

Our Customer Care  
Team are happy to  
assist you



MR Edward Garven  
34 STATION ST  
Whitebridge NSW 2290

Dear MR Edward Garven,

12/01/2018

Electricity Account: 9348129  
Gas Account: 9348130  
Electricity Address: 34 Station St Whitebridge NSW 2290  
Gas Address: 34 Station St Whitebridge NSW 2290

## Electricity and Gas Price Change Notification Effective 1 January 2018

Hi MR Edward Garven,

Due to an increase in wholesale and supply costs in New South Wales, we are making some changes to our residential rates. Your new rates can be viewed below and will be effective from 1 January 2018.

All other discounts or concessions, where eligible, will stay the same so you will continue to enjoy these benefits.

### Manage your energy bills

We are always looking for ways to help. To avoid bill shock, you can now make changes to the frequency or amount you are paying on your pre-pay instalments through online account management at [www.dodo.com.au](http://www.dodo.com.au)

While you are there, why not also check out our energy saving tips to help lower your bills.

Kind regards,

**Dodo Power & Gas Team**

## Your new electricity and gas rates:

Price Plan: E2EAR-MTOU1		Old Rates		New Rates	
	Units	Ex GST	Inc GST	Ex GST	Inc GST
Daily Supply Charge	c/day	91.94	101.134	101.05	111.155
Usage Peak	c/kWh	52.29	57.519	60.92	67.012
Usage Shoulder	c/kWh	22.13	24.343	25.78	28.358
Usage Off Peak	c/kWh	13.65	15.015	15.90	17.490

Distributor Zone: Jemena Coastal Price Plan: G2JGCR-MAT1		Old Rates		New Rates	
	Units	Ex GST	Inc GST	Ex GST	Inc GST
Daily Supply Charge	c/day	54.44	59.884	57.50	63.250
Usage - First 20.8 MJ per day	c/MJ	4.05	4.455	4.40	4.840
Usage - Next 20.4 MJ per day	c/MJ	2.35	2.585	2.70	2.970
Usage - Next 49.3 MJ per day	c/MJ	2.35	2.585	2.65	2.915
Usage - Next 2655 MJ per day	c/MJ	2.35	2.585	2.60	2.860
Usage - Next 11000 MJ per day	c/MJ	2.20	2.420	2.35	2.585
Usage - Balance MJ per day	c/MJ	1.80	1.980	2.00	2.200



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask to be connected to Dodo on (03) 8256 6717 during normal business hours 8am-6pm EST Mon-Fri

Si usted necesita un intérprete, por favor llame al Servicio de Interpretación y Traducción (TIS National) al 131 450 y pida que le conecten con Dodo al (03) 8256 6717 durante el horario comercial normal 8am-6pm EST Mon-Fri.

Αν χρειάζεστε διερμηνέα, μπορείτε να καλέσετε την Υπηρεσία Μετάφρασης και Διερμηνείας (TIS National) στο 131 450 και να ζητήσετε συνδεθεί με το Dodo στο 1300 37 47 57 ολεV thV εργάσιμες ώρες thV hmeraV.

如果您需要传译员,请在正常营业时间内致电传译服务处: 131 450, 然后请求转接到 Dodo: (03) 8256 6717 8am-6pm EST Mon-Fri.

Nếu bạn cần một thông dịch viên. Xin vui lòng gọi cho Dịch Vụ Thông Phiên Dịch ( TIS Quốc ) 131450 và yêu cầu được kết nối với Dodo vào (03) 82566717 trong thời gian làm việc bình thường 8am - 6pm. EST Mon-Fri

Wenn Sie einen Dolmetscher benötigen, wenden Sie sich bitte an der Übersetzungs-und Dolmetscher-Service (TIS National) auf 131 450 an und fragen Sie nach Dodo auf (03) 8256 6717 während der normalen Geschäftszeiten 8am-6pm EST Mon-Fri.

Se avete bisogno di un interprete, si prega di chiamare il Servizio traduzioni e interpreti (TIS National) al numero 131 450 e chiedere di essere collegato a Dodo su (03) 8256 6717 durante il normale orario di lavoro 8am-6pm EST Mon-Fri.

إذا كنت بحاجة إلى مترجم اتصل ب 131 450 و اطلب توصيلك ب Dodo على (03) 8256 6717 خلال ساعات العمل الرسمية 8am-6pm EST Mon-Fri.

HEARING IMPAIRED: Hearing Impaired Services. National Relay Service - TTY users phone 133 677 then ask for (03) 8256 6717