



Mr Hawro  
 Colorpeak Ltd  
 292 High Street  
 Gateshead  
 NE8 1EL

## Contact us

**t:** 0843 227 2377  
 8am - 6pm Monday - Friday  
**e:** [contactus@opusenergy.com](mailto:contactus@opusenergy.com)

**Your account number**  
 880794

**Power cut** call 0800 668 877  
 Your distributor is Northern Electricity  
[www.northernpowergrid.com](http://www.northernpowergrid.com)



**Invoice number** 61656119  
**Invoice date** 02/02/2017

# Your business electricity bill

**For:** Colorpeak Ltd 292 High Street Gateshead NE8 1EL

**Invoice period:** 02 January 2017 to 01 February 2017

Total to pay

**£51.76**

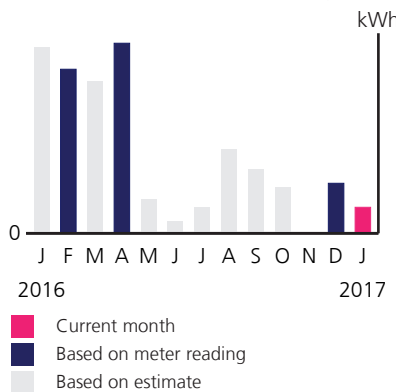
We'll collect this on or soon after 17/02/2017

|  |               |
|--|---------------|
| Balance before this bill                         | £0.00         |
| <b>Charges on this bill</b><br>exc. VAT          | £49.30        |
| VAT at 5% on £49.30                              | £2.46         |
| <b>Total Charges on this bill</b> <i>inc VAT</i> | £51.76        |
| <b>Total to pay</b>                              | <b>£51.76</b> |

Your average usage

8kWh per day

Your average daily usage per calendar month over the last year



This bill is based on an estimated read. Submit a read before 28/02/2017 and we'll use it to calculate your next bill

**To give us a reading:**  
**Online:** [www.opusenergy.com](http://www.opusenergy.com)  
**Email:** [customerreads@opusenergy.com](mailto:customerreads@opusenergy.com)  
**Text:** 07781 482 755

- Please include:**
- Site number
  - Meter serial number
  - The reading date
  - The new reading

Did you know?

You can see how much energy you've used for this month on the back of your invoice. You can access your usage history online at <https://my.opusenergy.com>.

## Since your previous bill

|                                    |                         |              |
|------------------------------------|-------------------------|--------------|
| 02/01/2017                         | Balance brought forward | £83.75       |
| 17/01/2017                         | DD receipt - thank you  | £-83.75      |
| <b>Balance before this invoice</b> |                         | <b>£0.00</b> |

## Readings for meter number D06L91425

| Date       | Reading                   | Multiplier | kWh used   |
|------------|---------------------------|------------|------------|
| <b>00</b>  |                           |            |            |
| 01/01/2017 | 164867.0 <i>Estimated</i> |            |            |
| 16/01/2017 | 164896.0 <i>Customer</i>  | 1.00       | 29.00 kWh  |
| 21/01/2017 | 164901.0 <i>Customer</i>  | 1.00       | 5.00 kWh   |
| 01/02/2017 | 165130.0 <i>Estimated</i> | 1.00       | 229.00 kWh |

## Charges on this bill

### D06L91425 00

|           |                              |        |
|-----------|------------------------------|--------|
| Unit Rate | 5.00kWh at 10.500p per kWh   | £0.52  |
|           | 29.00kWh at 10.500p per kWh  | £3.04  |
|           | 229.00kWh at 10.500p per kWh | £24.04 |

### Other Charges

|                 |                              |        |
|-----------------|------------------------------|--------|
| Standing Charge | 31.00days at 70.000p per day | £21.70 |
|-----------------|------------------------------|--------|

**Charges on this bill** exc. VAT **£49.30**

VAT at 5% on £49.30 **£2.46**

**Total Charges on this bill** inc. VAT **£51.76**

## Site details

|                       |  |          |     |     |     |  |    |          |     |
|-----------------------|--|----------|-----|-----|-----|--|----|----------|-----|
| <b>Site number</b>    | 1127070  |          |     |     |     |  |    |          |     |
| <b>Site reference</b> | Colorpeak Ltd  |          |     |     |     |  |    |          |     |
| <b>Supply number</b>  | <table border="1"><tr><td>S</td><td>05</td><td>801</td><td>257</td></tr><tr><td></td><td>15</td><td>91059364</td><td>484</td></tr></table> | S        | 05  | 801 | 257 |  | 15 | 91059364 | 484 |
| S                     | 05   | 801      | 257 |     |     |  |    |          |     |
|                       | 15   | 91059364 | 484 |     |     |  |    |          |     |

## Contract details

**Contract end date** 30/06/2017

**Relevant date** 31/05/2017

Your current fixed term contract ends on 30/06/2017. You can provide notice at any time before the Relevant Date to terminate your contract from the end of the current fixed term period. This is the latest date you can provide notice to end your current fixed term period.

## Get in touch

**t:** 0843 227 2377  
Calls may be recorded for training and verification purposes.  
**e:** [contactus@opusenergy.com](mailto:contactus@opusenergy.com)  
**w:** [www.opusenergy.com](http://www.opusenergy.com)  
**a:** Customer Service  
Opus Energy Limited, Royal Pavilion,  
2 Summerhouse Road, Northampton NN3 6BJ  
**f:** 0845 223 5445

### Committed to customer service

If you have a complaint, please contact us so we can put things right.

**t:** 0800 630 0841  
**e:** [customercare@opusenergy.com](mailto:customercare@opusenergy.com)  
If your complaint hasn't been resolved to your satisfaction and you'd like the decision to be reviewed by our Operations Director, you can contact his team.  
**t:** 0800 997 8730  
**e:** [operationsdirector@opusenergy.com](mailto:operationsdirector@opusenergy.com)

If you're still not satisfied, you can contact The Ombudsman Services: Energy on 0330 440 1624, or visit [www.os-energy.org](http://www.os-energy.org)

For information about our complaints process visit [www.opusenergy.com/opus-energy-complaints](http://www.opusenergy.com/opus-energy-complaints).

Opus Energy Limited, Reg. No. 4382246, VAT No 818 2900 29, Reg Address: Lambourne House, 311-321 Banbury Road, Oxford, OX2 7JH.