


117 Recruit Hospitality Ltd  
1 Nursery Place  
Whitehaven  
Cumbria  
CA28 8QF

TalkTalk (TTBusiness),  
PO Box 674,  
Salford,  
M5 0NJ

 **0800 083 3003**

**ACCOUNT No.** 882 01486287

**INVOICE No.** 18169515

**INVOICE DATE** 27 Apr 2018

**DUE DATE** 11 May 2018

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## Invoice Summary

### Customer Details

Your Previous Balance	58.74
Payment Received	58.74CR
<b>Balance Brought Forward</b>	<b>0.00</b>

<b>Summary of new charges</b>	<b>Amount (£)</b>
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Recurring Charges	48.95
Fixed Line Calls	0.00

Sub Total Excluding VAT	48.95
VAT @ 20%	9.79

**TOTAL NOW DUE** **58.74**

### Important – Updating Your Contact Preferences

We regularly have relevant customer offers about our products. Make sure your contact preferences are updated by visiting the Support Centre or contacting Customer Services

Visit Support Centre - [www.talktalkbusiness.co.uk/myprofile](http://www.talktalkbusiness.co.uk/myprofile)

### Need to query this bill?

Raise a case online with our Support Centre – the online account management service that lets you take control of your TalkTalk Business account.

Visit  
[www.talktalkbusiness.co.uk/support](http://www.talktalkbusiness.co.uk/support)

### Get the biggest 4G mobile data allowance for the most affordable price

Ideal for business users who want to do more whilst on the move

[www.talktalkbusiness.co.uk/mobile](http://www.talktalkbusiness.co.uk/mobile)

TalkTalk Business is a trading name of TalkTalk Communications Limited. Registered office TalkTalk Group Plc, 11 Evesham Street, London, W11 4AR  
Registered in England and Wales No. 3849133 VAT No. 744 0320 68 Part of the TalkTalk Group

## Understanding your bill

- 1. Personal details:** includes contact name, account name, address and account information. Please let us know if any of these details are incorrect so we can update your account.
- 2. Call charges:** this shows a summary of your usage charges, further detail and itemisation is shown on subsequent pages.
- 3. Line rental:** this is your monthly charge for the use of your telephone lines.  
**New customers:** If this is your first TalkTalk Business bill your line rental charge may be higher than you expected. This invoice covers a part month subscription to cover the time between connection and your next invoice, plus one month line rental charged in advance.
- 4. Other charges, discounts and credits:** these are either charges for additional services such as itemised billing or one off credits or discounts.
- 5. VAT:** the amount of VAT applied to your bill - some services may be VAT exempt.
- 6. Total amount due date:** the date that payment is due and the total amount owing.
- 7. Contacting us:** to ensure the best possible service, please contact us using the number on the front of your invoice.
- 8. Remittance advice:** if you pay by post or at your bank, please use the tear off remittance advice.

**1** ————

**2-3** ————

**4** ————

**5** ————

**6** ————

**7** ————

**8** ————

Invoice Summary	Amount (£)
<b>Customer Details</b>	
Your Previous Balance	17.72
Payment Received	0.00
Balance Brought Forward - Overdue	17.72
<b>Summary of new charges</b>	
Recurring Charges	12.84
Fixed Line Calls*	0.84
Other Charges and Credits	1.00
Sub-Total Excluding VAT	15.78
VAT @ 20%	3.19
<b>TOTAL NOW DUE</b>	<b>36.69</b>

The above charges are for illustration purposes only

## Contacting TalkTalk Business

We've made it as easy as possible for you to get in touch with us if you have a question about your account.

- Phone** Call us on the number shown on the front of your invoice
- Email** Contact TalkTalk Business at [customerservices@talktalkbusiness.co.uk](mailto:customerservices@talktalkbusiness.co.uk)
- Post** Customer Services, TalkTalk (TTBusiness), PO Box 674, Salford, M5 0NJ
- Fax** You can fax your queries or documents to us on 0800 083 3008

## Moving premises

Moving your business? Opening up a new office?  
Call to discuss your IT and Telecommunications requirements.  
Contact number overleaf.

If you need to tell us about a new address, simply contact TalkTalk Business and we'll take care of the rest.

## Useful Information

### Directory services

Looking for a number? Contact TalkTalk Business directory services on 118 114.

### Complete communications

Whatever communication solution you're looking for - ask TalkTalk Business first! We've got a complete range of products and services designed to meet your individual needs.

### Alternative Dispute Resolution (ADR)

We are a member of the ADR scheme (operated by the CISAS : Communications and Internet Services Adjudication Scheme), providing independent mediation for complaints that remain unresolved after 8 weeks. This scheme is free of charge to eligible customers – for further information visit the 'Contact Us' section on our website.

### Get mobile

TalkTalk Business can now offer you the complete mobile service. You can choose from most packages and tariffs available on the market, saving you money while retaining high levels of TalkTalk Business service.

### System requirements

From total managed solutions to a single phone, we can help. Call us now to discuss your requirements.

## Ways to pay your bill



### Direct Debit

Direct Debit is the easiest way to pay your invoice. If you're not already set up for Direct Debit call us now with your bank details and let TalkTalk Business take care of the rest.



### Telephone or Internet banking

Contact your bank and quote sort code 40-02-50, account number 91283340 and your TalkTalk Business account



### Cheque

Make your cheque payable to TalkTalk Business. Insert into the envelope provided, together with the tear off slip at the bottom of your bill. Do not include any other details in this envelope. Please write your account number on the back of the Cheque - you will find this on the front of your invoice.



### Other ways to pay

You can make a payment at your bank by using the remittance advice overleaf. You may be charged by your bank for this service. We accept all major credit cards and debit cards - call us to make a payment.

## Detailed Charges

**Account:** Recruit Hospitality Ltd

**Account Number:** 01486287

<b>Recurring Charges</b>		<b>Amount (£)</b>
7 Day Business Support		0.00
7 Day Business Support		0.00
Complete Fibre Business BB		31.00
Fibre Line Rental		16.95
Single Static IP		1.00
<b>Fixed Line Calls</b>		<b>Amount (£)</b>
	<b>Calls</b>	<b>Duration (H:M:S)</b>
Local	15	3:05:01
Mobile	8	0:07:59
National	1	0:00:03
Other	19	2:22:42
<b>Total</b>		<b>48.95</b>

## Line ID Summary

**Account:** 1486287 - Recruit Hospitality L

**Account Number:** 01486287

**Line ID:** 01946328310

<b>Recurring Charges</b>		<b>Period</b>	<b>Amount (£)</b>
7 Day Business Support		25/03/2018 - 24/04/2018	0.00
Fibre Line Rental		25/04/2018 - 24/05/2018	16.95

<b>Fixed Line Calls</b>	<b>Calls</b>	<b>Duration (H:M:S)</b>	<b>Period</b>	<b>Amount (£)</b>
Local	15	3:05:01	28/03/2018 - 24/04/2018	0.00
Mobile	8	0:07:59	28/03/2018 - 24/04/2018	0.00
National	1	0:00:03	28/03/2018 - 24/04/2018	0.00
Other	19	2:22:42	28/03/2018 - 24/04/2018	0.00

<b>Total</b>			<b>16.95</b>
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**Line ID:** 01946328310

<b>Recurring Charges</b>		<b>Period</b>	<b>Amount (£)</b>
7 Day Business Support		25/03/2018 - 24/04/2018	0.00
Complete Fibre Business BB		25/04/2018 - 24/05/2018	31.00
Single Static IP		25/03/2018 - 24/04/2018	1.00

<b>Total</b>			<b>32.00</b>
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## Itemised Calls

**Account:** 1486287 - Recruit Hospitality Ltd  
**Account No:** 01486287  
**Subscriber:**  
**Line ID:** 01946328310

### Local

Date	Time	Number Dialed	Duration	Cost	Destination
24/04/2018	17:14:58	0194662963	0:00:41	0.0000	WHITEHAVEN
22/04/2018	15:27:42	0194666111	0:00:11	0.0000	WHITEHAVEN
18/04/2018	21:26:50	0194662963	0:00:57	0.0000	WHITEHAVEN
17/04/2018	19:25:03	01946694959	0:00:31	0.0000	WHITEHAVEN
17/04/2018	14:01:06	01946692241	0:01:27	0.0000	WHITEHAVEN
16/04/2018	19:15:18	0194662963	0:00:32	0.0000	WHITEHAVEN
16/04/2018	19:13:14	0194667770	0:00:31	0.0000	WHITEHAVEN
16/04/2018	19:11:49	0194667770	0:00:48	0.0000	WHITEHAVEN
16/04/2018	13:28:25	01946692241	0:05:18	0.0000	WHITEHAVEN
14/04/2018	22:53:00	01946694959	0:45:28	0.0000	WHITEHAVEN
13/04/2018	00:50:13	01946694959	1:37:37	0.0000	WHITEHAVEN
04/04/2018	20:35:01	01946694959	0:00:26	0.0000	WHITEHAVEN
31/03/2018	20:56:44	01946694959	0:05:36	0.0000	WHITEHAVEN
31/03/2018	19:31:27	0194666653	0:02:54	0.0000	WHITEHAVEN
28/03/2018	19:56:08	01946694959	0:22:04	0.0000	WHITEHAVEN

### Mobile

Date	Time	Number Dialed	Duration	Cost	Destination
23/04/2018	18:19:32	07835919224	0:01:47	0.0000	O2 MOBILE
23/04/2018	11:49:04	07835919224	0:01:18	0.0000	O2 MOBILE
23/04/2018	11:13:15	07835919224	0:00:24	0.0000	O2 MOBILE
23/04/2018	09:30:26	07835919224	0:00:09	0.0000	O2 MOBILE
23/04/2018	07:43:17	07835919224	0:04:08	0.0000	O2 MOBILE
23/04/2018	07:42:58	07835919224	0:00:04	0.0000	O2 MOBILE
22/04/2018	12:32:29	07907728563	0:00:03	0.0000	O2 MOBILE
04/04/2018	12:27:25	07812666787	0:00:06	0.0000	T-MOBILE

### National

Date	Time	Number Dialed	Duration	Cost	Destination
22/04/2018	12:31:45	01706860850	0:00:03	0.0000	ROCHDALE

### Other

Date	Time	Number Dialed	Duration	Cost	Destination
23/04/2018	09:07:48	03713769960	0:01:52	0.0000	SERVICES G
22/04/2018	18:55:42	03458353846	0:02:03	0.0000	SERVICES G
22/04/2018	18:18:12	03459758758	0:02:11	0.0000	SERVICES G
20/04/2018	15:49:46	03713769960	0:00:22	0.0000	SERVICES G
18/04/2018	21:16:51	03451720088	0:01:06	0.0000	SERVICES G
18/04/2018	18:19:08	03453666675	0:00:06	0.0000	SERVICES G
09/04/2018	12:48:40	03450520000	0:40:09	0.0000	SERVICES G
09/04/2018	09:43:04	08009172222	0:27:15	0.0000	FREE
08/04/2018	12:25:58	03459758758	0:00:09	0.0000	SERVICES G
08/04/2018	12:22:04	03459758758	0:00:55	0.0000	SERVICES G
08/04/2018	10:10:54	03459758758	0:06:19	0.0000	SERVICES G
08/04/2018	08:03:50	03459758758	0:00:50	0.0000	SERVICES G
08/04/2018	08:00:19	03453014455	0:01:06	0.0000	SERVICES G
08/04/2018	07:40:50	03453014455	0:01:00	0.0000	SERVICES G
07/04/2018	01:01:45	03456060973	0:00:32	0.0000	SERVICES G
07/04/2018	01:01:04	03456060973	0:00:04	0.0000	SERVICES G
04/04/2018	18:35:25	03456722999	0:05:19	0.0000	SERVICES G
04/04/2018	18:11:37	03450520000	0:21:19	0.0000	SERVICES G
04/04/2018	14:20:46	03458353844	0:30:05	0.0000	SERVICES G