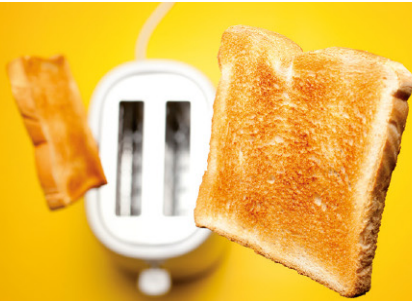


Account number

671 091 018 843

Bill date: 13 Jun 2017



edfenergy.com

0800 096 9000

8am-8pm Mon-Fri, 8am-2pm Sat

24 hour emergencies:

Electricity: call 105

Gas: 0800 111 999



Page 1 of 3

Mr Alexander Campbell
158 Coverts Road
Claygate Esher
KT10 0LH

Supply Address:

158 Coverts Road, Claygate, Esher, KT10
0LH

K

Hello Mr Alexander Campbell,

Your first electricity and gas bill

For 06 April 2017 - 13 June 2017 (69 days)

You paid us (2 payments of £117.00)	£234.00 credit
Your charges for this period (including VAT)	£177.15
Your new account balance	£56.85 in credit

Could you pay less?



Over the next 12 months

Electricity personal projection: £806.03

Gas personal projection: £953.91

This is based on an estimate of your usage last year. It includes our current prices, as well as discounts or charges, like VAT.



Our cheapest overall tariffs

You're already on our cheapest electricity tariff available for your meter, but over the next year you could save **£79.80** by keeping Direct Debit and switching your **gas** to our cheapest fixed tariff available for your meter, *Online Saver Jun18v2*.

Accurate as at 14 Jun 2017. Please note, we frequently withdraw and launch new tariffs, so whilst the cheapest tariff we have shown was available on sale at the time we processed this bill, please do look at edfenergy.com to see what's currently on offer.

Your monthly payments are staying the same

Your annual billing period is **6 Apr 2017 - 12 Jan 2018**.

Because your monthly payments are staying the same, there is nothing you need to do at the moment.

If you'd like to make any changes to your Direct Debit, a minimum of four working days' notice is needed before your next payment.

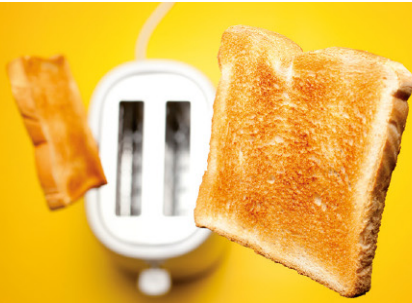
Remember - It might be worth thinking about switching your tariff or supplier.

Please note that switching tariffs may involve changing to materially different terms and conditions.

For more about your current tariff, see page 2.



Scan this QR code with your smartphone or tablet to compare tariffs and see if you can save money.



edfenergy.com

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About your charges

⚡ Electricity

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter: Z14N240983 Tariff: Blue+Heating Protect Apr19 - Direct Debit					
06 Apr 17 - 13 Jun 17	12374 YOUR READ	12730 YOUR READ	356 kWh	x 14.90p=	£53.04
Standing charge (69 days @ 18.00p per day)					£12.42
Total electricity charges for this period					£65.46

🔥 Gas

Period	Previous reading	Latest reading	Gas units used	kWh rate	Charge
Meter: 4070631S Tariff: Blue+Heating Protect Apr19 - Direct Debit					
06 Apr 17 - 13 Jun 17	2596 YOUR READ	2678 YOUR READ	82 = 2597 kWh ¹	x 3.312p=	£86.01
Standing charge (69 days @ 25.00p per day)					£17.25
Total gas charges for this period					£103.26

¹Your gas meter measures usage in units, but like all suppliers, we have to do a bit of maths to turn it into kWh. Here's how it works:

GAS UNITS USED X 2.83 X CALORIFIC VALUE (39.4) X VOLUME CORRECTION (1.02264) ÷ 3.6

Subtotal	£168.72
VAT @ 5% of £168.72	£8.43
Total charges for this period	£177.15

⚡ Electricity

Supply number:

S	01	801	300
	19	0002	8027 513

Distributor:

UK Power Networks, Customer Relations, Fore Hamlet, Ipswich, Suffolk, IP3 8AA. Call 0845 601 4516

About your tariff

Page 2 of 3

You can use the information below to compare your current tariff with others.

⚡ Electricity

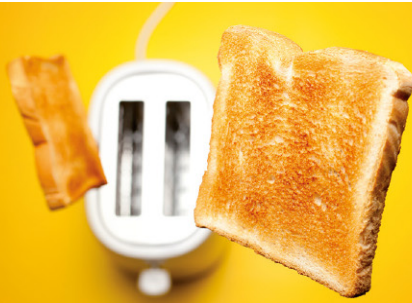
Tariff name	Blue+Heating Protect Apr19
Payment method	Budget Direct Debit (Monthly)
Tariff end date	30 Apr 2019
Exit fee (for early cancellation of tariff)	None
Annual consumption (based on estimates)	4,711 kWh

🔥 Gas

Tariff name	Blue+Heating Protect Apr19
Payment method	Budget Direct Debit (Monthly)
Tariff end date	30 Apr 2019
Exit fee (for early cancellation of tariff)	None
Annual consumption (based on estimates)	24,675 kWh

🔥 Gas

Meter point reference:
610152802



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0800 096 9000

8am-8pm Mon-Fri, 8am-2pm Sat

24 hour emergencies:

Electricity: call 105

Gas: 0800 111 999



Frequently asked questions

If my personal projection is £1,759.94 then how can my monthly Direct Debit be £117.00?

Your personal projection is a comparison tool. It enables you to see how much your energy will cost over the next 12 months if you use the same amount as last year. This is useful if you want to understand energy prices over time or compare your tariff with others available. We work out your Direct Debit a little bit differently. This forecast will include any past balance and it also accounts for typical UK weather patterns. That way, any unusual weather last year doesn't mean you're paying too much or too little this year. The aim is to help you smooth your payments over the year as much as possible.

About your TCR

Electricity Tariff Comparison Rate (TCR): **17.88p per kWh**

Gas Tariff Comparison Rate (TCR): **4.25p per kWh**

These TCRs are for your Blue+Heating Protect Apr19 electricity and gas tariffs paying by Budget Direct Debit (Monthly). VAT is included. You can use them to help you easily compare the prices of other available electricity and gas tariffs by checking against their TCRs.

They are not an actual price and are based on the consumption of a typical user of electricity (3,100 kWh/year) and gas (12,500 kWh/year). The amount you are charged will vary depending on how much energy you use.

Call us on **0800 096 9000** or visit **edfenergy.com** for more details on your tariff and on the calculation of the TCR.

About your usage

Page 3 of 3

We don't have enough information to show you a full comparison of this bill with the same period last year. These graphs will update on future bills as we gather more information about your consumption on each meter.

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iwill.org.uk/pledge/edf-energy