



THREE SQUARED PRODUCTION

Unit 34

Moor Park Industrial Est

Tolpits Lane

WD1 8SP

Find us on



Account number

1600 9938 917

Date 03 January 2017

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Invoice number: 698001568503

VAT number: GB 659 3720 08L

Supply Address: Unit 34, Moor Park Industrial Est, Tolpits Lane, WD1 8SP

### Your electricity invoice, actual use

Invoice period 01 December 2016-03 January 2017. VAT on this invoice £79.75

You are on our ELEC BUS FIXED ACQ VJ3 2YR PT2 JAN2017 product



Business account	Your account	
<ul style="list-style-type: none"> <li>➔ Your next monthly payment of £723.00 will be taken on 12th Jan 2017. You don't have to take any action.</li> <li>➔ Thank you for your meter reading. We've used it for your statement.</li> <li>➔ Thank you for your custom.</li> </ul>	Last invoice	£2,621.34 (in debit)
	Payments For full details of payments see over ->	£-723.00
	Opening balance	1,898.34 (in debit)
	<b>Charges this period</b>	
	<b>Energy charges</b>	<b>£377.77</b>
<b>Total climate change levy</b>	<b>£20.98</b>	
<b>Sub total (before VAT)</b>	<b>£398.75</b>	
VAT at 20.00% On £398.75	£79.75	
<b>Invoice total</b>	<b>£478.50</b>	
<b>Current balance</b>	<b>£2,376.84</b>	

- ➔ Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at [scottishpower.co.uk/smallbusiness](http://scottishpower.co.uk/smallbusiness).
- ➔ Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0800 040 7002.
- ➔ We can help you to keep your energy costs down. Simply go to [scottishpower.co.uk/small\\_business](http://scottishpower.co.uk/small_business) for Energy Efficiency tips.

#### Important Contract Information

Fixed Price Period end date: 31st January 2017\*  
Latest date for termination: 1st January 2017

\*Your current fixed price period, under your contract, ends on 31st January 2017. If you wish to terminate your current contract at the end of your fixed price period you must notify us in writing at any point before 1st January 2017. After this date we will automatically move you on to our standard fixed tariff for a further 12 month period which you can terminate by providing us with at least 30 days prior written notice to that effect. If you terminate your contract, but don't appoint a new supplier, you will move to our standard variable Terms and Conditions and prices from 1st February 2017. These prices are higher than our fixed prices and can vary at any time.

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## Energy charges this period

Electricity			
<b>Economy 7 :Day Charge</b>		<b>Meter number E11Z29305</b>	
Start Reading	134549 Customer read 30 Nov 16		
End Reading	137323 Customer read 03 Jan 17		
Units used	2774 = 2774 KWh (kilowatt-hrs) used		
01/12/16 to 03/01/17	Consumption charge, 2774 kWh x 10.700p =		£296.82
01/12/16 to 03/01/17	Standing charge, 34 days x 23.640p =		£8.04
<b>Economy 7 :Night Charge</b>		<b>Meter number E11Z29305</b>	
Start Reading	43980 Customer read 30 Nov 16		
End Reading	44960 Customer read 03 Jan 17		
Units used	980 = 980 KWh (kilowatt-hrs) used		
01/12/16 to 03/01/17	Consumption charge, 980 kWh x 7.440p =		£72.91
<b>Total electricity charges</b>			<b>£377.77</b>
<b>Total energy charges this period</b>			<b>£ 377.77</b>
Levies			
<b>Climate change levy</b>			
<b>Units Used</b>	<b>Non-exempt %</b>	<b>Chargeable KWh</b>	<b>P per unit</b>
3754.00	100 %	3754.00	0.559
<b>Total Levies</b>			<b>£20.98</b>
<b>Payments received</b>			
Payment	12 Dec 16		-£723.00
<b>Total payments received</b>			<b>-£723.00</b>
VAT			
Vat at 20.00% on £398.75			£79.75
<b>Total VAT</b>			<b>£79.75</b>

## Other important information

### Complaints

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0800 040 7002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or [enquiries@os-energy.org](mailto:enquiries@os-energy.org)

### Your supply

Your Electricity is delivered by **UK Power Networks - East of England**. If there's a problem with **UK Power Networks - East of England** equipment, call **0800 783 8838** (24 hours) or write to **UK Power Networks - East of England, Customer Relations Manager, Fore Hamlet, Ipswich, IP3 8AA**. Lines open 24 hours.

### Special Needs

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

### Moving premises?

If you're moving premises, please contact us on **0800 040 7002** within 28 days with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by visiting [www.scottishpower.co.uk/moving](http://www.scottishpower.co.uk/moving) or e-mailing us at [www.scottishpower.co.uk/contactusSME](http://www.scottishpower.co.uk/contactusSME)

### Energy Efficiency

View your consumption information at [www.scottishpower.co.uk/myaccount](http://www.scottishpower.co.uk/myaccount). You can find more information about ScottishPower's Energy Smart Pack at [www.scottishpower.co.uk/Small\\_Business](http://www.scottishpower.co.uk/Small_Business), alternatively you can contact us as at [EnergySmart@scottishpower.com](mailto:EnergySmart@scottishpower.com) or you can phone our free Business Energy Efficiency line on 0800 027 1002.

### Explanation of VAT and Climate Change Levy .

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged but at the lower rate.

**Remember** - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.