.000
Tue	19 Jun	Mobile Internet	128.6169	Included	0.000
Wed	20 Jun	Mobile Internet	100.4695	Included	0.000
Thu	21 Jun	Mobile Internet	228.9274	Included	0.000
Fri	22 Jun	Mobile Internet	156.7753	Included	0.000
Sat	23 Jun	Mobile Internet	102.8894	Included	0.000
Sun	24 Jun	Mobile Internet	148.7203	Included	0.000
Mon	25 Jun	Mobile Internet	96.9066	Included	0.000
Tue	26 Jun	Mobile Internet	121.9883	Included	0.000
Wed	27 Jun	Mobile Internet	557.7414	Included	0.000
Thu	28 Jun	Mobile Internet	570.3375	Included	0.000
Fri	29 Jun	Mobile Internet	90.5078	Included	0.000
Sat	30 Jun	Mobile Internet	28.0469	Included	0.000
Sun	01 Jul	Mobile Internet	11.6984	Included	0.000
Mon	02 Jul	Mobile Internet	10.3207	Included	0.000
Tue	03 Jul	Mobile Internet	11.0138	Included	0.000
Wed	04 Jul	Mobile Internet	93.9474	Included	0.000
Thu	05 Jul	Mobile Internet	10.1047	Included	0.000
Fri	06 Jul	Mobile Internet	0.7946	Included	0.000
Sat	07 Jul	Mobile Internet	68.6687	Included	0.000
Sun	08 Jul	Mobile Internet	121.1216	Included	0.000
Mon	09 Jul	Mobile Internet	29.2458	Included	0.000
Tue	10 Jul	Mobile Internet	30.9130	Included	0.000
Wed	11 Jul	Mobile Internet	3.8700	Included	0.000
Total (data)			3,313.9761		£0.000

Go Binge

Your allowance includes units entitling you to data streaming with selected partners.

Date		Description	Total MB	Add-on / allowance	Charge(£)
Tue	12 Jun	Mobile Internet	0.2856	Included	0.000
Wed	13 Jun	Mobile Internet	1.6431	Included	0.000
Thu	14 Jun	Mobile Internet	1.4793	Included	0.000
Fri	15 Jun	Mobile Internet	1.4935	Included	0.000
					cont'd

Your bill number

AGM930681527

9804257906

07985 676506

Your account number

Your Three phone number

12 Jul 18 **Customer services**

Your bill date

333 or 0333 338 1001

Or visit My3 on your handset



Itemised usage cont'd.

Go Binge cont'd

Your allowance includes units entitling you to data streaming with selected partners.

Date		Description	Total MB	Add-on / allowance	Charge(£)
Sat	16 Jun	Mobile Internet	3.6360	Included	0.000
Sun	17 Jun	Mobile Internet	0.1440	Included	0.000
Mon	18 Jun	Mobile Internet	0.7070	Included	0.000
Tue	19 Jun	Mobile Internet	1.6439	Included	0.000
Wed	20 Jun	Mobile Internet	2.5932	Included	0.000
Thu	20 Jun 21 Jun	Mobile Internet	1.0766	Included	0.000
Fri	21 Jun 22 Jun	Mobile Internet	2.0312	Included	0.000
Sat	23 Jun	Mobile Internet	6.5368	Included	0.000
Sun	24 Jun	Mobile Internet	1.2888	Included	0.000
Mon	25 Jun	Mobile Internet	1.8930	Included	0.000
Tue	26 Jun	Mobile Internet	2.5629	Included	0.000
Wed	27 Jun	Mobile Internet	1.7224	Included	0.000
Thu	28 Jun	Mobile Internet	2.0742	Included	0.000
Fri	29 Jun	Mobile Internet	2.1628	Included	0.000
Sat	30 Jun	Mobile Internet	0.6887	Included	0.000
Sun	01 Jul	Mobile Internet	0.0210	Included	0.000
Mon	02 Jul	Mobile Internet	0.1371	Included	0.000
Tue	02 Jul	Mobile Internet	1.9865	Included	0.000
Wed	04 Jul	Mobile Internet	1.7386	Included	0.000
Thu	04 Jul	Mobile Internet	0.2119	Included	0.000
Fri	06 Jul	Mobile Internet	0.0091	Included	0.000
Sat	00 Jul	Mobile Internet	3.1018	Included	0.000
Sun	07 Jul	Mobile Internet	4.0552	Included	0.000
Mon	09 Jul	Mobile Internet	0.0402	Included	0.000
Tue	10 Jul	Mobile Internet	0.0402	Included	0.000
Wed	10 Jul	Mobile Internet	0.0423	Included	0.000
		Modile internet		included	
Total ((udtd)		47.1047		£0.000