



P.O. Box 300
 Rosemead, CA
 91772-0001
 www.sce.com

Your electricity bill

PALM DESERT RESUSCITATION EDU / Page 1 of 6

For billing and service inquiries call 1-800-990-7788,
 For emergency services call 24 hrs a day, 7 days a week
 Date bill prepared: Jul 2 '16

Customer account 2-38-405-2908
Service account 3-044-6909-25
 73700 DINAH SHORE DR STE
 107
 PALM DESERT, CA 92211
Rotating outage Group N001

Your account summary

Previous Balance	\$92.32
Payment Received 06/10	-\$92.32
Balance forward	\$0.00
Your new charges	\$96.72
Total amount you owe by Jul 21 '16	\$96.72

Compare the electricity you are using

For meter 256000-006040 from Jun 2 '16 to Jul 1 '16
Total electricity you used this month in kWh

469

Your next billing cycle will end on or about Aug 2 '16.

Maximum demand is 9 kW

	Electricity (kWh)	Demand (kW)
Summer Season		
On peak	109	9 (Jun 30 '16 15:30 to 15:45)
Mid peak	96	9 (Jun 29 '16 19:15 to 19:30)
Off peak	264	6 (Jun 4 '16 16:00 to 16:15)
Total	469	

(14-574)

Tear here

If your contact information has changed please complete the form on the reverse side and return the stub below.

Tear here



Customer account 2-38-405-2908

Amount due by Jul 21 '16

\$96.72

**We will automatically debit the total amount due \$96.72 from your checking account on or after July 12, 2016. Your bank may place a hold on these funds prior to that date.
 Thank you!**

STMT 07022016 P4

PALM DESERT RESUSCITATION EDU
 73700 DINAH SHORE DR STE 107
 PALM DESERT, CA 92211-0815

38 405 2908 00000095 000000000000009672000009672

Contact Information

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Account Balance & Extensions	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Electric Industry Restructuring	1-800-799-4723
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence: Southern California Edison (SCE)
P. O. Box 6400, Rancho Cucamonga, CA 91729-6400

Important information

Rotating outages

A rotating outage is a controlled electric outage that lasts approximately one hour for a group of circuits, which is used during electric system emergency conditions to avoid widespread or uncontrolled blackouts. Each SCE customer is assigned a rotating outage group, shown on the upper part of the SCE bill. If your rotating outage group begins with the letters A, M, R, S, or X, you are subject to rotating outages. If it begins with N or Exempt, you are not. Your rotating outage group may change at any time. For more information, and to see which rotating outage groups are likely to be called in the event of a system emergency, visit www.sce.com or call 1-800-655-4555.

Options for paying your bill

On-line	www.sce.com or Electronic Fund Transfer		
Mail-in	Check or Money order		
In Person	Authorized payment locations	1-800-747-8908	
Phone	QuickCheck	1-800-950-2356	
	Credit Card-Visa/MasterCard*	1-800-254-4123	
	Debit Card-ACCEL/NYCE/Pulse/Star*	1-800-254-4123	

*The Credit/Debit card payment options are not available for payment of commercial services or security deposits for commercial services.

You may call us for electronic payment options, to make payment arrangements, or for information on agencies to assist you in bill payment. If service has been disconnected, on the day of the service reconnection, be sure all appliances and other electric devices are turned off. For additional home safety tips, visit www.sce.com/safety or you may call SCE Customer Service at 1-800-655-4555.

Past due bills

Your bill was prepared on July 2, 2016. Your bill is due when you receive it and becomes past due 19 days after the date the bill was prepared. You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated. SCE does not terminate residential service for non-payment of bills for other classes of service. Termination of electric service requires a Service Connection charge. If you are a residential customer, and claim an inability to pay and payment arrangements have not been extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission (CPUC).

Rules and rates

SCE's rules and rates are available in full at www.sce.com or upon request.

Late Payment Charge (LPC)

A late payment charge of 0.8% will be applied to the total unpaid balance on your account if full payment is not received by the due date on this bill (except for CARE and state agency accounts).

Disputed bills

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact the CPUC, Consumer Affairs Branch by mail at: 505 Van Ness, Room 2003, San Francisco, CA 94102; or at: www.cpuc.ca.gov, 1-800-649-7570, TTY: 1-800-229-6846. Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount, or send it to the CPUC, before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

Electronic Fund Transfers (EFT)

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call the 800 number on the front of your bill.

Definitions

- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through this charge.
- SCE Generation:** These charges recover energy procurement and generation costs for that portion of your energy provided by SCE. Beginning April 11, 2010, pursuant to CPUC Decision 10-03-022, Direct Access (DA) is again open to all non-residential customers, subject to annual limits during a four year phase-in period, and absolute limits following the phase-in. All residential customers currently returning to Bundled Service may not elect to return to DA service.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 2-38-405-2908

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

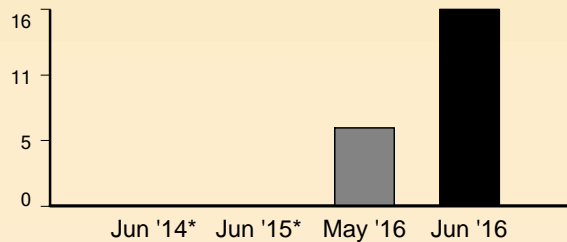
Every Month One Month only

Add this amount for EAF \$ _____

Every Month One Month only

Select one box only and sign below for EAF: _____

Your daily average electricity usage (kWh)



* No data available

Usage comparison

	Jun '14*	Jun '15*	Jul '15*	Aug '15*	Sep '15*	Oct '15*	Nov '15*	Dec '15*	Jan '16*	Feb '16	Mar '16	Apr '16	May '16	Jun '16
Total kWh used										61	100	101	194	469
Number of days										29	32	29	30	29
Appx. average kWh used/day										2	3	3	6	16

Details of your new charges

Your rate: TOU-GS-1-A

Billing period: Jun 2 '16 to Jul 1 '16 (29 days)

Delivery charges

Energy-Summer

On peak	109 kWh x \$0.06720	\$7.32
Mid peak	96 kWh x \$0.06720	\$6.45
Off peak	264 kWh x \$0.06720	\$17.74
DWR bond charge	469 kWh x \$0.00539	\$2.53
Customer charge	29 days x \$0.78900	\$22.88
3 phase service chg	29 days x \$0.05900	\$1.71
CA Climate Credit	469 kWh x -\$0.00468	-\$2.19

Your Delivery charges include:

- \$6.50 transmission charges
- \$39.90 distribution charges
- -\$0.40 nuclear decommissioning charges
- \$5.47 public purpose programs charge
- \$2.28 new system generation charge

Generation charges

DWR

DWR energy credit	469 kWh x -\$0.00022	-\$0.10
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- #### Your Generation charges include:
- -\$0.05 competition transition charge

SCE

Energy-Summer

On peak	109 kWh x \$0.12569	\$13.70
Mid peak	96 kWh x \$0.09076	\$8.71
Off peak	264 kWh x \$0.06753	\$17.83

- #### Your overall energy charges include:
- \$0.88 franchise fees

Additional information:

- Service voltage: 208 volts

Subtotal of your new charges

\$96.58

State tax

469 kWh x \$0.00029

\$0.14

Your new charges

\$96.72

Things you should know

DIRECT PAYMENT INFORMATION.....

We will automatically debit the total amount due, \$96.72, from your checking account on or after 07/12/16. Your bank may place a hold on these funds prior to that date. Thank you!

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Enhancements to My Account...

We've heard you and we're making improvements. A new billing and payment experience is coming to SCE.com. The new pages are mobile friendly too. Check it out this summer at www.SCE.com/MyAccount.

Save money on your bill with CARE or FERA

You can save approximately 30% on energy bills with the California Alternate Rates for Energy (CARE) program. Family Energy Rate Assistance (FERA) offers a discount for households exceeding their baseline usage over by 30%. Call (800)798-5723 for more information or visit www.sce.com/careandfera for eligibility requirements.

Demand Response: A Smart Way To Reduce Energy Costs

Summer Time-of-Use rates go into effect for business customers on June 1 until September 30, and there's no better time to take advantage of Demand Response (DR) programs to help you save energy and lower your electric bills.

We strive to alleviate strain on our electric system and keep customer energy costs down. DR programs help accomplish this when you reduce energy use upon request. Choose the programs that best fit your operational needs to earn rate discounts, bill credits, and/or incentives.

Agricultural and Pumping Interruptible Program (AP-I)

Willing to let us temporarily interrupt electric services to your pumping equipment during periods of high demand? We'll reward you with bill credits to benefit your bottom line. Under AP-I, we install a device to control the total load served, and transmit a signal to the device to automatically turn off electricity use until the demand period ends.

Base Interruptible Program (BIP)

If your business has some operational flexibility, enrolling in BIP could earn you valuable bill credits for reducing
(continued on back)

Utility Bill Scams Continue To Target SCE Customers

Southern California Edison (SCE) is advising customers to be aware of utility impostors claiming to be with SCE and demanding immediate payment to avoid disconnection of service for allegedly past due electricity bills. The caller demands that the customer purchase a prepaid cash card for a specific amount of money, call the impostor back, and give that person the card number.

Customers suspecting a fraudulent call should ask for the caller's name, department and business phone number. Customers should terminate the call and report the incident immediately to local police and SCE at **1-800-655-4555**.

SCE customers should also note that:

- * SCE will never call and demand immediate payment with the threat of service disconnection.
- * An SCE employee will never ask for money in person.
- * Never reveal personal information, including your credit card, ATM or calling card number (or PIN number) or SCE account number to anyone.
- * If someone calls and requests you leave your residence at a specific time for a utility-related cause, call the police. This could be a burglary attempt set up by the caller.
- * Be suspicious of anyone who arrives at your house without an appointment asking to check an appliance, wiring or suggesting that there may be some other electrical problem inside your residence. In most cases, but not all, appointments are scheduled with our customers. There are times when our equipment may need to be checked and an appointment is not scheduled for these types of visits. SCE employees always have their SCE ID badge displayed on their person for customers to see and you can always contact our customer service department at **1-800-655-4555** to confirm that nature of the visit.

For more ways customers can stay safe, please see www.sce.com/safety and read the safety tips section.

Stay Connected to Us

Get energy-saving tips,
program updates,
and much more.



www.LinkedIn.com
Search for Group: **SCE Business**



www.twitter.com/SCE_Business

Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to your home's electrical system, California state law mandates that you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.

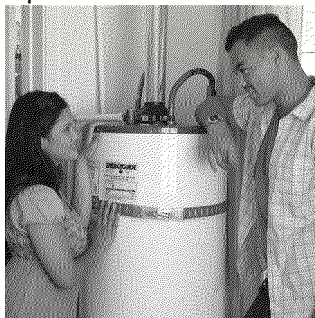
Visit www.sce.com/generator for additional safety information.

Is Your Water Heater Safely Strapped In?

You and your household members may face a serious threat of fire, explosion, or electrocution if your water heater overturns or suffers damage to electrical wiring or plumbing during a disaster, such as an earthquake.

For that reason, California law requires that all water heaters must be braced, anchored, or strapped to avoid falling during an emergency situation.

To safely secure your water heater and to comply with California's safety requirements, have a licensed professional install an approved restraint kit to your water heater. Kits may be found at your local hardware or home improvement store.



Demand Response (continued from front)

your energy use during an event. You choose how much energy you need to stay up and running adequately, and we provide 15 minute or 30 minute notice according to your preference. (Note that you are subject to excess energy charges for failing to reduce energy use during events.)

Critical Peak Pricing (CPP)

Critical Peak Pricing (CPP) rewards you with lower monthly on-peak demand charges and a rate discount for energy use reduction during the summer season (June 1 to Oct. 1). When electricity demand and prices rise, we activate CPP events, during which energy charges increase. You can elect to receive a day-ahead notification to reduce or shift the next day's power usage to lower-demand times.

Demand Bidding Program (DBP)

Demand Bidding Program (DBP) is a year-round online bidding program that offers bill credits for reducing energy use upon request (but with no penalties if you can't). DBP events may occur any weekday (excluding holidays) between noon and 8 p.m. At least one day before an actual DBP event, you can place your power reduction bid online. By selecting the "Day-Of-Adjustment" (DOA) option, when you place your bid, you can receive greater incentives if you adjust your baseline the day of an event.

Real-Time Pricing (RTP)

This rate is beneficial if you have the operational flexibility to reduce energy use during hours with higher temperature-driven prices, and/or shift usage to lower-priced hours. Prices under this rate are set according to season, temperature, and time of day. You can sign up for courtesy alert notifications so your business can plan its energy use and shift it accordingly to maximize savings.

Automated Demand Response (Auto-DR)

You can achieve energy savings by using smart technology that effortlessly and temporarily reduces the amount of energy your business uses during a DR event. With Auto-DR, load reduction is automatic and reliable, so it's easier to participate in DR programs and help lower your energy costs. You also can receive incentives to install equipment that automates electric load reduction.

Remember, we have resources available to manage your energy costs. If you have questions on ways to reduce your energy usage and maximize your savings, visit www.sce.com/drp.

Thinking About Moving?

Did you know you can now conveniently schedule the transfer of your electrical service on your mobile phone, PC or tablet without having to call an SCE rep? You can securely schedule a turn off date for your current location and turn it on at your new one? And you can track the status of your request 24/7. Check out Move Center at on.sce.com/move.