



PUBLIC WORKS COMMISSION
 OF THE CITY OF FAYETTEVILLE
 955 OLD WILMINGTON RD
 FAYETTEVILLE NC 28302-7000
 FORWARDING SERVICE REQUESTED

Account Number	4403510000
Payments - <i>Thank You</i>	-621.66
Current Charges Due 05/23/16	679.71
Total Amount Due	679.71
Payment must be received by 5:30 P.M. on due date to avoid a 5% or minimum \$5 late fee.	
Customer Service: (910) 483-1382	

SERVICE ADDRESS
 MULTIPLE

002014



AUTO**SCH 5-DIGIT 28304 2014 T12:12 2014 1 AV 0.373
 VILLAGE EYE CARE
 3526 VILLAGE DR
 FAYETTEVILLE NC 28304-4554



Important Notice to Water & Sewer Customers
 New rates will apply beginning May 1, 2016. For details, see information in this month's bill or for a complete listing of rates, visit: www.faypwc.com

Service Rate/Description	Current Reading	Prior Reading	Usage	Days of Service	Current Charges	Usage History
260891 MULTIPLIER (1.00)						
Small Power Service	SERVICE FROM 03/29/16 TO 04/26/16				77.52	<p>Usage History (Small Power Service): A bar chart showing monthly usage from April to March. The y-axis ranges from 0 to 2500. Usage peaks in January and February.</p>
Basic Facility Charges					21.90	
Energy Charge- KWH	6449	5950	499	29	50.55	
Wholesale Power Adjustment	6449	5950	499	29	0.00	
NC Sales Tax					5.07	
Non Residential REPS	SERVICE FROM 03/29/16 TO 04/26/16				13.38	
NC Renewable Energy Rider					12.50	
NC Sales Tax					0.88	
CHARGES FOR 3526 VILLAGE DR -201						90.90
137834 MULTIPLIER (1.00)						
Medium power service	SERVICE FROM 03/22/16 TO 04/20/16				436.51	<p>Usage History (Medium Power Service): A bar chart showing monthly usage from April to March. The y-axis ranges from 0 to 5000. Usage peaks in January and February.</p>
Basic Facility Charges					27.90	
Demand charge- KW	21.736		21.736	30	249.96	
Energy Charge- KWH	70905	68561	2344	30	130.09	
Wholesale Power Adjustment	70905	68561	2344	30	0.00	
NC Sales Tax					28.56	
Non Residential REPS	SERVICE FROM 03/22/16 TO 04/20/16				13.38	
NC Renewable Energy Rider					12.50	
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The Fayetteville Public Commission is a publically owned, locally operated electric and water utility provider with rates regulated by a local commission for the benefits of customers.

Our Vision

"To be valued by our customers for improving their quality of life by providing first-rate services and by being a leader in community sustainability."

Payment Terms: This bill is due and payable upon receipt. If payment is not received by the due date, a late fee will be charged, services will be subject to disconnection, and a deposit may be required or increased.

Automatic Bank Draft Program: To sign up for this option, please contact our representatives at (910) 223-4134.

eBill: Receive your bill electronically. Electronic bill includes a no-cost option. Fees may apply.**

By Phone: Check and credit card payments accepted by phone at 1-866-735-7743**

Online payment: www.faypwc.com**

www.faypwc.com

- My Online Account Manager
- Rates/Conservation Information
- Online Energy Audit
- Job Openings

Customer Service

Telephone Service: (910) 483-1382
Monday through Friday
8:00 A.M. to 8:00 P.M., excludes holidays
We receive our highest call volume on Monday:
For your convenience, you may want to call Tuesday through Friday.

Automated Account Information
Available 24 hours a day

Full Service at 955 Old Wilmington Rd.
Monday through Friday
8:30 A.M. to 5:30 P.M., excludes holidays

Emergency/After Hours Call:
Toll Free 1-877-OUR-PWC1
(1-877-687-7921)

Payment Terms/Options

Mail Payment: Return stub in the envelope provided. When using an envelope other than the return envelope provided remit payments to:

PWC PO Box 7000
Fayetteville, NC 28302-7000

Pay By Text: Enroll by phone 1-866-735-7743 or online at www.faypwc.com

Western Union Payment Centers**
PWC payments accepted at any Western Union locations anywhere in the world including these locations:

Eastern/Central Fayetteville
Ace Cash Express: 316 N. Eastern Blvd.
Quick Pack & Ship: 1824 Owen Drive

Explanation of Bill Items

Kilowatt-Hour (kWh) A kWh is equal to 1,000 watts of power used for one hour, or the equivalent of ten 100-watt light bulbs used for one hour.



Food Lion
Participating Stores throughout Fayetteville/
Cumberland County

Ramsey Street
Mail, Ship & Print: 3439 Ramsey St.

Bragg Blvd
Ace Pawn Shop: 5721 Bragg Blvd.

Western Fayetteville
Quick Pack & Ship: 7711 Raeford Rd.
Quick Pack & Ship: 6900 Cliffdale Rd - Ste 8
Tobacco Bazaar: 6107A Yadkin Rd.

Hope Mills
Express Mart: 4582 Cumberland Rd.-Ste 100
VAVA Food Mart: 4928 Cumberland Rd.
Ace Cash Express: 5539 McPhail St.

**Convenience fee applies