



Account number **GP 0024 4173**

Bill reference M004 40

Bill issue date 24 Jun 2017

MR. A RICHARDS
GROUP DIRECTOR
LIBERATE IT SERVICES LTD
16 SMITHFIELD AVENUE
TROWELL
NOTTINGHAM
NG9 3PD

This bill is for

- > **Bundled services** including
 - 1 bundle
- > **Phone services** including
 - 01159 302189
- > **Broadband services** including
 - 1 Broadband service(s)

BT Business bill

The total owed on this account is **£42.48** including VAT.

Thank you for paying by Direct Debit - this payment will be taken from your bank account on or just after 8 July.

- **Some of our prices are changing.** During July 2017, some of our prices will increase. You'll find all the details, including which products are affected at bt.com/pricechange2017
- Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

If there's anything you need, we're here to help

Your BT Business Team

Online billing - available now.



You can make payments, switch off your paper bill to go completely paper-free, analyse your bill to see if any savings can be made and much more.

bt.com/business/billoptions

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Paying your bill

Your payment will be collected by Direct Debit on or just after 8 July

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, 0845 600 6156 .

Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

Contacting BT

Please have your account number ready. It's in the top right hand corner.

Billing enquiries

0845 600 6156

or www.bt.com/billing

Sales, Product information

0800 400 400

or www.bt.com/bill/productsandservices

Faults and service problems

0800 800 154

or www.bt.com/bill/help



If you have a textphone or use the Next Generation Text Lite App

Please dial 18001 before the number you want e.g. 18001 0800 800 150.

More information is available at ngts.org.uk

Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on www.bt.com) sets out full details of what you can expect from BT.

If you have a complaint :-

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, PO Box 730, Wilderspool Park, Warrington WA4 6WU, www.os-communications.org 0845 050 1614

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

BT Business bill

Section finder

[VAT Summary - 4](#)

[Overview of services - 5](#)

[Charges in detail - 6](#)

Summary of charges this month

Regular charges	£ 52.40	
The fixed charges for your services (eg line rental, package price)		

Discounts	- £ 17.00	
Discounts for your whole account and specific services		

TOTAL not including VAT	£ 35.40	

Total VAT - see VAT summary page 4	£ 7.08	

Total for this bill	=	£ 42.48

Summary of charges for this account

Total for this bill	£ 42.48	

Total outstanding from previous bills	£ 0.00	

Please pay now	=	£ 42.48



Did you know?

You can look into all your charges in detail online and make your bill work for your business.

Just go to www.bt.com/billing

Your VAT summary

VAT summary

Total for items where VAT is charged at 20%	£ 35.40
Total excluding VAT	£ 35.40
VAT at 20%	£ 7.08
Total VAT	£ 7.08
TOTAL which includes total VAT of £ 7.08	= £ 42.48

Important information

Your VAT invoice number
GP002441730041

BT VAT registration number
GB245 7193 48

Tax point
24 June 2017

VAT calculation

Items where VAT is charged at 20%

These figures exclude VAT

Regular charges ▶ 1 Jun-30 Jun 17 £ 52.40

- Bundled services : £ 31.00
- Phone services : £ 15.90
- Broadband services : £ 5.50
- Other account related items : £ 0.00
This is the charge in advance for your BT Broadband Prompt Care at £0.00 per month

Discounts ▶ 1 Jun-30 Jun 17 - £ 17.00

- Bundled services : - £ 17.00

TOTAL for items where VAT is charged at 20% = £ 35.40









Total VAT at 20% £ 7.08

British Telecommunications plc
Registered Office
81 Newgate Street
London EC1A 7AJ
Registered in England
1800000

MR. A RICHARDS
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Overview of your services

Summary of your bill by service category

	Regular charges	Discounts	Total Net charges £	See page
Bundled services 				
1 Bundled service(s)	£ 31.00	- £ 17.00	£ 14.00	 6
Phone services 				
Including 1 phone service(s)	£ 15.90		£ 15.90	 6
Broadband and internet 				
Broadband service(s)	£ 5.50		£ 5.50	 6
Other account related items 				
Account related charges and credits			£ 0.00	 7
TOTALS	£ 52.40	- £ 17.00	£ 35.40	



Colour coded navigation

There's now a separate, colour coded section for each service category, helping you to find your way through the bill.

Your charges in detail

Bundled services

> Charges for bundle BNDL0125802

Regular charges	Amount	VAT rate
Unlimited Infinity and Value Line ▶ 1 Jun-30 Jun 17 This is the charge in advance for your Unlimited Infinity and Value Line at £31.00 per month	£ 31.00	20%
Discounts	Amount	VAT rate
Winter 2017 Infinity Unlimited ▶ 1 Jun-30 Jun 17 Bundle This is the credit in advance for your Winter 2017 Infinity Unlimited Bundle at £17.00 per month. Your offer ends on 1 Feb 19	- £ 17.00	20%
TOTALS	£ 14.00	

Phone services

> Charges for phone service 01159 302189

Regular charges	Amount	VAT rate
BT Business Value Phone Line ▶ 1 Jun-30 Jun 17 This is the charge in advance for your BT Business Value Phone Line Service at £15.90 per month. This line is part of your Bundle - BNDL0125802	£ 15.90	20%
Standard Care ▶ 1 Jun-30 Jun 17 This is the charge in advance for your Standard Care at £0.00 per month	£ 0.00	20%
Usage charges There was no chargeable usage this period		
TOTALS	£ 15.90	

Broadband and internet

> Charges for Broadband service 01159 302189

Regular charges	Amount	VAT rate
Business Broadband Access ▶ 1 Jun-30 Jun 17 The charge for your Broadband Service is included in your Bundle - BNDL0125802	£ 0.00	20%
Static IP ▶ 1 Jun-30 Jun 17 This is the charge in advance for your Static IP at £5.50 per month	£ 5.50	20%
TOTALS	£ 5.50	

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Other account related items



> **Charges** for Account number GP 0024 4173

Regular charges

Amount VAT rate

Broadband Prompt Care ▶ 1 Jun-30 Jun 17

£ 0.00 20%

This is the charge in advance for your BT Broadband Prompt Care at £0.00 per month

TOTALS

£ 0.00