

Your electricity bill

Bill date: May 11, 2017

Summary of what you owe

Amount due on your last bill	\$1,637.91
Payment made	-\$1,637.91
Your balance forward	\$0.00
Your new charges (details on following pages)	
Cost of electricity (includes taxes and fees)	\$868.98
Total amount due	\$868.98
Payment due date	May 26, 2017

HOOK UP CELLULAR LLC

YOUR ACCOUNT NUMBER:
7291711000

FOR SERVICE AT:
3126 W Thomas Rd Ste 104

Questions?

- Log in to My Account at aps.com
- Call us at 602-371-6767

More peace of mind, less hassle with AutoPay

Take the worry out of paying your bill each month with the convenience of AutoPay. Your bill is automatically withdrawn from your bank account and we'll send you a monthly email to let you know how much and when. There's no check to mail for added security and your bill is always paid on time, even when you're out of town. To enroll, visit aps.com/autopay.



Your account number **Bill date**
7291711000 May 11, 2017

Mailing address or phone number change?
Please call 602-371-6767 or 800-253-9407.

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HOOK UP CELLULAR LLC
DBA HOOK UP CELLULAR, LLC
3126 W THOMAS RD STE 104
PHOENIX AZ 85017-5315

**When paying in person, please
bring the bottom portion of your bill.**

Total amount due: \$ 868.98

Payment due date: May 26, 2017

Total amount paid: \$ _____

Pay 24 hours-a-day, 7 days a week

- Visit aps.com/paybill
- Download our free, mobile app
- Call 602-371-6555 or 866-776-0445



News from APS

Change to Bill Charge beginning April 2017

The Arizona Corporation Commission (ACC) approved an increase to the Lost Fixed Cost Recovery adjustor (LFCR) which took effect in April 2017.

The LFCR, which recovers some of the lost fixed costs associated with energy efficiency savings and distributed generation increased by 0.5898% to 2.2993%. This change will increase typical monthly general service bills by \$1.36 based on average monthly consumption of 1,430 kilowatt hours or by \$5.79 based on average monthly consumption of 7,182 kilowatt hours.

Your bill impact will vary with your actual energy usage and rate. For additional information on this charge or tips on how to reduce your energy usage, please visit aps.com or call (602) 371-6767 (metro Phoenix) or (800) 253-9407 (other areas).

Things you need to know

Contacting APS

- Visit our website: aps.com
- Call us at:
602-371-6767 (Phoenix) or 800-253-9407 (Other areas)
- Para servicio en español, llame al:
602-371-6861 (Phoenix) ó 800-252-9410 (Otras áreas)
- Hearing impaired:
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:
811 or 800-782-5348
- Electrical emergencies other than power outages, call:
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Billing and collection information

Make checks payable to APS and mail to:

APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

602-371-7607 (Phoenix) or
800-253-9409 (Other areas)

- Your utility bill is due and payable no later than 15 days from the bill date. Late payments will be considered delinquent and are subject to a late payment charge of 1.5% per month.
- If your power is shut off for nonpayment, you must pay the delinquent amount(s) and a deposit or additional deposit before power will be restored.
- **Deposit Guidelines:** APS may require a security deposit for service if the account, during a consecutive 12-month period, becomes delinquent with two or more bills or has been disconnected for nonpayment or, when a Non-Residential customer's financial condition may jeopardize bill payment (determined by APS using a credit scoring worksheet).
- When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:

Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 800-222-7000 (Other areas).
www.azcc.gov



PO BOX 2906
PHOENIX AZ 85062-2906



Your electricity bill
May 11, 2017

HOOK UP CELLULAR LLC

Your account number
7291711000

Service plan: XSmall/Small GS

Meter number: CK2959

Meter reading cycle: 08

Charges for electricity services

Cost of electricity you used

Customer account charge	\$3.65
Delivery service charge	\$17.01
Demand charge - delivery	\$197.83
Environmental benefits surcharge	\$54.33
Federal environmental improvement surcharge	\$0.64
System benefits adjustment	-\$2.06
System benefits charge	\$11.95
Power supply adjustment*	-\$5.42
Metering*	\$11.69
Meter reading*	\$1.97
Billing*	\$2.18
Generation of electricity*	\$386.80
Federal transmission and ancillary services*	\$38.04
Federal transmission cost adjustment*	\$30.00
Four-Corners adjustment	\$13.62
LFQR adjustor	\$17.53
Cost of electricity you used	\$779.76

Taxes and fees

Regulatory assessment	\$1.84
State sales tax	\$44.64
County sales tax	\$5.58
City sales tax	\$21.53
Franchise fee	\$15.63
Cost of electricity with taxes and fees	\$868.98

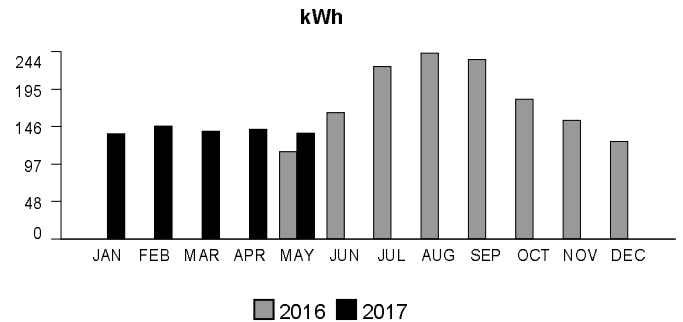
Total charges for electricity services \$868.98

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on May 11	32077
Meter reading on Apr 12	28055
Total electricity you used, in kWh	4022
Demand meter reading	23.91
Your total demand in kW	23.9
Your billed demand in kW	24.0

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	29	29	29
Average outdoor temperature	75°	72°	75°
Your total use in kWh	4022	4159	3547
Your billed demand in kW	24.0	23.0	23.0
Your average daily cost	\$29.96	\$27.40	\$27.37