



ABA 18

Mr G Benskin T/A Taxlocal Accountants  
121 London Road  
Sawbridgeworth  
Herts  
CM21 9JJ

9328/363  
1904/657/1-2



Customer number  
7598133-8

Quick, easy, always online

[www.affinityforbusiness.co.uk](http://www.affinityforbusiness.co.uk)



0345 357 2424

Monday - Friday 8am - 5pm

For water supply to

121 London Road, Sawbridgeworth, Herts, CM21 9JJ

SPID: To be confirmed

## Your clean water bill

(for information only)

Read 'All About Your Water' in our online leaflet for business customers. You can discover our service promises and more at [www.affinityforbusiness.co.uk](http://www.affinityforbusiness.co.uk)

### Are you ready to switch from April 2017?

If you buy water and wastewater services for a business, charity, public sector or not-for-profit organisation you may be able to choose your supplier from April 2017. To learn how this could help you get a better deal, better service, save money or save water, speak to us or visit [www.open-water.org.uk](http://www.open-water.org.uk)

### We have Changed our Bank account details!

Our new Bank details are  
Account Name: AFFINITY FOR BUSINESS RECEIPTS  
Account Number: 90463132  
Sort Code: 20-74-09

Your balance from last bill -£43.65

25 July 2016

Your payments - thank you -£13.00

Since your last bill up to 1 January 2017

Balance before this bill -£56.65

This bill £18.39

See sheet 2 for full details

**Current balance -£38.26**

see page 2 for payment plan

## No Action Required

## Thank you for paying by Direct Debit

You do not need to do anything about this bill. We will take regular monthly payments starting on 1 February 2017. Please see your schedule on sheet 2.

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Simply go online to find out more

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The paper used for this bill is manufactured from woodpulp from sustainable forests.



We are committed to protecting information about you. If the account holder would like us to speak to someone else on their behalf, we first need the account holder's permission.



## Your charges for this bill

Clean water (service provided by Affinity Water)				
Meter readings	previous	current	Volume	£
For meter number 10_306486	26 actual 12 Jul 2016	29 actual 15 Jan 2017	3 cubic metres	
	12 Jul 16 to 15 Jan 17, 3.00 x £1.0501			£3.15
Standing charge	1 Oct 16 to 31 Mar 17			£15.24
<b>Clean water total</b>				<b>£18.39</b>

## Your questions answered

### << What is a cubic metre?

One cubic metre is 1,000 litres (220 gallons). This is equivalent to approximately 500 kettles, 12 baths or 30 standard showers.

### << What is a standing charge?

A standing charge contributes to the cost of maintaining the water network. This is approved by Ofwat, the water regulator.

## Making your water meter work for you

### How to read your meter

Open the outer lid, remove any polystyrene cover and open any inside lid. Only read the black or white dials.

Any problems? Call us on 0345 357 2424.

<< For more answers to commonly asked questions.....

Visit [www.affinityforbusiness.co.uk](http://www.affinityforbusiness.co.uk)

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1905/857/2-2

## About your payments

### Your previous Direct Debit payments

1 August 2016	-£3.00
1 September 2016	-£2.00
1 October 2016	-£2.00
1 November 2016	-£2.00
1 December 2016	-£2.00
1 January 2017	-£2.00
<b>Total</b>	<b>-£13.00</b>

### Your future Direct Debit payments

1 February 2017	£2.00
1 March 2017	£2.00
1 April 2017	£2.00
1 May 2017	£2.00
1 June 2017	£2.00
1 July 2017	£2.00
1 August 2017	£2.00

You have arranged to pay your Affinity Water account by Direct Debit. The amounts shown will be debited from your bank account on or shortly after the dates shown.

**NO FURTHER ACTION IS REQUIRED BY YOU.**

Need to change anything about your payments? If you need to change your bank details, please call us on **0345 357 2424**, or visit us at [www.affinityforbusiness.co.uk](http://www.affinityforbusiness.co.uk)