

**CONTACT US**

✉ home@iresa.co.uk

Monday - Friday : 8am - 6pm

Planning on moving home, please notify us by email or from your online account.

ACCOUNT**ENERGY TYPE**💡 **ELECTRICITY****CUSTOMER NUMBER**

1000006551

Mr Matthew Ling,
1
Chantry Close
DERBY
DE3 0TG**YOUR ACCOUNT NUMBER**

3000011307

Your Monthly Energy Bill

For ELECTRICITY supply to 1 Chantry Close DERBY DE3 0TG

Statement Period: 01 March, 2018 - March 31, 2018**Date:** 18 April, 2018

Opening Balance on 01 March, 2018		-£ 2.23
Total Charges (including VAT and Discounts) this period (DR)		£ 29.35
Total Interest for this period (CR)		£ 0.10
Total Payment/Refund for this period (CR)		£ 27.14
27 March, 2018	TRF3000011306-3000011307	£ 1.21
22 March, 2018	PM001WW31RX9KR	£ 23.70
06 March, 2018	TRF3000011306-3000011307	£ 2.23
Closing Balance on 31 March, 2018		-£ 4.34

- Your MONTHLY payment will continue to be taken out of your bank account through DIRECT DEBIT in advance of supply.
- All other relevant terms and conditions apply.

- CR - Credit or Payments made into this account.
- DR - Debit or Deductions from this account.
- Closing Balance - The amount left in this account on the specified date after all deductions.

Here is information about your tariff to help you to compare it with others available, and switch if you find one that is better for you. We are required to give you this information by the regulator

ABOUT YOUR TARIFF: IRESA Flex 4 12 month Fixed Direct Debit

RATE PER KWH	STANDING CHARGE	ACTUAL USAGE, LAST 12 MONTHS	PAYMENT METHOD
10.900p	12.720p	---KWh	Direct Debit

PERSONAL PROJECTION INFORMATION

If you continue to use the same amount of electricity over the next 12 months, we estimate your total costs will be ---. This includes all added charges, discounts and VAT. If our prices or your usage changes, the projection will too. (For information on how we work this out,

ARE YOU ON THE BEST TARIFF FOR YOU?

You are currently on our best tariff. For impartial advise on switching tariff or supplier, visit www.consumerdirect.gov.uk OR call

ELECTRICITY you've used this period:

Meter Serial Number

D09C48088



Meter Register Id: 1

Meter Unit: KWH

PERIOD	DESCRIPTION	START	END	R (p/kWh)	USAGE (kWh)
26-Mar-18 - 31-Mar-18	Estimated read	52331.00	52364.00	10.900	33.00
28-Feb-18 - 26-Mar-18	Customer own read	52143.70	52331.00	10.900	187.30

Cost of 220.30kWh at rate(s) stated. £ 24.01

Total Consumption £ 24.01

Standing Charge for 31 days, (31days at 12.72p/day) £3.94

Total VAT on Consumption and Standing Charge (5%) £ 1.39

Total Cost of Energy Used £ 29.35

UNHAPPY WITH OUR SERVICE ?

Please contact us by email: home@iresa.co.uk or go to www.iresa.co.uk. Write to Customer Service Manager, Iresa Limited, The Quadrant Business Centre Nuart Road, Beeston, Nottingham, England, NG9 2NH.

We will do all we can to listen to you, understand the issue and resolve it straight away. If we are not able to resolve the issue immediately, we aim to resolve it within 14 days.

UNRESOLVED COMPLAINT

If your complaint remains unresolved after 8(eight) weeks or you are unhappy with the resolution, you may contact the Energy Ombudsman on 03304401624 (Textphone 03304401600) or via www.energy-ombudsman.org.uk

The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Their final decision is binding on the energy supplier, not the customer.

YOUR ELECTRICITY SUPPLY NUMBER

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	11	0001	0423 930

EMERGENCY OR ENERGY CUT

Call 08006783105

YOUR ELECTRICITY DISTRIBUTOR
Western Power Distribution

<https://www.westernpower.co.uk>
<https://twitter.com/wpduk>