

NATIONWIDE CORPORATE GROUP HOLDINGS PTY LTD  
Unit 4 40 Waterview St  
CARLTON NSW 2218

ATTN: Mark Behman

## ELECTRICITY

### TAX INVOICE

ACCOUNT ENQUIRIES	133 914
24hrs FAULTS & EMERGENCIES	13 13 88
You local distributor is Ausgrid	
ACCOUNT NUMBER	C713790
NMI NUMBER	41037820149
INVOICE DATE	26 Sep 2017
INVOICE NUMBER	168284

## Your Account Summary

Opening Balance	\$747.54
Payment Received 12/07/2017 - Thank you	-\$632.70
Early Bird Discount (Incl GST)	-\$114.84
<b>Balance carried forward</b>	<b>\$0.00</b>
Electricity charges	\$853.24
Pay on Time Discount on this bill	-\$134.07
<b>Account Balance</b>	<b>\$719.17</b>

You have saved \$480.84 in Pay on Time Discounts

## Account Balance

**\$719.17**

You have chosen to pay by Cheque.  
Due Date: 18/10/2017

## Important Information

Welcome to Commander Power & Gas, please contact us on 133 914 if you need any assistance with your invoice.

To request previous invoices, pay your account or change your account details  
call us on 133 914 between 8am and 6pm AEST Monday to Friday.

**Your Electricity Usage**

U 4/40 WATERVIEW Street, CARLTON , NSW 2218

**Meter Reading**

Next Meter Read: 21 Dec 2017 ± 2 days

NMI 41037820149	Meter	Description	Billed Days	Start Date	End Date	Usage (kWh)	Daily Avg (kWh)
Off Peak Consumption	033685	Reconciled to meter reading	1	27/06/17	27/06/17	1.15	1.15
	033685	Actual usage this period	91	27/06/17	25/09/17	657.60	7.23
Peak Consumption (2	033685	Reconciled to meter reading	1	27/06/17	27/06/17	6.13	6.13
	033685	Actual usage this period	91	27/06/17	25/09/17	429.58	4.72
Shoulder Consumptio	033685	Reconciled to meter reading	1	27/06/17	27/06/17	3.70	3.70
	033685	Actual usage this period	91	27/06/17	25/09/17	1319.59	14.50

Total consumption recorded on meter 033685 as at 27/06/2017 was 28,920.00 kWh and on 24/09/2017 was 31,337.00 kWh.

**New Charges**

	Quantity	Rate (\$)	Total
Peak Consumption (2pm to 8pm business days) 28/06/2017 to 22/09/2017	435.7110 kWh	0.4998	\$217.77
Shoulder Consumption (7am to 2pm and 8pm to 10pm business days, and 7am to 10pm non	1323.2920 kWh	0.2310	\$305.68
Off Peak Consumption (All other times) 28/06/2017 to 25/09/2017	658.7500 kWh	0.1305	\$85.97
Service To Property Charge 28/06/2017 to 25/09/2017	90 Days	1.8473	\$166.26
		<b>Sub Total</b>	<b>\$775.67</b>

**New Charges For Billing Period**

GST Applicable **\$775.67**

**New Charges For Billing Period Inc GST** **\$853.24**

**Discounts**

20% Pay on Time Discount -\$134.07

**Total Charges (incl. GST of \$77.57)** **\$719.17**

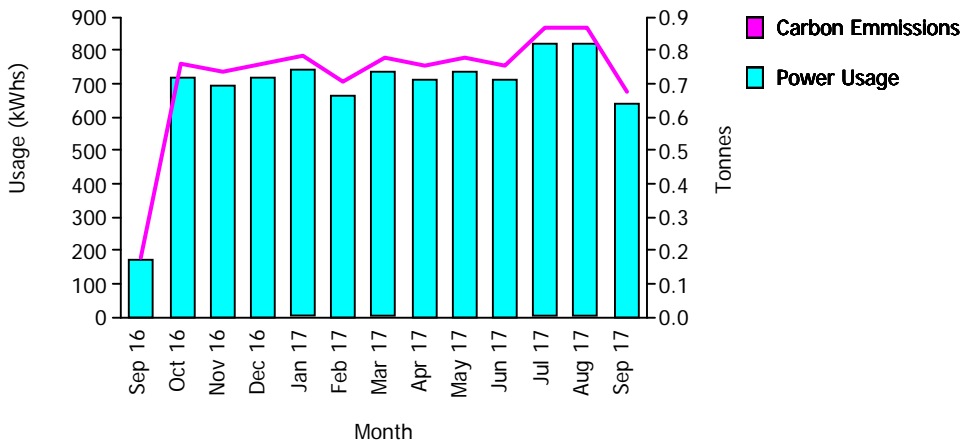
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**Usage at a Glance -Your Average Daily Cost: Total Bill\* \$9.48**

<b>Usage Type:</b>	Peak	Off Peak
<b>Cost per day**</b>	\$2.42	\$0.96

\* Your average daily cost includes concessions and GST. \*\* The cost per day per usage type excludes discounts, concessions, and GST.

**Your Average Daily Usage was 26.86kWh for this bill**



Total greenhouse gas emissions (Tonnes) this account: 2.58

**Payments Received**


Date	Details	Amount
11/07/17	Payment Received (thank you)	\$632.70
13/07/17	Early Bird Discount	\$-114.84
<b>Total Payments</b>		<b>\$517.86</b>

**Plan Details**

<b>Plan Code:</b>	Time Of Use
<b>Local Distributor:</b>	Ausgrid
<b>Contract Length:</b>	Open Contract
<b>Plan Discounts:</b>	20.00% Pay on Time Discount
<b>Payment Method:</b>	The Customer Will Pay By Cheque

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call us on 133 914 between 8am and 6pm AEST Monday to Friday.**

## Important Information

 **If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask to be connected to Commander on 1300 857 073 during normal business hours 8am-6pm EST Mon-Fri**

Sí usted necesita un intérprete, por favor llame al Servicio de Interpretación y Traducción (TIS National) al **131 450** y pida que le conecten con **Commander** al **1300 857 073** durante el horario comercial normal 8am-6pm EST Mon-Fri.

Αν χρειάζεστε διερμηνέα, μπορείτε να καλέσετε την Υπηρεσία Μετάφρασης και Διερμηνείας (TIS National) στο **131 450** και να ζητήσετε συνδεσει με το **Commander** στο **1300 857 073** όλες της εργάσιμες ώρες της ημέρας 8am-6pm EST Mon-Fri.

**如果您需要传译员, 请在正常营业时间内致电传译服务处: 131 450, 然后请求转接到 Commander: 1300 857 073 8am-6pm EST Mon-Fri.**

Nếu bạn cần một thông dịch viên. Xin vui lòng gọi cho Dịch Vụ Thông Phiên Dịch (TIS Quốc) **131450** và yêu cầu được kết nối với **Commander** vào **1300 857 073** trong thời gian làm việc bình thường 8am-6pm EST Mon-Fri.

Wenn Sie einen Dolmetscher benötigen, wenden Sie sich bitte an der Übersetzungs-und Dolmetscher-Service (TIS National) auf **131 450** an und fragen Sie nach **Commander** auf **1300 857 073** während der normalen Geschäftszeiten 8am-6pm EST Mon-Fri.

Se avete bisogno di un interprete, si prega di chiamare il Servizio traduzioni e interpreti (TIS National) al numero **131 450** e chiedere di essere collegato a **Commander** su **1300 857 073** durante il normale orario di lavoro 8am-6pm EST Mon-Fri.

**131 450 و اطلب توصيلك ب Commander على 1300 857 073 خلال ساعات العمل الرسمية إذا كنت بحاجة إلى مترجم اتصل ب 8am-6pm EST Mon-Fri.**

**Hearing Impaired: Hearing Impaired Services. National Relay Service - TTY users phone 133 677 then ask for (03) 6215 7838**

**Payment Assistance.** If you are having difficulty paying your instalments, please call our customer service team to discuss payment arrangements, rebates and other assistance that may be available to you. We can also provide information about our Hardship Program and independent Financial Counselling services.

**Concessions & Rebates.** If you are a holder of a valid pension card, you may be eligible for the Low Income Household Rebate, Family Energy Rebate, the Medical energy Rebate or the Life Support Rebate. You may also be eligible for the Family Energy Rebate if you received the Family Tax Benefit A or B last Financial Year. Please call us for more information, or to apply for these rebates.

**Moving Premises?** Please provide us with 3 days notice if you are vacating your premise. Please ask us about product and services that may be available in your new premises.

**Access to Meters.** Please ensure that safe and easy access to your metres is available for us and your Local Distributor. We will issue an estimated bill if your meters cannot be read.

**Customer Service or Complaints?** Please tell us if you have any concerns about our service. We take your feedback seriously, as it is the best way for us to identify and correct our processes. You also have the right to ask to have your complaint referred to a higher level within our customer service centre on 133 914.

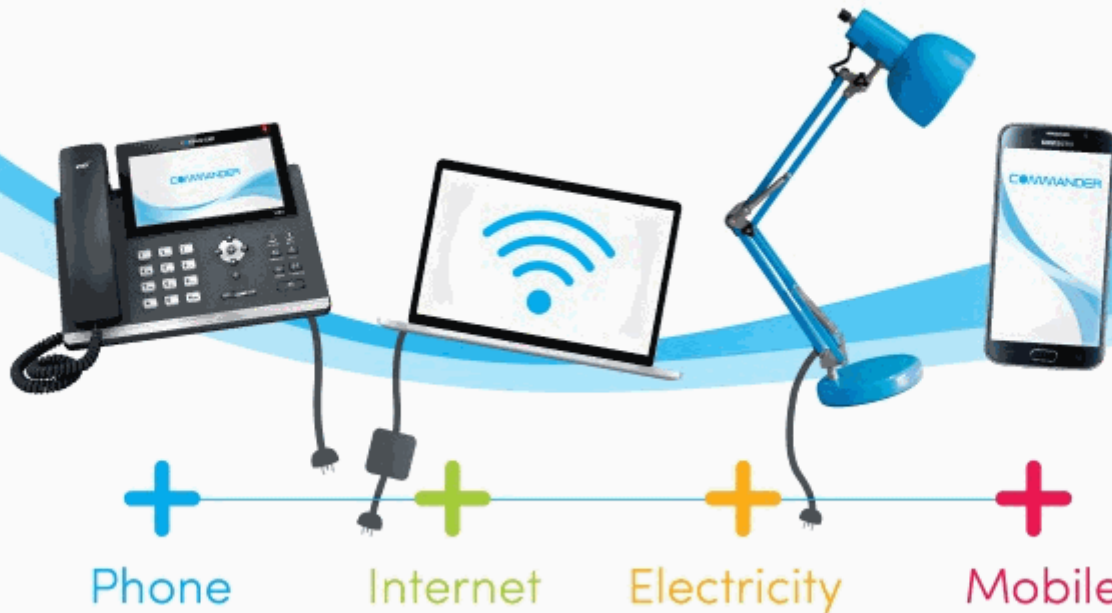
**Ombudsman Service.** If you remain unhappy with our resolution of your complaint, you also have the right to refer the complaint to the energy industry ombudsman. Call the Energy and Water Ombudsman (NSW) Ltd (EWON) on 1800 246 545, a free and independent alternative dispute resolution scheme [www.ewon.com.au](http://www.ewon.com.au)

**More Information.** Our Terms & Conditions, Customer Charter and our policies about Privacy, Complaint Handling and our Hardship Program are available on our website, or on request, free of charge.

**Contact Us.** You can call us on 133 914; email us at [cpg.customer@commander.com](mailto:cpg.customer@commander.com); or write to us at PO BOX 631 Collins St West, Melbourne. VIC 8007.


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# MIX, MATCH & BUNDLE YOUR SERVICES WITH COMMANDER




Find out more on 1300 959 576 or visit [commander.com.au](http://commander.com.au)

## Commander Power & Gas Payment Options

 **By Mail** Post your payment to:  
Commander Power & Gas  
P.O. Box 631 Collins St West VIC 8007

 **Pay by Phone (133 914)**  
Call us to pay by credit card.

 **Payment in Person**  
Please present this account (see below) intact with payment at any Australia Post outlet.  
A fee may apply.

 **Commander Power & Gas Payment in Person**  
Please present this account intact with payment at any Australia Post outlet



\*3122 71379091



**Billers Code:** 214387  
**Ref:** 7137904

**Telephone & Internet Banking - BPAY**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. A fee may apply. More Info: [www.bpay.com.au](http://www.bpay.com.au)

**Due Date:** 18/10/2017

**Payment Due:** \$719.17

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