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CLOUDWIRED LTD
BROAD QUAY HOUSE BROAD QUAY
BRISTOL
BS1 4DJ



BILL 82145961
BILL DATE 20 Jan 16
ACCOUNT NUMBER 05278137

MOBILE NUMBER 07717 505123
OUR REFERENCE 04171016/82145961
PAGE 1 of 1

Bill for mobile 07717 505123 User MICHAEL KERLEY

This is your final bill
Please pay by the due date

Type of Charge		Amount (£)	
Business On & On 8GB			
Line Rental Charge	From: 22 Dec 15 To: 29 Dec 15	9.53CR	
Unlimited Free O2 to O2 Calls	From: 22 Dec 15 To: 29 Dec 15	0.00	
Unlimited Text Messages	From: 22 Dec 15 To: 29 Dec 15	0.00	
4G Access	From: 22 Dec 15 To: 29 Dec 15	0.00	
Worldwide 24 hour data Bolt On	From: 22 Dec 15 To: 29 Dec 15	0.00	EXEMPT
Other Charges and Credits			
Term Fee Line Rental		36.22	No VAT
8GB UK Data	From: 22 Dec 15 To: 29 Dec 15	0.00	
Sub Total Excluding VAT		26.69	
VAT @ 0.00% of £36.22		0.00	
VAT @ 20.00% of £9.53CR		1.91CR	
Total amount due this bill		24.78	

For Customer Services

Paid
REF# 809343
1/2/16.

How to talk to us



On the internet

Visit www.o2.co.uk/help and send us an email.



By Phone

Call us on the number on the front. Calls may be recorded for training purposes. Charges may apply.



By Post

Drop us a line at: Telefónica UK Limited, Correspondence Department, PO Box 202, Houghton Regis, LU6 9AG.

Would you like your bill in a different format?

On paper? In Large print? In Braille? You choose. If you'd like your bill in a different format, give us a call and we'll be happy to help.

If things go wrong?

If you've already contacted our Service Management Team but you're not happy with the response, please write to: The O2 Complaint Review Service, PO Box 302, Dunstable, LU6 9GN.

The team will look at your problem and get back to you. If we really can't sort things out within 8 weeks, the ombudsman can get involved for free. Contact them directly at: Ombudsman Services: Communications PO Box 730, Warrington WA4 6WU or www.os-communications.org.uk

Ways to pay



By Direct Debit

Call us with your bank account details and we'll make all the arrangements. If your details change, tell us straight away and we'll update them. The money will be taken from your account automatically, so you don't have to think about it.



By Cheque

Cheques payable to: 'Telefónica UK Limited' please. Remember to write your account number on the back (you'll find it on the front of this bill). Then pop it in the envelope provided with the payment slip to: Telefónica UK Limited, Payment Processing Centre, Milton Keynes, MK77 1UB.



Through your bank

You can pay at your bank with the payment slip provided. Although they may charge you. Or, if you've got telephone banking, you can call them, quoting sort code 01-10-01, account number 41341813 and your personal account number (shown on the front).



Through O2 Customer Service

If you prefer to pay by credit or debit card, call O2 Customer Service on the number shown on the front.